

Applied For: **IT Executive (BSc/ Dip in CSE)**

Last Updated : **January 28, 2017**

A.B.M. Wahidul Alam

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Career Objective:

To be a part of a challenging team in an organization having work space in the field of network engineering, where I can flourish my potentials and provides me the opportunity to enhance my knowledge.

Employment History:

Total Year of Experience : 5.0 Year(s)

1. Support Engineer (April 1, 2015 - Continuing)

Link3 Technologies Ltd.

Company Location : Dhaka

Department: Technical

Duties/Responsibilities:

1. LAN installation and troubleshooting.
2. FTTX Connection troubleshooting.
3. Network Monitoring & Customer Support.
4. Monitor and analyze network performance of LANs, WANs, and WLANs.
5. Internet/Intranet related problem analysis and impose adequate solutions.
6. Respond to requests for technical assistance by phone, email, or using the helpdesk management system.
7. Support to Routing & Switching issues & also VPN issues.
8. Observing Radio link activity.
9. Maintenance and Troubleshooting of the installed wireless devices regarding bandwidth, high latency issue and so on.

2. IT Officer (July 10, 2011 - August 1, 2012)

SAARC International College, Sylhet, Bangladesh

Company Location : Showrov 1, Darji Para, Sylhet.

Department: IT

Duties/Responsibilities:

Maintenance computer peripherals and Observe Local Area Network.

3. Technical Support Engineer (September 8, 2008 - December 1, 2009)

SOL-BD Internet Service Provider

Company Location : 33, Housing Estate, Sylhet.

Department: Technical Support

Duties/Responsibilities:

Observe radio links used for remote corporate clients and maintenance of existing network.

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration | Achievement |
|------------------------|-------------------------------------|-------------------------------------|--------------------|----------|----------|--------------------------------|
| B.Sc | Electrical & Electronic Engineering | Leading University Sylhet | CGPA:3.3 out of 4 | 2013 | 4- years | B.sc in Engineering Degree |
| Diploma-in-Engineering | Computer science & engineering | Sylhet Polytechnic Institute | CGPA:3.15 out of 4 | 2009 | 4- years | Diploma in Engineering Degree. |
| SSC | Science | Shahjalal Jamea Islamea High School | CGPA:3.94 out of 5 | 2005 | 2- years | Secondary school certificat. |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|--|---|----------------------|------------|----------------------------------|------|----------|
| Hardware Maintenance and Troubleshooting | Assembling and maintaining desktop and laptop computers internal and external components. | Computer & Engineers | Bangladesh | Planet Araf, Zindabazar, Sylhet. | 2009 | 3 Months |
| Networking Plus | Design, implement and maintain LAN, WLAN, WAN. IP Subneting, Router & routing & Also Configuration a DHCP, VPN,PPPOE using by the MicroTik. | SOL-BD | Bangladesh | 33, Housing Estate, Sylhet. | 2008 | 3 Months |

Professional Qualification:

| Certification | Institute | Location | From | To |
|----------------------------|--|-------------------|------------------|------------------|
| CCNA Routing and Switching | Shahjalal University of Science and Technology | Sylhet,Bangladesh | January 20, 2017 | January 20, 2020 |

Career and Application Information:

| | |
|------------------------|---|
| Looking For | : Entry Level Job |
| Available For | : Full Time |
| Expected Salary | : Tk. 15,000 |
| Preferred Job Category | : Engineer/Architect, IT/Telecommunication |
| Preferred District | : Chandpur, Comilla, Dhaka, Sylhet |
| Preferred Country | : Germany, United Kingdom, United States, Australia, United Arab Emirates |

Preferred Organization Types : Banks, Telecommunication, Shipping, Multinational Companies, Newspaper/Magazine, Textile, Hospital, Food (Packaged)/Beverage, Direct Selling/Marketing Service Company, Group of Companies, Cement Industry, Sweater Industry

Specialization:

| Fields of Specialization | Description |
|--|---|
| <ul style="list-style-type: none"> Electrical/Electronics Computer Engineering Network Engineering Power Generation Telecommunication Software | <ol style="list-style-type: none"> Good knowledge on all electrical and electronic equipments. Good knowledge on power generation, power transmission, switchgear, protection, control, and operation system in electrical technology. Good knowledge on substation. Good knowledge of raw materials, production processes, quality control, costs & design techniques, tools, and principles involved in production. Strong Theoretical and practical knowledge on DC circuit. Good concept on desktop and laptop computers internal and external components. Capable to Operate Windows 98/2000/XP/Vista/ 7 / 8, different version of LINUX and MacOS. Capable to use MS Office, Office Org, Photoshop, Illustrator, Auto-CAD and more. Capable to design webpage using HTML, CSS and Wordpress. Capable to implement Local Area Network. Capable to design NAT router, PPPoE router, DHCP router, VPN router using MikroTik router software. Good knowledge on TCP/IP configuration, public and private IP address, IP class. Strong knowledge on Subnet Masking Router and Routing. CCNA on Study at Shajalal University Of Science and Technology. Strong mathematical skills. Have strong written and verbal communication skill in both Bangla and English. |

Extra Curricular Activities:

Working with voluntary school ALO run by social services club Leading University, Member of Electronics Club Leading University, Providing free IT education to the school student by IT School which run by Department of Computer technology Sylhet Polytechnic Ins.

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| Bangla | High | High | High |
| English | High | High | High |

Personal Details :

Father's Name : Late.Md.Wali Ullah
 Mother's Name : Shamsun Nahar
 Date of Birth : June 26, 1990
 Gender : Male
 Marital Status : Single

Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill- Waruk, Post- Waruk Bazar, Upz- Shahrasti, Dist- Chandpur.
Current Location : Sylhet

Reference (s):

Reference: 01

Name : Md. Fazle Rabbi
Organization : Leading University Sylhet
Designation : Assistant Professor and
Department Head of EEE
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Relation : Academic

Reference: 02

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