

Last Updated : **October 13, 2013**

A.H.S IMRANUL ISLAM

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Career Objective:

To work in an environment where professionalism and responsibility are of prime concern.

Employment History:

Total Year of Experience : 16.3 Year(s)

1. IT Solution Officer (November 1, 2012 - Continuing)

CS-IT Solution

Company Location : 10, Century Shopping Center, Amber Khana Sylhet

Duties/Responsibilities:

- Hosting package configuration and Domain sale
- Website Design & Development
- Website Maintenance
- Software Development
- Network solution.

2. Sales & Support Officer (June 24, 2007 - October 30, 2012)

Mars Aviation Ltd.

Company Location : R.N Tower (3rd floor), Chowhatta, Sylhet.

Department: WORLDSPAN

Duties/Responsibilities:

- Provide technical support to the WORLDSPAN clients.
- Maintenance of all the Network and relevant hardware.
- Able to working and troubleshooting in WORLDSPAN (GDS) reservation system.
- Able to calculating passenger Fares and Ticketing.

3. Asstt. System Admin (May 1, 2005 - June 21, 2007)

Dominox Sylhet Ltd.

Company Location : 5th floor, Manru Shopping City, Chowhatta, Sylhet

Duties/Responsibilities:

- Monitor the whole System including VSAT, Cisco Routers, Managed Switches, Satellite Modems, Radio Links and Leased Lines connectivity.
- Maintenance of all the Linux Servers (DNS, Mail, Proxy, DHCP, Web) and relevant hardware.
- Managing the Gateways, Firewall and to maintain and monitor the MRTG traffic analysis for the hosts.
- Efficient management of Bandwidth
- Provide technical support to corporate clients and customer services.
- Helped implement the web based mailing system

4. System Support Executive (September 1, 2003 - April 30, 2005)

Dominox Sylhet Ltd.

Company Location : 5th floor, Manru Shopping City, Chowhatta, Sylhet

Duties/Responsibilities:

- In overall taking responsibility of technical problems.
- Giving Hardware and Software services to all clients.
- Installation and setting up the Internet accounts at the clients' site.
- Providing Network related support to our subscribers.
- Monitoring and maintenance all equipments related to ISP services.
- To maintain and monitor the MRTG traffic analysis for the hosts.
- Providing technical and help desk support to the clients.

5. Support Executive (October 1, 2002 - August 25, 2003)

BTS Communications (BD) Ltd.

Company Location : Mirjajangal, Sylhet.

Duties/Responsibilities:

- Installation and maintenance of windows 95/98, windows NT and linux.
- Installation, configuration and maintenance of internet software.
- Creating and monitoring user account for internet usage.
- Monitoring the internet billing system.
- Hardware & software troubleshooting.
- Providing technical and help desk support to the clients.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
B.A	Arts	National University	Third Class	2003
HSC	Science	COMILLA BOARD	Second Division	2000
SSC	SCIENCE	COMILLA BOARD	First Division	1995

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
DNIIT course (e-Technology Curriculum)	Programming & Networking.	NIIT	Bangladesh	Dhanmondi, Dhaka	2000	2 Years
RED HAT LINUX 7.0 with networking course	Linux Server configuration (DNS, Mail, Proxy, DHCP, Web, mrtg)	World Wide Web Institute	Bangladesh	Dhaka	2000	1 Month

Professional Qualification:

Certification	Institute	Location	From	To
Cisco Certified Network Associate (CCNA) Course	Shahjalal University of Science & Technology (SUST)	Sylhet	April 1, 2012	September 29, 2013
Passenger Fares and Ticketing	Bangladesh Airlines Training Centre (BATC)	Bangladesh Biman Corporation.	January 30, 2008	February 5, 2008

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 15000
 Expected Salary : Tk. 20,000
 Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization : Banks, Telecommunication, Training Institutes, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Airline

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Linux • Linux-based Mail Server • MS Access • MS SQL Server • MySQL • PHP • VBScript • Visual Basic 6.0 • Windows NT • HTML/ DHTML

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	Medium	Medium	Medium

Personal Details :

Father"s Name : S.M. MOTAHIR ALI
 Mother"s Name : MRS. SHORIFA KHANOM
 Date of Birth : January 1, 1981
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : ISLAM
 Permanent Address : 60 DIGONTO, ROY HUSSAIN R/A, ELECTRIC SUPPLY ROAD SYLHET.
 Current Location : Sylhet

Reference (s):

Reference: 01		Reference: 02
Name	: Mr. Abdullah Zahed	Mr. Forhad Ahmed Chowdhury
Organization	: Etihad Airways	Abacus Bangladesh NMC Ltd.
Designation	: In charge	Deputy Manager
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Relation	: Professional	Professional

