

Applied For: **IT Executive (BSc/ Dip in CSE)**

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Abdullah Al Mamun

Address: 270 Younus Ali Sorker Road, Modhumita, Tongi, Gazipur.
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Career Objective:

To work in an organization where dynamism is the key concern and has enough scope to utilize my potentials that I have acquired from my academic learning and professional experience along with proper of my vision, positive attitude and leadership

Employment History:

Total Year of Experience : 4.8 Year(s)

1. Support Engineer (February 4, 2017 - Continuing)

FASTNET BD (ISP)

Company Location : House #24, Road #12,Sector # 10, Uttara, Dhaka.

Department: IT Department

Duties/Responsibilities:

- *Install operating system (Windows, XP & Windows Server 2008) and any applications software.
- *Network printer setup, File & Printer sharing
- *Mail configure and backup (MS outlook).
- *Work with ERP systems and setup.
- *Provide day-to-day IT support services to users by Remote, Physical & over phone.
- *Trouble-shoot & Configure (LAN,MAN, WAN & WLAN).
- *Router configures (Mikrotik & Wifi).
- *Operate and maintain IP base CCTV Camera.
- *Support to Remote management (Remote desktop connection, TeamViewer)
- *Install and configure all kinds of new computer hardware & Software.
- *Provide any other support activities as requested.
- *Provide day-to-day update daily jobs report.
- *Computer data Backup & Recovery.

2. Asst. IT Officer (April 15, 2013 - January 31, 2017)

ACS Textiles (BD) Ltd.

Company Location : Borpa, Rupgonj, Narayanganj

Department: IT Department

Duties/Responsibilities:

Daily Data Entry ERP Software, Computer Networking & Wi-Fi Router Configure,Office network remote management & monitoring, Windows Setup, Computer Servicing (Troubleshooting),Anti Virus Setup, Printer Sharing, Scanner, Internet, Network, Sharing, Hardware, U.P.S & Software Ms Word, Ms Excel, Ms Outlook Browsing and Configuration, Adobe Photoshop & Any Software Install etc.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Engineering	Asian University of Bangladesh	Appeared	2017	4 Years
Diploma Engineering	Computer Technology	Sirajgonj Polytechnique Institute	CGPA:2.92 out of 4	2011	4 Years
Dakhil	Humanities	Talaimari Dakhil Madrasah	CGPA:4.33 out of 5	2007	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Hardware Networking (Windows Server 2008) & Web Site Design & Development.	Hardware Networking & Web Site Design & Development.	Optimal It Solution	Dhaka Bangladesh	Mohammadpur, Dhaka	2011	Oct2010 To Jan2011

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 15,000
 Preferred Job Category : Garments/Textile, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization Types : Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Buying House, Group of Companies

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> IT Support Service IT System Management Hardware & Networking Office Managment 	Ms Word, Ms Excel, Ms Outlook Configuration & Bruising ,Computer Servicing (Troubleshooting), Internet, Networking & Hardware Maintenance, Adobe Photoshop & Manage networking device (Printer, wi-fi, Scanner, Router Configure)

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	Medium	Medium

Personal Details :

Father's Name : Abu Sama
 Mother's Name : Monoara Begum
 Date of Birth : October 1, 1992
 Gender : Male
 Marital Status : Unmarried

Nationality : Bangladeshi
Religion : Islam
Permanent Address : Kalidashgati, Bohuli, Sirajgonj
Current Location : Gazipur

Reference (s):

Name : Md. Rayhan Molla
Organization : ACS Textiles (BD) Ltd.
Designation : Manager-IT
Address : Rupgonj- Narayangonj
Phone (Off.) :
Phone (Res.) :
Mobile : 01911-915100
EMail :
Relation : Relative