

Amit Barua

Road#12, House#20, Merul Badda, Dhaka.
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IT Engineer | Wipro Ltd.

Career Summary

4.7 Years of total IT experience with IT Infrastructure Management space. Domain expertise on end user computing, IT customer service & managing Information Security. Currently I am reporting to EUC (End User Computing) Technical lead and responsible for 1st and 2nd level support to Grameenphone Employee.

Skills

- Windows Server 2012 R2
 - Exchange Server 2013
 - ADDC & DNS Management.
 - Advance knowledge on Website design & development (Wordpress)
 - Basic knowledge on Oracle Database 11g & MySQL Database.
 - Network Administration (CCNA)
 - Mikrotik Router Configure.
 - Computer Hardware Maintenance.
 - Creative Team Leadership
 - Familiar with different OS like: Windows 7, 8, 10, Linux.
 - Basic knowledge on HTML, CSS & PHP
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Professional Experience

WIPRO LTD, GPHOUSE, BASUNDHARA, DHAKA – IT infrastructure and applications managed services engagement with Grameenphone (GP), a leading telecom operator in Bangladesh.

IT ENGINEER , 28/9/2017 to Present

Responsibilities:

01. IT support & network management of Grameenphone.
02. Ensure Central team SLA performance.
03. Ensure virus issue communication and security of Grameenphone.
04. Ensure AV up to date and reporting
05. On -time inventory up to date
06. Continual Service Improvement - SIP / SEP& Proactive Solution to increase operational efficiency.
07. End user support of Grameenphone.
08. Monthly security patch update provided by team.
09. Ensure virus issue actual resolution against NOC alert.
10. LAN support when needed.
11. Printer Management & support.
12. Wifi Support to the user.

Website: www.wipro.com

DENIM EXPERT LTD, KEPZ, Chittagong – 100% export orient readymade clothing Manufacturer Company.

Executive - IT, 1/2015 to 20/09/2017

Responsibilities:

1. Manage and Configure Exchange Server 2013.
2. Manage Windows server 2012 R2.
3. Configure Active Directory Domain Controller.
4. Create different GPO for user.
5. Configuring Router & Switch.
6. Manage Mikrotik router.
7. Oracle Database maintain.
8. User & Profile create in oracle database.
9. Run different type of query.
10. Database backup, restore, export, import etc.
11. WordPress theme Customize.
12. Maintain company website.
13. IT support & network management.
14. Computer Hardware.
15. All type of Troubleshooting.

Website: www.denimexpert.com

Specialization:

Server: Windows Server 2012 R2, Exchange Server 2013.
Networking: Router Configuration, LAN setup, Wireless Network.
Website: WordPress theme customize, website design & Development, HTML, CSS
Design: Adobe Illustrator, Adobe Photoshop
Team Leader: Active & strong team leader of IT Department of Denim Expert Ltd.

Training & Extra Courses

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA Networking		New Horizons Computer Learning Center	Bangladesh	Chittagong	2013	6 months
Windows Server 2012 R2		New Horizons Computer Learning Center	Bangladesh	Chittagong	2013	6 months
Oracle Database 11g (Linux & Windows)		Oracle Training & Software Limited. (OTSL)	Bangladesh	Chittagong	2012	6 months
Exchange Server		New Horizons Computer Learning Center	Bangladesh	Chittagong	2014	6 months

Education

University of Science & Technology, Chittagong (USTC)

Bachelor of Science

- Major: Electrical & Electronics Engineering
- CGPA: 3.14 out of 4.00
- Year: 2013

Comilla Victoria Govt. Collage, Comilla

Higher Secondary Certificate

- Major: Science
- CGPA: 3.60 out of 5.00
- Year: 2008

Comilla Modern High School, Comilla

Secondary School Certificate

- Major: Science
- CGPA: 4.88 out of 5.00
- Year: 2005

Personal Information

Name : Amit Barua
Father's Name : Sujan Barua
Mother's Name : Puspa Barua
Date of Birth : 28/12/1990
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
National Id No. : 6873631268
Religion : Buddhist

Permanent Address : 03,Thakurpara, Sakura Bhaban, Comilla Sadar, Kotwali, Comilla-3500

Current Location : Road#12, House#20, Merul Badda, Dhaka-1212

Reference (s):

Reference 1

Name : A.M. Litu Haq
Oranization : Wipro Ltd, Bangladesh
Designation : EUC Lead
Address : GPHouse, Basundhara, R/A, Dhaka1229
Mobile : 01711506610
Relation : Line Manager

Reference 2

Mr. Jita Sen Barua
Dhaka Foot & Ware Ltd
Manager
Hajaribag, Dhaka
01671079044
Uncle