

RESUME OF Ananya Roy



Mailing Address: -

Address: Flat No: B-7,
Green Castle, Green Road, Dhaka.
Mobile No.: 01721222939, 01827219712.
Email: ananyaroy7872@gmail.com

Career Objective:

Building up a career in a challenging & dignified position at an origination where Creativity, sincerity, skill and performances are the criteria for one's appraisal. To work meaningfully through consistency, discipline & hard work in creative and competitive Environment based on strong commitment and of course to serve the nation.

Working Experience:

- **Company Name:** Daraz Bangladesh.
- **Position:** Customer Service Executive.
- **Experience:** 02 years' experience.

Responsibilities:

- Assist with placement of orders, refunds, or exchanges.
- Resolve customer complaints via phone, email, mail, or social media.
- Suggest solutions in maintaining supply chain activities.
- Provide best updated information to Customers.
- Periodic report generation based on product delivery
- Handle changes in policies or renewals.

Academic Qualification:

Degree	Major	University/Institution	Year	CGPA
MBA	Finance	Jagannath University	2018	3.28
BBA	Accounting	Daffodil International University	2015	3.40
HSC	Science	Sirajganj Govt. College	2010	4.70
SSC	Science	Sabuj kanon High School	2008	4.38

Language Proficiency:

Language	Reading	Writing	Speaking
English	Excellent	Excellent	Excellent
Bangla	Excellent	Excellent	Excellent

Additional Qualification:

- Member of our University Business clubs.
- Internship of standard bank limited.
- Active citizen – British council

References:

Arobinda Kumar Roy (Ananda Roy)

L.L.B (Hon's), LLM
Advocate, Asstt. Attorney General,
Bangladesh
01711856563
Chamber: Green heaven
Flat#B-4, 3/4, Purana polton
Dhaka-1000, Bangladesh

Pritom Datta

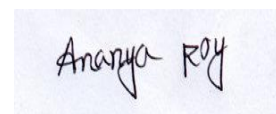
Asst. Manager
Bangladesh Submarine Cable Company
Limited (BSCCL)
01723787203
Rahman's' Regnum Center (7th Floor)
191, Tejgaon – Gulshan Link Road,
Dhaka-1208

Personal Details:

Full Name : **Ananya Roy**
Father's Name : Nikhil Roy
Mother's Name : Protima Roy
Permanent Address : Kalibari Road, Sirajgonj
Present Address : Castle Green, Green road, Dhaka
Date Birth : 22 January, 1994
Religion : Hindu
Gender : Female
Marital Status : Married

Declaration:

I, the undersigned certify that of my knowledge and belief, this CV correctly describes my qualification and myself. I understand that any willful misstatement described here may lead to my disqualification or dismissal, if employed.



.....
Signature: