Applied For: **Virtual Assistant, Sylhet Office (All Types)**

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Ariful Islam

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Career Objective:

Strong desires to build a career in IT profession by Implementing and Sharing my academic knowledge and experiences in a reputed IT company or group of company or Telecom Company in Networking Sector. A fast paced learner and enthusiast of new techno

Career Summary:

Total 6.9 years working experience as an Engineer ,ICT Operations And Support in Sheba Technologies LTD ,Network Engineer in Mazeda Networks Ltd , Hardware & IT Engineer in AVIONIC SERVICES . Seeking a responsible and challenging position and work in an environment where there is an opportunity of self assessment and self improvement in both individual work and within group that will ultimately lead to career development.

Special Qualification:

Employment History:

Total Year of Experience : 7.1 Year(s)

1. **Engineer (August 1, 2015 - Continuing)**

   Sheba Technologes Ltd
   Company Location : HOUSE 55, ROAD 4/A, DHANMONDI R/A , DHAKA 1209
   Department: ICT Operations & Services
   Duties/Responsibilities:
   Respond on Network or System Error to User.
   System Administration (Different OS).
   Install, Configure and Troubleshooting Different Types of OS and Other Application Software.
   Administration of Active Directory, Linux virtualization, Windows Servers 2012R2, Elastix Server , Avast Anti-Virus Server.
   Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc. in accordance with standards and project/operational requirements
   Identify problem, System Installation and servicing task.
   Access Control and Time Attendance system maintenance.
   Visit project area to report and support IT & Security system.
   Telephone call tracking system Tele Ledger Maintenance.
   Problem Analysis like website, IT Policy and other system.
   Deal with technical service providers like ISP, CCTV, and Others.
   Documentation as required by IT Division.
   Training and manage user for future maintenance.

Working with setup server, maintenance server. Database Backup and Restore. Firewall l configure,
Security apply on System, Network Setup and trouble shooting.
Receive any other task assigned by management.
Vendor Management.
Project Management.

2. **Network Engineer (December 5, 2013 - August 1, 2015)**

   Mazeda Networks Ltd
   Company Location : 86/2Chairman Goli (G-Floor)Dhanmondi,Dhaka-1209
   Department: IT
   Duties/Responsibilities:
   CCTV, IP Camera, Configuration, NVR and PC-NVR Server Setup & Monitoring.
   Corporate Support, Site Survey & Reporting, Design Networking LAN, WAN With Fiber.
   Travelling to client sites to help for installing, deployment, and troubleshooting.
   Trained clients Internet and Computer Security..
   Hardware Assembling, Troubleshooting, Remote access support.
   Installing, configuring computer hardware software
   And operating systems applications etc.
   Provide Backup and Restore services.
   ISP setup with mikrotik radius server configuration..
   Office Networking, Wi-Fi-Router & Access Point installation.
   Investigating, diagnosing and resolve all network problems
   Purchasing of IT Equipment hardware and software in line within agreed budgets.

3. **Hardware and IT Engineer (January 1, 2013 - December 3, 2013)**

   AVIONIC SERVICES
   Company Location : Al-Bashir Plaza (3th floor), Motijheel C/A Dhaka-1000.
   Department: SERVICES and SALAS
   Duties/Responsibilities:
   Analyze information to determine, recommend, and plan layout, including type of computers and
   peripheral equipment modifications.
   Analyze user needs and recommend appropriate hardware.
   Build, test and modify product prototypes, using working models or theoretical models constructed
   using computer simulation.
   Confer with engineering staff and consult specifications to evaluate interface between hardware and
   software and operational and performance requirements of overall system.
   Evaluate factors such as reporting formats required, cost constraints, and need for security
   restrictions to determine hardware configuration.
   Installing new hardware (servers, printers, computer workstations, etc.)
   Setting up user accounts, permissions and passwords
   Overseeing security of all systems, especially the internet, and installing antivirus protection
   Technical support for people using the network
   Planning future improvements, suggesting IT solutions to business problems

4. **Hardware Engineer (January 1, 2011 - December 31, 2012)**

   Lelee Computeras
   Company Location : New Elephant Road,Dhaka
   Department: Engineering
   Duties/Responsibilities:
   Analyze user needs and recommend appropriate hardware.
   nstalling new hardware (desktop laptop computer, printers, server pc etc.)
   Overseeing security of all systems, especially the internet, and installing antivirus protection
   Build, test and modify product prototypes, using working models or theoretical models constructed
   using computer simulation. Configure hardware software and operational and performance
   requirements of overall system.
   Hardware technical service delivery role including support of desktops, laptop and another hardware

device service provide.
Experience with windows-xp and windows-7 desktop and laptop environment.
Diagnosing and troubleshooting hardware, software, and network faults.
Work closely with the other team members with positive team player attitude.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Science & Engineering	The Peoples University of Bangladesh	CGPA:3.31 out of 4	2016	3 year
Diploma in Computer Engineering (DCE)	Computer Engineering	Institute of Science and Technology (IST)	CGPA:3.19 out of 4	2013	4 Year
SSC	Science	Bhabanipur High School	CGPA:3.39 out of 5	2008	2 Year

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Server Administration and Cloud Management	Windows Server 2012r2 Administration & Linux Server Administration , And Cloud Server Management	BASIS Institute of Technology & Management	Bangladesh	BDBL Bhaban(5th Floor)12, Kazi Nazrul Islam Ave	2017	3 Month
Cyber security	Cyber security concepts & principles	Technuf LLC	Bangladesh	Dhaka	2015	3 Month
Web Development	using HTML,CSS PHP & MySQL	Institute of Science & Technology	Bangladesh	Dhaka	2012	6 Month

Career and Application Information:

Looking For   : Mid Level Job
Available For   : Full Time
Present Salary   : Tk. 30000
Expected Salary   : Tk. 20,000
Preferred Job Category   : Education/Training, IT/Telecommunication
Preferred District   : Dhaka, Gazipur, Narayanganj, Narsingdi
Preferred Organization Types   : University, College, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Pharmaceuticals, Call Center, Garments Accessories, Mobile Accessories

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father's Name	:	Samad Hossain
Mother's Name	:	Farida Parvin
Date of Birth	:	October 2, 1992
Gender	:	Male
Marital Status	:	Married
Nationality	:	Bangladeshi
Religion	:	islam
Permanent Address	:	Village-Indropur, P.O-Bhabanipur, P.S- Shrepur, Dist- Gazipur
Current Location	:	Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Dr. Saleh Md. Rafiqe	Dr.Mehedi Hasan Palash
Organization	: Director	BHMS (DU)
Designation	: Ex.Director,DGHS.Bangladesh	Medical Officer
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Relation	: Academic	Relative