

ASHIQUR RAHMAN

Address: House: 13 Road: 12 Block: C Bansaree Dhaka: 1219., Rampura, Dhaka
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Career Objective:

To secure my position with a established organisation and gather new experiences so that, i can do the best in my working area.

Career Summary:

I, Ashiqur Rahman is a graduate on Apparel Manufacturing Technology from BGMEA University of Fashion and Technology. I did my internship in Islam Group, Gazipur. I have experience to work in Grameenphone Ltd. as a Mentor & Customer Manager from April 2013 to February 2014. I also worked in Global Tel Ltd. a sister concern of Hamza group from May 2015 to November 2015. I was involved in different social and cultural group when I was a student.

Special Qualification:

I have a little skill on customer relationship. As I am a graduate from AMT I know a little about merchandising. i have a pretty good grip on English language. I have sound knowledge on computer too..

Employment History:

Total Year of Experience : 4.6 Year(s)

1. Sales Manager (September 4, 2020 - January 7, 2021)

Computer Solution Inc.

Company Location : Sherin Plaza, elephant road, dhanmondi. Dhaka 1212
Department: Sales & Marketting

Duties/Responsibilities:

1. To create new customers 2. To give proper information and services about product 3. To have knowledge about the current situation of the market.

2. Assistant Manager (March 1, 2018 - August 5, 2020)

Insaf Builders Ltd.

Company Location : Insaf Builders, Eastern Trade Centre, 56 purana paltan lane, 12th floor, Dhaka.
Department: Sales & Marketting

Duties/Responsibilities:

To Manage Clients query & problems

3. Senior Executive (April 5, 2015 - November 29, 2015)

Glaobal Tel. Pvt. Ltd.

Company Location : Sector-3, Uttara(Rajlakkhi, Natore Tower)
Department: ECC

Duties/Responsibilities:

To Provide technical Support to the client through their demand.
Handle customers over the phone in U.S.A and UK.

4. **Customer Manager (February 5, 2013 - May 28, 2014)**

Grameenphone Ltd

Company Location : Nitol Niloy Tower, Nikunjo, Dhaka

Department: Inbound Contact Center

Duties/Responsibilities:

To solve the problems of customers

To provide satisfactory service

to maintain good relationship with customers

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Apparel manufacturing & technology	BGMEA University of Fashion Technology	CGPA:2.96 out of 4	2017	4
HSC	Science	BAF Shaheen college ,Kurmitola	CGPA:3.9 out of 5	2010	2
SSC	Science	BAF Shaheen College, Kurmitola	CGPA:5 out of 5	2008	-

Professional Qualification:

Certification	Institute	Location	From	To
Advance Computer Application Course	National Youth and Technical Training Center	842 prembagan road..south azampur.Uttara	September 1, 2019	December 31, 2019

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Preferred Job Category : Garments/Textile, General Management/Admin, Customer Support/Call Centre
Preferred District : Anywhere in Bangladesh.

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none">Administrative/ Executive	good in communicating with people

Extra Curricular Activities:

interested in cricket & music

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	Medium	High
English	High	Medium	High

Personal Details :

Father's Name : Md. Babar Ali
Mother's Name : Ashrafunnesa
Date of Birth : December 1, 1993

Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
National Id No. : 8231226542
Religion : Islam
Current Location : Dhaka