Last Updated : **March 25, 2017**

BIJOY KUMAR ROY (JOY)

Address: Purbo Rajabazzar House No=17/B, 3rd Floor (Near Farmget)
Dhaka -1215
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email:joybi.roy143@gmail.com

Career Objective:

To Work in a position where discipline and high-tech will ensure development and make more efficient and skillful. I want to build my career, taking challenges and commitment to achieve result by working in any competent sector.

Career Summary:

Configuration and setup Windows server 2003, 2008, Server Administration.
Manage Internet connectivity
Manage File Server, Outlook Manage & Configure, Printer Server.
Installation and troubleshooting of Windows 98/XP/Vista/Windows 7 /Server 2003.
CCTV Surveillance and DVR Initialization.
Troubleshooting and tracking of user problems and solutions.
Solved customers problems live and support over phone.
Customer support online (Media- Team Viewer).
Troubleshoot hardware

Special Qualification:

Hardware & Software Maintain

Employment History:

Total Year of Experience : 7.7 Year(s)

1. **Senior Executive MIS (January 1, 2016 - Continuing)**

   Concord Group
   Company Location : Fantasy Kingdom Complex
   Department: Management Information System
   Duties/Responsibilities:
   Computer Hardware, Networking, CCTV, Access Control & Maintain Attendance Software and Ticket Print.

2. **Assistant Engineer (September 1, 2013 - November 1, 2015)**

   Computer City Technology Ltd
   Company Location : New Elephant Road,75-76 BS Vobon , 3rd Floor
   Department: Technical
   Duties/Responsibilities:
   Access Control, Time Attendance, CCTV, DVR, NVR Maintain and Service.

3. **Assistant Engineer (February 1, 2011 - August 25, 2013)**

Pixel Technology (BD) LTD.
Company Location : Dhanmondi 4/A, Kosba Center 5 Floor
Department: Electrical & Electronics
Duties/Responsibilities:
1)Configuration and setup Windows server 2003, Server Administration.
2)Manage Internet connectivity.
3)Manage File Server, Outlook Manage & Configure, Printer Server.
4)Installation and troubleshooting of Windows 98/XP/Vista/Windows 7 /Server 2003.
5)CCTV Surveillance and DVR Initialization.
6)Troubleshooting and tracking of user problems and solutions.
7)Solved customers problems live and support over phone.
8)Customer support online (Media- Team Viewer).
9)Troubleshoot hardware, Configuration & Installation on Access Control, Fire Alarm.
10)Maintained Time Attendance Software For Office Staff.
11)Bill, Quotation, Chelan for Client.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc in CSE	Computer Science & Engineering	Dhaka International University	CGPA:3.48 out of 4	2015	3 yers 8 month
Diploma Engineer	Computer Technology	Dinajpur Polytechnic Institute	CGPA:3.55 out of 4	2011	4 Years
SSC	Science	Dholar Hat S.C High School	CGPA:4.56 out of 5	2007	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Associate	CCNA	DUT Institute	Bangladesh	Dhaka	2013	6 Months
Professional Training	Microsoft Office	STAR Computer	Bangladesh	Thakurgaon	2011	4 months
Attachment	Microsoft Office, Networking(LAN,MAN,WAN),Photoshop,Hardware&Software Maintain. Installation Windows Server 2003, XP-7,8, Service Pack 2,3 , Ubuntu .	STAR Computer	Bangladesh	Dinajpur	2010	4 Month

Career and Application Information:

Looking For   : Mid Level Job
Available For   : Full Time
Present Salary   : Tk. 20000
Expected Salary   : Tk. 8,500
Preferred Job Category : IT/Telecommunication
Preferred District   : Dhaka
Preferred Country   : India
Preferred Organization : Software Company, IT Enabled Service, ISP, Computer
Types   Hardware/Network Companies, Multinational Companies

Specialization:

Fields of Specialization	Description
• Windows XP/ 2000/ ME/ 98 • LAN/ WAN • Adobe Photoshop/ Illustrator • Windows 2000/ 2003 Server(s) • PHP • C/ Turbo C • CSS • HTML/ DHTML	Configuration & Installation on Access Control, Fire Alarm,CCTV,Windows Server 2003&2008 and ERP Operating.

Language Proficiency:

Language	Reading	Writing	Speaking
ENGLISH	High	High	Low
BANGLA	High	High	High
HINDI	Low	Low	Low

Personal Details :

Father"s Name	: Aswini Kumar Roy
Mother"s Name	: Lipi Rani Roy
Date of Birth	: August 4, 1990
Gender	: Male
Marital Status	: Single
Nationality	: Bangladeshi
Religion	: Hindu
Permanent Address	: Dholar Hat, Dormo Pur ,Thakurgaon
Current Location	: Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: 1.MD. HELELUDIN AHAMED	Md. Ripon Mia
Organization	: Dinajpur Polytechnic Institute	Concord Entertainment Co.Ltd.
Designation	: CI Computer Department	Assistant Manager (MIS)
Address	: Balubari ,Dinajpur	Jamgora, Ashulia, Dhaka- 1344
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Relation	: Academic	Professional