

Last Updated : **October 25, 2018**

BIKASH RANJAN SARKER

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Career Objective:

To work in the fast-growing local large or multinational company with immense responsibility where influential, situational analytical skills, self-learning, knowledge & experience can be solely utilized for the career & organization

Career Summary:

Having hands on experience of 10+ years in different positions at a number of local large organizations with job enlargement & enrichment as well as diversified job responsibility in IT Section.

Special Qualification:

10 years expart for IT Networking and Telecom sector

Employment History:

Total Year of Experience : 9.6 Year(s)

1. Sr.Executive(Technical and Support) (August 2, 2016 - February 28, 2018)

TM(Telecom Malaysia)Menara TM

Company Location : Jalan Pantai Baharu, Kuala Lumpur. Malaysia

Department: Technical Support service

Duties/Responsibilities:

To perform system and others application maintain

Installation,configuration.

System upgrading

Troubleshooting and monitoring to ensure smooth running

Reporting to the superiors

Working with team members.

Maintaining All technical problems records & troubleshooting accordingly

Customer support.employee supports

Negotiating customers and ensuring commerciality.

Assisting in providing IT solutions.

Implementing best practice in sales techniques.

Playing rolls at sales events and conferences. Implementing best practice in sales techniques.

Playing rolls at sales events and conferences.

Support Level O, Level 1and Level 2

2. Sr. IT Executive (February 2, 2014 - May 5, 2016)

Ascott Dhaka

Company Location : House-14,Road-8,Baridhara Diplomatic Zone,Baridhara Dhaka
Department: IT and Network Implementation

Duties/Responsibilities:

• Develop and maintain IT networking with Print server, 2000 server, 2003 server with configuring user access and user rights.

• Maintain SQL server, Windows 2003 Server with active directory .

• Mikrotik and Cisco device configuring and maintain

• Monitoring network performance, user access.

• Take precautionary policy to fail over all networks by configuring firewall, antivirus.

• Connecting online with the network and set user priority

• Mikrotik Manage (User manage with IP configure), Wireless Routing

• Troubleshooting and maintenance experience in Desktop, Server and Laptop.

• Local area network (LAN), Internet maintaining and troubleshooting.

• Install, repair and troubleshooting of different types of software and hardware.

• Mail and other's Data Backup.

• Diagnosing IT related problems and implementing solutions in a timely fashion.

• Helping users resolve problems with software, hardware, printing, mail system and others as needed.

• Communicating with outside vendors for purchasing or repairing hardware/software.

• Maintaining a current and complete inventory of and set of documentation for all hardware items and software packages used.

• Assisting in providing IT solutions. This will involve programming, testing, and training. Maintenance of LAN server and ensure security.

• Installation, configuration and repair of network equipment: Hubs, Switches, routers, modems, network cards, etc.,

• Radio Parameter Implementation, Modification, Upgrade, Fault Analysis & Rectification of NEC PDH Microwave Radio System

• Microwave (PDH) Installation, Testing, commissioning, E1 Testing.

• Prepare and maintain different type of documentations and database .Installation Virtual Private Network (VPN)

• Network cabling & Documentation & Maintenance. Network users administration and maintenance with proper Documentation.

• Installation and configuration of server based applications. Update Field Office IT on user/distribution list maintenance.

• Ensure timely backup and recovery of data. Ensure efficient operations and service management.

• Documentation & reporting as per Service requirement, Any other tasks assigned by the management

• Knowledge have Internet protocols (TCP/IP, HTTP, etc.)

• Knowledge have DNS, Proxy, DHCP, Web Servers, Data base Server (MySql),

• Handling & Trouble Shooting of IP Camera, CCTV, Video Conferencing Equipment Access control Device.

• Monitoring and execute site work activities, preparation of work program and work progress chart. Installation work of MW Link, testing, commissioning & conduct, PAT of NEC PDH, SDH MW Link.

• Site supervision , Working as a Team leader.

3. Sr.Telecom Engineer (January 1, 2011 - December 22, 2013)

WEB Communication and Technology

Company Location : Uttara, jashim uddin, Dhaka

Department: Technical

Duties/Responsibilities:

Monitoring and execute site work activities, preparation of work program and work progress chart. Installation work of MW Link, testing, commissioning & conduct, PAT of NEC PDH, SDH MW Link..

Installation work of MW Link, testing, commissioning, & conduct with PAT of STRATEX PDH, SDH MW Link.

Perform Feeder cable and jumper testing using Site Master for distance to fault and VSWR. (ANRITSU)

Data gathering such as performance test, interference test and BER testing

TSS Survey, Line of Sight (LOS) Survey

Prepare Line of Sight (LOS) confirmation document

perform PAT & Hand Over the site to the customer

As well as Project Coordination which includes Team Management to provide Technical solution.

4. **System Engineer (March 1, 2008 - December 2, 2010)**

RAMS TECHNOLOGY

Company Location : SGR=17,BCS Computer City,

Department: ICT

Duties/Responsibilities:

• Develop and maintain IT network

Troubleshooting and maintenance experience in Desktop, Server and Laptop.

Local area network (LAN), Internet maintaining and troubleshooting. Install, repair and troubleshooting of different types of software and hardware. Mail and others Data

Backup. Network cabling & Maintenance .Network users administration and maintenance with proper Documentation

• Monitoring network performance, user access.

• Take precautionary policy to fail over all networks by configuring firewall, antivirus.

Troubleshooting and maintenance experience in Desktop, Server and Laptop.

• Local area network (LAN), Internet maintaining and troubleshooting.

• Install, repair and troubleshooting of different types of software and hardware.

• Mail and other's Data Backup

• Diagnosing IT related problems and implementing solutions in a timely fashion.

• Helping users resolve problems with software, hardware, printing, mail system and others as needed.

• Communicating with outside vendors for purchasing or repairing hardware/software.

• Maintaining a current and complete inventory of and set of documentation for all hardware items and software packages used.

• Assisting in providing IT solutions. This will involve programming, testing, and training. Maintenance of LAN server and ensure security.

• Installation, configuration and repair of network equipment: Hubs, Switches, routers, modems, network cards, etc.,

• Network cabling & Documentation & Maintenance. Network users administration and maintenance with proper Documentation.

• Installation and configuration of server based applications. Update Field Office IT on user/distribution list maintenance.

• Ensure timely backup and recovery of data. Ensure efficient operations and service management.

• Ensure efficient operations and service management.

• Process improvement for implementation, support and related activities.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Master of Business Administration (MBA)	HRM	Bangladesh University	CGPA:3.75 out of 4	2015	1.8 years	Management, MIS,
Bsc in Computer Science & Engineering	Network communication	Bangalore University, India [Foreign Institute]	First Class	2007	4	-
HSC	Science	Nasirabad College, Mymensingh.	Second Division	2002	2 yers	-
SSC	Science	Guzirkona High School,Durgapur,Netrokona	First Division, Marks :71%	1999	-	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CISCO Certification Course(CCNA)	switch and routing	New Horizons	Bangladesh	Mirpur Road, Dhanmondi	2014	72 hrs
Microwave installation and Comissioning	Briefly discussed about microwave	NEC	Bangladesh	NEC Local Office,Dhaka	2012	3

Professional Qualification:

Certification	Institute	Location	From	To
System Engineer	RAMS TECHNOLOGY	IDB Bhaban	March 1, 2008	December 27, 2010

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 0
 Preferred Job Category : Education/Training, Engineer/Architect, IT/Telecommunication, Other Special Skilled Jobs
 Preferred District : Dhaka, Gazipur, Mymensingh
 Preferred Country : India, Malaysia, Singapore
 Preferred Organization Types : Banks, Telecommunication, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, NGO, Multinational Companies, Newspaper/Magazine, Engineering Firms, CNG, Automobile

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> Basic computer Applications Telecommunications and Computer Networks Computer Security Network Administration Working with Cisco LAN Hardware Advanced PC Hardware and Networking 	System upgrading i Team Management Monitoring to ensure smooth running i troubleshooting Team Development i Develop and maintain IT networking Installation, configuration i Network performance,MPLS IT solutions i LAN server, DNS, Proxy, DHCP, Web Servers, Data base Server i SQL server IT Operations

Extra Curricular Activities:

i Strong confidence and spirit to face challenges and adversities. Driving- license no(DK0196408H). i Strong interpersonal and communication ability i Good managerial and leadership skills. I am working here from 1st March 2008 to till now with my full energy and confidence to face any challenge

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	Medium	Medium
Malay	Low	Low	Medium

Personal Details :

Father"s Name : Akhil Chandra Sarker
Mother"s Name : Alpona Sarker
Date of Birth : April 15, 1984
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Hindu
Permanent Address : House : 12/2 Road : Shaheb Ali Road, Nutun Bazar P.O. : Mymensingh
P.S. : Sadar District : Mymensingh District Code : 2200
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
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