

## MD. TAUHIDUR RAHMAN RANA



### Present Address:

Bhulta, Rupgonj, Narayanganj

### Permanent Address:

House Holding No: 6534, Qureshnagor R/A, Anantapur, Habiganj-3300

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### Career Objective:

Highly motivated and success oriented professional with extensive knowledge on IT principles and practices. Looking forward to work in a rewarding and challenging environment which provides opportunities to fully utilize my skills and also further improve my knowledge in congenial atmosphere in the corporate business world.

### Major Skills:

- IT & Technical Support (Hardware & Networking)
- Troubleshooting/Problem Solving
- Complaint Handling & Client Servicing
- Managing, Leadership & Team Building
- Network operation
- System Integration
- Application & Security management

### Employment History (1.11 Years):

Organization	Designation	Department	From	To
<b>Robintex Group</b> (A Germany – Bangladesh Joint Venture)	Executive	IT & MIS	6 <sup>th</sup> Jan 2018	Continuing
<b>SERAC Bangladesh</b> ( Youth Organization)	Divisional Co-ordinator (Sylhet)	Youth	1 <sup>st</sup> Oct 2017	1 <sup>st</sup> Jan 2018

### Current Job Responsibilities:

- Install, Configure and Maintain different types of software, server, operating system (windows, windows server) applications.
- Install, configure and troubleshoot cameras, NVR and CCTV systems.
- Oversee all technical support and troubleshoot Network printers, LaserJet printers, photocopy machine, scanners, CCTV cameras, and attendance device.
- Email configuring and Technical support.
- Provide IT support to the end users and solve technical problems in both a stand-alone and network environment.
- Diagnosis of desktop, laptop, tab, server and solve all kinds of hardware, software related culpabilities and make replacement when required.
- Deploy LANs, WANs and wireless networks including routers, switches and other hardware.
- Participate and managing all network security solution.
- Update daily attendance data.
- ERP System support.

### Academic Qualification:

Certification	Department	Institution	Result	Passing Year	Duration
MBA	Management	Jagannath University	Enrolled	-	-
B.Sc.(Hon's)	Computer Science & Engineering	Leading University	2.72 (out of 4.00)	2017	4 years
HSC	Science	Brindaban Govt College	5.00	2011	2 years
SSC	Science	Habiganj High School	5.00	2009	2 years

### Professional Training/ Courses:

#### ■ Mikrotik Router (ISP Setup & Administration)

**Institute:** CSL Training, Bangladesh

**Location:** Dhaka, Bangladesh

*(1<sup>st</sup> February to 19<sup>th</sup> April 19)*



### Expertise:

- Operating systems: MS Windows 2008/2012 Server, MS Windows XP/7/8/10, Linux(Ubuntu)
- Hardware: PC, scanners, printers, plotter, digital sender, Smart Phones, network hardware (routers, switches, network access controller, modems, wireless access points, Attendance machine, CC& IP camera, video conference system)
- Networks/Protocols: LAN, TCP/IP, Subnetting, Routing (RIP, EIGRP, OSPF, BGP), Switching, VLAN, NAT, PAT, HSRP, VRRP, GLBP, WAN, VPN.
- Database : MySQL, MSSQL
- Virtualization: VMware, Virtual box etc.

### Engagement & Activities:

- Bangladesh Country member – International Youth Alliance for Family Planning (IYAFP)
- Member- Bangladesh Poribesh Andolon (BAPA)

### Personal Details:

- NID No: 19943624409000139
- Date of Birth: 12<sup>th</sup> Jan 1994
- Religion: Islam
- Marital Status: Single
- Nationality: Bangladeshi
- Blood Group: A+

### References:

#### **Tofazzal Sohel**

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#### **Md. Asaduzzaman Khan**

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