

MD. SHAON SIKDER

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Career Objectives

To obtain a responsible and challenging position in any company, institution or organization that will take advantage of my knowledge and education and offer the opportunity for advancement.

Academic Qualifications

Higher Secondary Certificate (HSC)

Institute : Bakergonj govt. College
Group : Science
Board : Barisal
Result : GPA- 3.42 out of 5.00
Passing Year : 2017

Secondary School Certificate (SSC)

Institute : Kalaskati BM Academy
Group : Science
Board : Barisal
Result : GPA- 4.17 out of 5.00
Passing Year : 2014

Experience

FifoTech
Call Center executive
From : November 2019-Present

General & Technical skills

- Excellent in MS Office program (MS Office, MS Excel, MS PowerPoint)
- Internet Browsing
- Understanding Customer Service
- Well groomed appearance
- Quick learner and good listener
- Proactive and young.
- Energetic and self-motivated.
- adaptability and can work under pressure
- Effective communication skill
- Problem Analysis and Solving