Md. Kamal Hossain

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Father's Name: Muslim Mia
Mother's Name: Forida Begum
Mobile: +8801765662740
E-mail: hossain.unix@gmail.com
DOB: 09/12/1986
Home District: Sylhet
Marital Status: Married
Nationality: Bangladeshi.

AREAS OF EXPERTISE

Network Administration

System administration

Server Configuration

IT & Desktop support

Network Services Support and

Management

VMware Virtualization

Citrix Virtualization

Linux Server Administration

Wi-Fi Network Administration

FTTH Technology

MikroTik Network Configuration

CCTV Operation Control and

Configuration

PROFESSIONAL CERTIFICATION AND TECHNICAL TRAINING

CCNA, ID: CSCO11646074

Academic CCNA - One Year Course in Shahjalal University of Science & Technology (SUST)

RHCE, Course Complete

A+ Certification- Course Complete

MCSA, Course Complete

ACHIEVEMENTS AND PARTICIPATION

Participated 2nd National Cisco Skills Competition lunched by CISCO.

IT Industrial Tanning
Programming Contest

Gamming Contest

University IT Festival Management

PERSONAL SKILLS

Technically minded, Pro-active
Analytical, self-motivated
Ability to work under pressure

PERSONAL DETAILS

PERSONAL SUMMARY

Possessing a proven ability to administer and control the operation, configuration, maintenance and administration of Network, System, Server Configuration, IT and Desktop support as well as having an eye for detail and able to multi-task under pressure. An excellent communicator can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.

WORK EXPERIENCE

IT Support Assistant 30th December to 20 January, 2019
Springdales School Al Quoz 4, Dubai, UAE.

Sub. Asst. Engineer IT November 2012 – September 2018
Leading University – Bangladesh.

Duties and Responsibility:
- ✓ Building, configuration & troubleshooting of server, desktop & hardware. Providing advice on the selection and purchase of IT equipment.
- ✓ Maintaining maximum availability of supported services for users.
- ✓ Ensuring that support calls are logged and handled effectively, efficiently.
- ✓ Troubleshooting and solving networking issues - TCP/IP, DNS, DHCP, Layer 2/3 network devices. Troubleshooting hardware and Software problems.
- ✓ Installation, Configuration and Administration of DNS Server, DHCP Server and NAT Server etc.
- ✓ Install, upgrade, support and troubleshoot Windows OS, Linux OS, authorized desktop applications, hardware, and peripheral equipment.
- ✓ Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or laptops.

KEY SKILLS AND COMPETENCIES
- ✓ Good understanding of Server Hardware Technology, UNIX, WINDOWS, SQL, LANs, WANs.
- ✓ *Experience in* VMware, Citrix, Windows, Linux, Active Directory Group Policies, TCP/IP, DNS, HDCP, NAT, and Apache HTTP Server.
- ✓ *Programming Skills:* C/C++/Java, HTML, CSS, MySQL, and MATLAB.
- ✓ *Network and System Security (Hands on Experience):* Manual SQL Injection, No redirect Exploit, DDOS attack, Shell Upload (XSS), Nessus Vulnerability Scanner, Acunetix Security Testing Tool.
- ✓ Hands of experience on Backtrack Linux. Install and configure various switches, router, and other networking devises.
- ✓ *Tools:* Cisco Packet Tracer, MikroTik, Winbox, Microsoft Office Suite, Office 360 and Microsoft Visual Studio etc.

ACADEMIC QUALIFICATIONS

Masters in Computer Science and Engineering
Shahjalal University of Science & Technology (SUST), Course Complete Thesis Ongoing.

BSc (Hons) in Computer Science and Engineering
Leading University Sylhet, Bangladesh 2008 – 2012

Four (04) Years Polytechnic Diploma in Computer Technology
Sylhet Polytechnic Institute 2002 - 2006.