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# FAYSAL AHMED PALASH (ERP MTCNA PHP MYSQL)

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## Career Objective:

I want to build up a strong professional career in the field of MIS (Management Information System)and its relevant field through learning and implementing my knowledge in every sector of my profession to make myself an expert person in recent future

## Career Summary:

ERP, Phpmyadmin, Mysql, IT, MIS, BBA, MBA, CISCO, MikroTik, Linux

## Special Qualification:

Good with Computer operating like Office management,Data base management, Networking CCNA etc. and also A2Billing voip telephony software

## Employment History:

**Total Year of Experience :** 10.8 Year(s)

1. **Deputy Manager ( April 1, 2010 - Continuing)**

   **Sajeeb Group**
   Company Location : Shezan Point, 2 Indira Road, Farmgate, Dhaka-1215
   Department: MIS
   ***Duties/Responsibilities:***
   # Supervising ERP Software implementation.
   # Delivery reports to department as per demand.
   # In charge for designing and developing new and existing system.
   # Coordinate and negotiate with the vendors/partners to ensure the job to meet deadline.
   # Linux Mail server maintenance.
   # Support & service to the users for application software, hardware and network issues.
   # Ensure the proper working of all the operating systems, LAN, Servers & Internet.
   # Take care of the hardware requirements, installation and support of the company.
   # Designs and implements backup, security and recovery strategies.
   # Appear into information system related troubleshooting, replacements and repairing of malfunctions.

   # End User supports

2. **System Officer ( June 27, 2009 - March 31, 2010)**

**STS TELECOMMUNICATIONS (M) SDN BHD**
Company Location : CHERAS LEVEL-3, KUALA LUMPUR MALAYSIA
*Duties/Responsibilities:*
System Monitoring,
Asterisk A2Billing Software controlling,
CISCO BOX controlling,
Set up new connection for new provider.
Customer Support.

3. **System Officer ( April 4, 2009 - June 26, 2009)**

   **STS Telecommunication (Pvt.) Ltd.**
   Company Location : SHEZAN POINT,LEVEL 4&5,2 INDIRA ROAD, FARMGATE
   *Duties/Responsibilities:*
   System Monitoring,
   Asterisk A2Billing Software controlling,
   CISCO BOX controlling,
   Set up new connection for new provider.
   Customer Support.

4. **MIS Officer ( February 18, 2008 - March 31, 2009)**

   **Fast Corporation (Pvt.) Ltd.**
   Company Location : Motijheel
   Department: MIS
   *Duties/Responsibilities:*
   Full IT Support and Daily Secondary Market Sales Report Making

## Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration |
|---|---|---|---|---|---|
| MBA | Marketing | Northern University Bangladesh | CGPA:3.64 out of 4 | 2012 | 1 year |
| BBA | Management Information System | Northern University Bangladesh | CGPA:3.5 out of 4 | 2008 | 4 year |
| Post Graduate Diploma Computer Science | CS | Bangladesh Institute of Management | CGPA:3.75 out of 4 | 2013 | 1 Year |
| HSC | Commerce | Narayanganj College | CGPA:3.3 out of 5 | 2003 | - |
| SSC | Science | I.E.T. Govt. High School | CGPA:3.75 out of 5 | 2001 | - |

## Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|---|---|---|---|---|---|---|
| Wireless Technology (WiFi & WiMAX) | WiFi & WiMAX | Daffodil University, Organized by Jobsbd.com | Bangladesh | Dhaka | 2010 | 1 Day |
| IP Telephony | VOIP, IP Telephony, Call Billing, Call tracking, etc... | STS Telecommunications (M) SDN. BHD. | Malaysia | Bandar Sri Permaisuri,Cheras, Kuala Lumpur, MY | 2009 | 06 Months |
| Programming | | Home Edition | Bangladesh | Narayanganj | 2007 | 0.5 Year |
| Hardware Training | | Home Edition | Bangladesh | Narayanganj | 2006 | 0.5 Year |
| Network | | Home Edition | Bangladesh | Narayanganj | 2005 | 0.5 Year |
| Graphics design | | Home Edition | Bangaldesh | Narayanganj | 2004 | 0.5 year |
| Office Management | | Home Edition | Bangladesh | Narayanganj | 2003 | 0.5 year |

## Professional Qualification:

| Certification | Institute | Location | From | To |
|---|---|---|---|---|
| Developing Dynamic Web Application using PHP and MYSQL | IBCS Primax | Dhanmondi 8/A | October 1, 2016 | January 7, 2017 |
| MTCNA (MikroTik Certified Network Associate [1302NA003] | Banglanet | Dhaka, Motijeel | January 11, 2013 | February 2, 2013 |
| Microsoft Exchange Server 2010 | CSL Training | Dhaka | August 1, 2012 | October 12, 2012 |
| System Administration, Networking, ISP and IP Telephony Setup with Red Hat Linux | CSL Training Institute | Dhaka | March 1, 2010 | May 5, 2010 |
| Cisco Certified Network Associate (CCNA) | CSL Training Institute | Dhaka | April 1, 2009 | May 31, 2009 |

## Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 55000
Expected Salary : Tk. 25
Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
Preferred District : Anywhere in Bangladesh.
Preferred Country : Ireland, Italy, Malaysia, United Kingdom, United States, Argentina, Austria, Singapore, Switzerland
Preferred Organization Types : Banks, Insurance, Advertising Ageny, Design/Printing/Publishing, Software Company, IT Enabled Service, Computer Hardware/Network Companies, NGO, Public Relation Companies, Garments, Hotel, Airline

## Specialization:

| Fields of Specialization | Description |
|---|---|
| • Cisco<br>• HTML/ DHTML<br>• Linux<br>• MS Word/ Excel/ PowerPoint/ OneNote<br>• Android<br>• IT Support Service<br>• IT/ MIS<br>• MS Exchange Server<br>• Network Engineer/ Network Administrator<br>• WordPress | I am highly interest to work any kind of work with computer, networking, internet etc... |

## Extra Curricular Activities:

ERP Consulting, Web Development,

## Language Proficiency:

| Language | Reading | Writing | Speaking |
|---|---|---|---|
| Bangla | High | High | High |
| English | High | High | High |

## Personal Details :

Father"s Name         : Faruque Ahmed
Mother"s Name         : Sufia Akter
Date of Birth         : August 13, 1984
Gender                : Male
Marital Status        : Married
Nationality           : Bangladeshi
Religion              : Islam
Permanent Address     : Jalkuri,Siddirganj,Narayanganj
Current Location      : Narayanganj

## Reference (s):

|  | **Reference: 01** | **Reference: 02** |
|---|---|---|
| Name | : Fazlul Haque | Amirul Islam Chowdhury |
| Organization | : Sajeeb Corporation | Trendy-Fashions-ltd |
| Designation | : Executive Director | CEO |
| Address | : Farmgate, Shezan Point | Baridhara DOHS |
| Phone (Off.) | : | 02-8419842 |
| Phone (Res.) | : | |
| Mobile | : 01711650200 | 01914734561 |
| EMail | : info@sajeebgroup.com | amirul.chowdhury@gmail.com |
| Relation | : Professional | Relative |