



Md. Fazlay Alahi Chowdhury

Contact & Mailing Address :

Mobile: +8801712876884

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Blood Group: B+

Father's name: Md. Bodruzzaman Chowdhury

Mother's name: Sufia Begom

Address: Jahirpur, Jagannathpur, Sunamganj, Sylhet - 3127

Career Objective :

I am an ambitious and hardworking self-motivated individual that enjoys a challenge. I am extremely versatile and flexible in my approach and can adapt well to any ideas and concepts. I also enjoy participating in team meetings and events.

Communication Skill :

Considerably very good in reading, writing and speaking in both Bengali and English. Good at communicating with others, and participating in group and individual work. Ability to work diligently and effectively under pressure.

Personal Attributes :

Time Management
Hard Worker
Effective Negotiation
Emotional Stability Goal Oriented
Contact Management
Quick Learner
Accountability
Commitment
Self-directed
Work well under pressure

Academic Profile :

Exams	Group/Sub.	Board/University	GPA/CGPA	Passing Year
Masters	English	North East University Bangladesh	3.79	2017
Bachelor	English	North East University Bangladesh	3.20	2016
HSC	Humanities	Sylhet	3.40	2012
SSC	Humanities	Madrasha	3.38	2010

Computer Skills :

- ❖ Microsoft Office Applications.
- ❖ Email Configuration.
- ❖ Excellent Knowledge in Internet Browsing.

Language Proficiency:

Bengali: Native proficiency
English: Professional working proficiency

Working Experience :

Company: Fusion Enterprise Ltd. (BD)

Address: Syl Valley Castle, 2nd Floor, VIP Road, Sylhet

Responsibilities: Providing help to customers using our products or services, communicating with customers via phone calls, investigating and solving customers problems, writing reports to analyze the customers service that our organization provides, meeting with other managers to discuss possible improvements to customer service, leading and supervising a team of customer service staff.

Duration: Started from January 01, 2016 ended on January 04, 2018.

Extra Curricular Activities:

- Worked as a Vice-President at English Council, NEUB.
- Worked as a Vice-President at NEUB Sports Club, NEUB.
- Traveling.
- Cricketer.

References:

Numan Ahmad
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Signature:

Md. Fazlay Alahi Chowdhury

Date: 13th May, 2019