

Last Updated : **December 20, 2014****IFTHEKARUL ISLAM**

Address: House- 37, Block- C, Kazolsah R/A, Sylhet Sadar.
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**Career Objective:**

Obtain the service position at your institution where I can maximize the customer oriented experience, communication skills and my problem analysis and problem solving abilities.

Career Summary:

BBA, MBA in Finance and Banking.

Special Qualification:

Thinking power and Hard working power.

Employment History:

Total Year of Experience : 6.3 Year(s)

1. Customer Care Representative (December 23, 2012 - Continuing)**Banglalink Digital Communication Ltd**

Company Location : Sylhet

Department: Customer Care

Duties/Responsibilities:

Customer Service, Upload all kinds of SAF and send report to the Regional Customer Care Manager.

2. Sales Executive (October 1, 2012 - November 30, 2012)**Bosundhara Motors**

Company Location : Sylhet

Department: Sales and Marketing

Duties/Responsibilities:

To fill up the target of sales.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
MBA	Finance & Banking	Sylhet International University, Sylhet	CGPA:3.63 out of 4	2014	1 Year
BBA	Finance & Banking	Sylhet International University, Sylhet	CGPA:3.35 out of 4	2012	4 Years
HSC	Science	Bianibazar Government College	CGPA:3.2 out of 5	2007	-
SSC	Science	Jaldhup Dipakkik High School	CGPA:3.31 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Career Plan and Workshop Program	How to build your career?	Sylhet International University, Sylhet.	Bangladesh	Sylhet	2012	3 Days
Small Business Program	How to operate new business and create new enterprise?	Sylhet International University, Sylhet.	Bangladesh	Sylhet	2011	6 Days

Professional Qualification:

Certification	Institute	Location	From	To
Thesis on the financial performance of Banglalink	Banglalink Digital Communication Ltd	Sylhet, Bangladesh	February 1, 2014	March 31, 2014
Internship Program	Pubali Bank Ltd, Kalighat Road Branch, Sylhet.	Sylhet	April 1, 2012	June 30, 2012

Career and Application Information:

Looking For : Entry Level Job
Available For : Full Time
Present Salary : Tk. 12000
Expected Salary : Tk. 18,000
Preferred Job Category : Accounting/Finance, Bank/Non-Bank Fin. Institution
Preferred District : Habiganj, MoulaviBazar, Sylhet
Preferred Country : Malaysia, Canada
Preferred Organization : Banks, Investment/Merchant Banking
Types

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	High	Medium
Hindi	Low	Low	Medium

Personal Details :

Father"s Name : Md Nazrul Islam
Mother"s Name : Anwara Begum
Date of Birth : January 1, 1989
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: Nizbahadurpur, P.O: Jaldhup, P.S: Borolekha, Dist: Moulvibazar
Current Location : Sylhet

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Tawfiq Ahmed Chowdhury	Md. Abdul Latif
Organization	: Banglalink Digital Communication : Ltd	Sylhet International University, Sylhet.
Designation	: Regional Customer Care Manager	Head of Department
Address	: Banglalink Customer Care- : Mirboxtula, Chowhatta, Sylhet,	Sylhet International University, Sylhet.
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01911310472	01711-996032
EMail	: tawchowdhury@banglalinkgsm.com	novalatif@gmail.com
Relation	: Professional	Academic
