

Applied For: **IT Executive (BSc/ Dip in CSE)**

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Jagat Jyoti Prasad Gupta

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Career Objective:

Looking for a challenging job where I will have the scope to utilize my potentiality, adaptability and skill to do something innovative from where I will be able to enhance my knowledge.

Career Summary:

I worked for many reputed companies and earned enough knowledge in the field of your given post. I think I am the most eligible candidate for your given post.

Special Qualification:

- # Ability to grasp new ideas and integrate them in to desired results.
- # Dynamic, results-oriented problem solver, self-motivated.
- # Enjoy working as a team member as well as independently.
- # Excellent judgment and decision-making abilities.

Employment History:

Total Year of Experience : 4.7 Year(s)

1. Support Engineer (November 29, 2015 - Continuing)

Bright Technologies Ltd.

Company Location : H#45, L#4, R#16(New)27(Old) Dhanmondi, Dhaka, Bangladesh
Department: NOC

Duties/Responsibilities:

- # IP routing configuration and deployment.
- # IP network installation, troubleshooting and maintenance.
- # Deployment on NAT, VPN in multi platform environment.
- # Cisco, Mikrotik Router and Switches configuration.
- # Configure and manage server (Mail server, Web server, DNS, MRTG and etc) in Linux and Windows environment.
- # Server installation and configuration.
- # Monitoring clients by using Cacti and Dude.
- # Provide customer support over phone and Onsite.
- # Create trouble ticket, follow-up and replay clients email.

2. Technical Support Executive (July 1, 2014 - July 31, 2015)

Radiantiptv

Company Location : plot#7, main road#3, Mirpur
Department: Technical

Duties/Responsibilities:

- # Provide customer support over phone.
- # Network Troubleshooting.
- # Monitoring, tune and report network performance
- # Communicate with Vendors.
- # Internal IT support.

3. System Engineer (January 1, 2013 - May 31, 2014)**DNS Engineering & Communications Ltd.**

Company Location : hosse#14,road#2,banani.dhaka-1213,Bangladesh

Department: NOC

Duties/Responsibilities:

- # Communicate with Vendors.
- # Monitor, tune and report network performance.
- # Network troubleshooting.
- # Provide customer support over phone.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (B.Sc)	Electrical & Electronic Engineering	United International University	CGPA:2.31 out of 4	2012	04
HSC	Science	Sahid Syed Nazrul Islam Colloge	CGPA:3.2 out of 5	2006	02
SSC	Science	Pre-Cadet High School	CGPA:4.38 out of 5	2004	02

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Mobile Apps Development		CSL Training	Bangladesh	27,Dhanmondi,Dhaka	2015	4 month

Professional Qualification:

Certification	Institute	Location	From	To
CCNA	IT Bangla	Dhaka	January 1, 2013	June 30, 2013

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 16,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Dhaka, Mymensingh
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service, ISP, NGO, Engineering Firms, Buying House, Electronic Equipment/Home Appliances

Specialization:

Fields of Specialization	Description
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<ul style="list-style-type: none"> Electrical/Electronics Network Engineering Telecommunication 	MYSQL,LINUX,MATLAB, JDSP, ORCAD, ELECTRONICS WORKBENCH,C,TURBO C, WIRE SHARK, PACKET TRACER.
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Language Proficiency:

Language	Reading	Writing	Speaking
Banglali	High	High	High
English	High	High	Medium

Personal Details :

Father's Name : Dudhnath Prasad Gupta
 Mother's Name : Jharna Gupta
 Date of Birth : December 29, 1989
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Hindu
 Permanent Address : 8,Jublighat,Mymensingh,dhaka
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Fazlay Rabbi	Rajan Prasad Gupta
Organization	: United International University	Bangladesh Commerce Bank Limited
Designation	: System Support Engineer	Sr. IT Executive
Address	House # 80, Road # 8/A, : Satmasjid Road, Dhanmondi, Dhaka-1209, Bangladesh.	19,Rajuk Avenue,Taranga Complex,Motijheel,Dhaka- 1000,Bangladesh
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Relation	: Family Friend	Relative