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KAKAN DEB NATH

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Career Objective:

I want to work as a Computer Systems & Network Engineer for any organization or manufacturing company where I can use my technical abilities and passion for innovation in taking the Business Forward.

Special Qualification:

Excellent critical thinking and communication skills. Strong experience in system administration. Skilled in working with all types of operating systems and computer hardware, Familiarity with circuit boards, processors, electronic equipment.

Employment History:

Total Year of Experience : 9.6 Year(s)

1. **System Support Executive,IT (System & Network) (March 1, 2015 - Continuing)**

DhakaTribune
Company Location : FR Tower, 8/C Panthapath shukrabad, Dhaka-1207
Department: IT
Duties/Responsibilities:
Design and maintain enterprise serve and storage systems.
-Provide technical support on a routine basis.
-Work closely with the research and development team for innovating technology products.
-Strengthen security solutions for computer systems.
-Analyze and resolve complex network problems for end users.
-Maintain confidentiality of sensitive and secret information.
-Maintain, repair, and upgrade computer systems network.
-Purchase serve hardware and software products as required.
-Monitoring and maintaining computer systems and networks;
-Talking staff/user through a series of actions, either face to face or over the telephone to help set up systems or resolve issues;
-Troubleshooting system and network and problems and diagnosing and solving hardware/software faults;
-Replacing pars as required;
-Providing support, including procedural documentation and relevant reports;
-Following diagrams and written instructions to repair a fault or set up a system;
-Supporting the roll-out of new applications;
-Setting up new userâ s accounts and profiles in NAS and dealing with password issues;
-Responding within agreed time limits to call-outs;
-Working continuously on a task until completion (or referral to third parties, if appropriate);
-Prioritizing and managing many open cases at one time;
-Rapidly establishing a good working relationship with user/other professionals;
-Testing and evaluating new technology e.g. migrate from windows to Linux Mint. MS office 2007 to Libreoffice;
-Conducting electrical safety checks on computer equipment;
-Quickly and effectively resolve issues relating to PC or software problems in the office;
-Specially installing and software and OS for Apple Mac Computer and providing support to the user;
-Maintaining IT Inventory database and updating;
- Maintaining Office Network by SOPHOS (Cyberoam CR300iNG) (Router & Firewall) and MikroTik Router RB1100AHx2 and Office Network support WiFi cisco Linksys devices;
- Above all carryout every task assign by IT Manager.

2. **System Support Executive,IT (System & Network) (September 16, 2012 - February 26, 2015)**

LEADS Corporation Ltd.
Company Location : Adamjee Court Annex-2, (5th Floor) 119-120 Motijheel
Department: Software
Duties/Responsibilities:
Tested new and existing software applications.
-Performed follow-ups and ensured complete solutions of problems.
-Handled packaging and deployment of core software products.
-Identified, documented, and automated engineering processes.
-Worked closely with software developers and selected appropriate design solutions.
-Provided support and technical guidance for the system.
-Identified hardware and software components according to project requirements.

-Red Hat Linux-5.0, 6.0, 6.2, CentOS-6.2. Setup and Configure Database with Oracle 10g & Oracle 11g.

- Windows Server 8 & Windows Serve 2012. Setup, Configure and trouble Shooting with SQL Server2008 & Microsoft Visual Studio Ultimate 2010, 2012.

- Cisco Router, Cisco Switch, Cisco Wireless Router , Linux Mail & Proxy Server Configure & Maintenance. Manage Active Directory by Domain. (DNS)

- Manage Bandwidth from MikroTik Router & Configuration.
-Wireless Router Configure & Maintenance. (WiFi)

-Also know MacOS-10.7 & MacOS-10.8 Setup, Configure Various type of Application, Trouble Shooting.

3. **IT Executive (System & Network). (May 10, 2009 - January 31, 2011)**

SYSTEM PALACE LTD
Company Location : 44, Elephant Road, Siddique Plaza, 1st Floor, Dhaka
Department: IT
Duties/Responsibilities:
- Managing Network, hardware, software etc;
-Assembling computer according to required specification;
-Performing troubleshooting, Network/ Hardware/ Software installation (Desktop & Laptop, Change the Laptop LCD paneled BIOS Write and Update etc);
-Set-up and maintenance of LAN & Networking, Crimping, Cable Testing etc.
-Corporate office client support;
-Customer support;
-Maintaining System Palace office hardware, software and network;
-Setting up e-mail system (Outlook)& backup up to date;
-Organizing Repair/Maintenance;
-Preparing troubleshooting guide in Bangla for users;
-Performing any other task assigned by the management relevant to System Palace core activities and
-Ensure security and safe custody of all documents related to the responsibility

4. **Junior Officer (Hardware Engineer) (May 2, 2007 - January 31, 2009)**

Com Valley Ltd
Company Location : Head Office:114, New Elephant Road Amena Bhaban ,
Department: IT (Hardware)
Duties/Responsibilities:
- Managing Network, hardware, software, etc;
-Assembling computer according to required specification;
-Performing troubleshooting, Network/ Hardware/ Software installation;
- Set-up and maintenance of LAN,WAN & Networking, Crimping, Cable Testing etc.
-Setting up a computer in the urban and rural areas NGO , Government & Private sector;
-Maintaining ComVally office hardware, software and network;
-Setting up e-mail system(Outlook);
-Organizing Repair/Maintenance;
-Assembling & Troubleshoot the Computer for users;
-Computer Parts Testing and Replace for the RMA.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Master of Business Administration (MBA)	Accounting	Dhaka University	Appeared	2017	2 years
Bachelor Of Business Studies. BBS(Pass)	Business Studies	National University	Second Class, Marks :47%	2012	3 Years
HSC	Business studies	Govt. Shahid Suhrawardy College	CGPA:2.1 out of 5	2004	2 Years
SSC	Business studies	Sabuj Biddyapith High School	CGPA:2.63 out of 5	2002	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
ISP Setup and Administration using MikroTik	IP Access and NAT.BW Manage. IP restriction, DHCP Server and user management and MRTG. Proxy . E-Mail Backup-Restore. Bridge, NTP, VLAN. PPPoE Server Configure. Routing, Firewall and Log Generate. VPN Configure. Link Redundancy Solution. Hotspot Solution. Wireless, Fiber, Radio Link Configure.	CSL Training	Bangladesh	2/1(3rd floor),Block-A,Lalmatia, Dhaka 1207.	2017	3 Months
Server Administration & Cloud Management	Server Administration & Cloud Management (Batch-11) 24 Classes, 96 Hours. BASIS in the SEIP project in BITM. Operating System, Security Fundamentals, Data Communications and Networking, VMware Workstation, Windows Server 2016, Redhat Linux-6.4 Administering ,Cloud Management (AWS)	BASIS in the SEIP project in BITM.	BANGLADESH	BDBL Bhaban (3rd Floor)12 Kawran Bazar, Dhaka.	2016	96 Hours
Networking, Cisco Certified Network Associate (CCNA RnS)	OSI Model, TCP/IP, IP Addressing, Sub netting, VLSM Router Basic, IP Routing, Routing Protocol, RIP, EIGRP, OSPF, LAN, VLAN, VPN, WAN, ACL, NAT/PAT and Switch.	Ciscovalley Network Academy	Bangladesh	House#519/A, Road #1, Dhanmondi, Dhaka-1205.	2014	6 Months
Networking (ISP Setup with Red Hat LINUX).RHCSA	Manage user account, Details about files and directories, Vi editor, File and dirrectory permission, Mount, Software (rpm) install/uninstall, IP Subnetting, Network establishment in Linux platform, Telnet, SSH, FTP, NFS, Ownership and group, SAMBA, DNS Server, Mail Server, Web Server, Proxy Server.	Blooming Bud Information Technology (BBIT)	Bangladesh	126, Elephant Road, Dhaka-1200	2007	6 Months
A+ Certification	Hardware & Software	NIIT	Bangladesh	Dhaka	2004	1 year

Career and Application Information:

Looking For   : Mid Level Job
Available For   : Full Time
Present Salary   : Tk. 25000
Expected Salary   : Tk. 40,000
Preferred Job Category   : IT/Telecommunication, NGO/Development, Research/Consultancy
Preferred District   : Dhaka, Munshiganj, Narayanganj
Preferred Country   : Netherlands, New Zealand, United Kingdom, United States, Australia, Canada, Finland, France, Spain, Switzerland
Preferred Organization Types   : Telecommunication, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, NGO, Multinational Companies, Newspaper/Magazine, Garments, Overseas Companies, Group of Companies

Specialization:

Strong experience in system administration. Experience with Windows, Unix, Linux, and MAC OS X operating systems. Strong experience in (Raspberry Pi) single board computing. Knowledge of FTP Server, NAS (FreeNAS, NAS4Free, openmediavault), Media Serve (Plex, KODI, OSMC) and Security surveillance (MotionEye). Basic knowledge of TCP/IP networking protocols. Skilled in working with all types of operating systems and computer hardware. Excellent critical thinking and communication skills. Familiarity with circuit boards, processors, electronic equipment, chips, etc. Comfortable in working with circuit testers and signal generator. Ability to manage projects and a team of engineers.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	Medium	Medium

Personal Details :

Father"s Name	: Shachin deb nath
Mother"s Name	: Tulshi Rani Khatun
Date of Birth	: January 9, 1988
Gender	: Male
Marital Status	: Unmarried
Nationality	: Bangladeshi
Religion	: Hinduism
Permanent Address	: 92/5/1 North Jatrabari (Shuti Khalper Road)1st Floor left side, Dhaka-1204
Current Location	: Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Mr: Khandoker Minhus Ahmed	Mr:Abdul Baten Shariff
Organization	: Sonali Polaris FT Limited	LEADS Corporation Ltd
Designation	: Senior Consultant (Research & Development)	Manager (Customer Support Service)
Address	: 7th Floor, Abedin Tower, 35, Kamal Ataturk Avenue Banani C/A, Dhaka-1213, Bangladesh.	Adamjee Court Annex-2,(5th Floor),119-120 Motijheel C/A , Dhaka-1000.
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Relation	: Professional	Professional