

Last Updated : **June 4, 2018**

KANGKAN CHANDRA PAUL

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Career Objective:

To pursue a career in the reputed organization that offers opportunity for self-development as well as career development. To work under pressure in professional and dynamic setting and to attain highest professionalism and efficiency to face the upc

Career Summary:

Capable to work in cooperation with groups & individuals within government & civil society.

Special Qualification:

Excellent interpersonal communication skills with leadership abilities.

Employment History:

Total Year of Experience : 10.6 Year(s)

1. Assistant Relationship Officer (February 1, 2018 - Continuing)

Dutch-Bangla Bank Ltd .

Company Location : Sreemongal

Department: Sales

Duties/Responsibilities:

.Face to face customer support.

.To achievement revenue target and so on.

.Responsible for making direct calls/visits to valued customer for Opening Account, collecting Deposits, selling Loans & Credit Cards, etc.

2. Sales Officer (February 1, 2017 - January 31, 2018)

FDL (Fair Distribution)

Company Location : Moulvibazar Zone

Department: Sales

Duties/Responsibilities:

To sale product and service.

To community with retailer.

To buildup relationship with clients.

To achievement revenue target and so on.

3. Customer Manager (August 8, 2008 - February 1, 2017)

Grameen Phone Ltd

Company Location : Srimangal

Department: Customer Manager

Duties/Responsibilities:

Face to face customer support.

Developing, Controlling, implementing service and sales

Replace lost and damage sim card , reconnection, provide itemized bill, address change, receive respective customers complain and solve.

Maintaining an effective relationship with the govt, autonomous and political bodies

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
M B S	Management	National University	Second Class, Marks :51%	2015	2 Years
BBS	Commerce	National University	Third Class	2012	3 year`s
HSC	Commerce	Srimangal govt college	CGPA:1.9 out of 5	2006	2 Year"s
SSC	Art"s	Kamalganj Bohumukhy High School	CGPA:2.56 out of 5	2004	2 Year"s

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Postpaid & KBS Tools Training for GPCF	which shall be a good knowledge sharing and learning sessions.	Grameenphone Training Division	Bangladesh	Sylhet	2016	Three day
GUEST	Greet with smile , Understand , Error free solution ,serve with positive attitude , Thanks with smile	Grameenphone Training Division	Bangladesh	Sylhet	2012	2 days
Computer Application	Ms word, Ms Excel, Ms Access, Ms power point	Trisha Computer & Training Center	Bangladesh	Srimangal	2011	06 Month
Operation Standard Library (ISO Certify Training)	Maintain standard & quality in-case of service cleaning etc.	Grameenphone Training Division	Bangladesh	Sylhet	2010	04 day`s
I T Training	SSO, Data-Base CIMS, CCAPS Siebal Communication Software	Grameenphone Training Division	Bangladesh	Dhaka	2009	15 day`s

Career and Application Information:

Looking For : Entry Level Job
 Available For : Full Time
 Present Salary : Tk. 18500
 Expected Salary : Tk. 12,000
 Preferred Job Category : Marketing/Sales, Customer Support/Call Centre
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : Australia, Bahrain, Brazil
 Preferred Organization : Wholesale, Direct Selling/Marketing Service Company
 Types

Specialization:

Fields of Specialization	Description
• Telecommunication Service	Excellent interpersonal communicatin skill with leadership abilities.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	Medium	Medium
Bangla	High	High	High

Personal Details :

Father"s Name : Nirmol Chandra Paul
 Mother"s Name : Niyati Rani Paul
 Date of Birth : March 2, 1987
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Hindu
 Permanent Address : Vill: Khabila Khi Po : Ambiya Ps+Dist:: Sunamgonj
 Current Location : MoulaviBazar

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Abul Kalam Azad(7725)	Hillol Sarkar
Organization	: Srimangal Govt College	Grameen Phone Ltd
Designation	: assit.Principul	GPCf Center Manager
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Relation	: Professional	Professional