

Last Updated : **October 2, 2012****LINCON ROZARIO**

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**Career Objective:**

Interest to build up career in a demanding corporation. Intend to work in a challenging and competitive atmosphere where strong sense of responsibility and commitment is required.

Career Summary:

At the moment I am working in a private organization as a customer service representative. I am interested in developing my career; therefore, my concentration is to join a reputable organization where I can gain the necessary knowledge to further advance in my career field.

Employment History:

Total Year of Experience : 10.3 Year(s)

1. Senior Executive-Customer Service (December 1, 2008 - Continuing)

Shore2Shore BD. Ltd.

Company Location : 274, Nabisco, Tejgaon, Dhaka-1215

Department: Executive-CS

Duties/Responsibilities:

Local and global customer handling as per customer booking. Follow up order and production, communicate with the customer face to face and over the phone. Follow up with PI, delivery schedule, and KPI methods. Provide excellent feedback to customers.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B.COM	Commerce	Tejgaon College	Second Class, Marks :45%	2004	-	Whole device about management.
HSC	Commerce	Notre Dame College	First Division, Marks :60%	2001	4 Years	Excellent acknowledgement about Management ,Account,Marketing.
SSC	Commerce	St.Nicholas High School	First Division, Marks :60%	2001	-	-

Professional Qualification:

Certification	Institute	Location	From	To
MBA	Southeast University	Banani	January 1, 2010	May 1, 2011

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 20000
Expected Salary : Tk. 16,000
Preferred Job Category : General Management/Admin, Customer Support/Call Centre
Preferred District : Chattogram, Cox"s Bazar, Dhaka, Gazipur
Preferred Organization : Banks, Manufacturing (FMCG), Event Management,
Types Multinational Companies, Embassies/Foreign Consulate

Extra Curricular Activities:

I am capable of working with team members and can perform well under pressure as per company requirement.

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	High
Hindi	Low	Low	Medium

Personal Details :

Father"s Name : David Rozario
Mother"s Name : Maya Rozario
Date of Birth : November 23, 1983
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Christian
Permanent Address : Vill:Doripara ,PO:Kalijong ,Dist:Gazipur
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Shuvo Micheal Rodrigues	Jonny Rozario
Organization	: One Bank Ltd	Paper Studio
Designation	: Ass.Manager, Treasurer	Senior Marketing Officer
Address	: Head Office,Kawran Bazar	64,Tejgaon i/a , Tejgaon,Dhaka -1215
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01720118245	01716336264
EMail	:	
Relation	: Academic	Family Friend
