

Last Updated : **November 27, 2017**

MD.MOSARAF HOSSAIN

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Career Objective:

To work in an environment where there is an opportunity of self-assessment & self improvement in both individual or group based work that ultimately lead to the further development of the organization & to advance my career aspirations to build up a

Career Summary:

IT professional with more than 5 years of ICT infrastructure, Hardware and Network Management, corporate IT manage experience. ,Expertise in Windows server management, network and IT security management, Mikrotik & Cisco device, active directory creation. A remarkable experience of working in IT in different corporate company (UN Agency, Multinational company, group of companies, security houses, consultancy firm, architectural firm, govt office).

Special Qualification:

CCNA Certified
ICT Support Expert

Employment History:

Total Year of Experience : 8.0 Year(s)

1. IT Officer (June 29, 2017 - Continuing)

DuSai Resort & Spa

Company Location : Moulvibazar

Department: IT

Duties/Responsibilities:

1. Manage the deployment, monitoring, maintenance, development, upgrade & support of all IT systems, including telecommunication, servers, PCs, OS, hardware, software, peripherals & office automation equipment.
2. Performance Analysis, Troubleshooting, Designing and Implementing of Network setup in Hotel.
3. Designing & Updating the web site, Configuring & Installing Mikrotik Router, Hotspot, VPN, Wireless Routers & other equipments.
4. Regular maintenance tasks including log reviews, operating system patches, anti-virus updates, software upgrades and backup of mission critical databases.
5. Periodic maintenance of LAN & WAN equipments of Server, Workstation, Wi-Fi, IP Camera, CCTV, Video Conferencing Equipment, Fire Alarm, Finger, Attendances & Access control Device.

2. Executive -IT (February 1, 2016 - June 29, 2017)

Seagull Hotels Ltd.

Company Location : Cox`s Bazaar

Department: IT

Duties/Responsibilities:

Planning, Establishing & Maintaining the Online Systems & Overall Network.

Performance Analysis, Troubleshooting, Designing and Implementing of Network setup in Hotel .

Designing & Updating the web site, Configuring & Installing Mikrotik Router, Hotspot, VPN, Wireless Routers & other equipments.

Maintaining & Configuration DNS, Mail, Gateway & Proxy Server, DVB Gateway & another servers. Cisco router, Switch , VLAN , Radio equipment.

Maintaining, Configuration & All kinds of problems for IDS Fortune PMS(Hotel ERP) software, IP CCTV Camera Network , IP E-PABX, etc.

3. ICT Support Assistant (January 15, 2015 - January 15, 2016)**UNDP, Justice Sector Facility**

Company Location : Pabna Joudge Court, Pabna

Department: IT

Duties/Responsibilities:

Provide support across the full range of ICT infrastructure in district court premises. This includes servers, computer hardware, printers, scanners, router, firewall, switches, online UPS, data backup system, WiFi network, operating system, application software and other IT resources..

Maintain LAN and WiFi Network and troubleshoot regular problem as occurred daily basis and monitoring network speed and performance time to time.

Support to establish and manage network utility procedures, including defining network users and security attributes, establishing directories, menus and drive-mappings, configuring network printers and providing user access rules and guidelines.

4. Executive-Network Support (March 1, 2014 - January 14, 2015)**Freight Systems Group, UAE. (Multinational Freight Forwarding Company)**

Company Location : Delta Dhalia Tower(4th Floor), 36, Kemal Ataturk Avenue, Banani, Dhaka

Department: IT Infrastructure Team BD

Duties/Responsibilities:

1. Installing, configuring and maintaining servers(Proxy).

2. routers(Cisco 2950, 2960).

3. ERP Troubleshooting.

4. Third party mail client Troubleshooting & maintenance.

5. Network Monitor.

6. IT Budget planning.

7. Daily Weekly & Monthly Complain Report Update.

8. Communicate with overseas.

9. Network printer, Wifi & local network maintain .

10. Remotely Support to other offices.

5. Engineer (November 15, 2012 - February 28, 2014)

Broad Band Telecom Services Ltd. (An Ispahani Enterprise)

Company Location : Ispahani Bulding Motijheel,14-15 C/A Dhaka-1000

Department: Network & Support

Duties/Responsibilities:

- 1.Installing, configuring and maintaining servers, switches, routers (both wired and wireless).
- 2.Establish and maintain the Data connectivity.
- 3.Establish and maintain E1 connection.
- 4.Monitoring Network Performance and Preparing Optimization Policy.
- 5.Providing End User Support to the Clients and resolving network related issues.
- 6.Implementing New Data Connectivity Service when required.
- 7.Monitor the Core Network and Maintain.
- 8.Wireless router configuration and its security, Link test.
- 9.Maintain Sabm (Bandwidth manager), MAC Entry, LAN management.
- 10.Radio Link connection establish
- 11.Mikrotik Router Board Configure

6. **System Engineer(Computer Network & Hardware) (October 1, 2010 - November 14, 2012)**

Cell Vision Technology

Company Location : Green road,Dhaka

Department: Hardware&Networking

Duties/Responsibilities:

* Supervising the corporate clients of the organization. Developing, Controlling, implementing and monitoring the projects corporate client IT section.

Maintaining an effective relationship with the liaison offices as well as the clients

Desktop pc assembling.

Good knowledge on Computer hardware, Networking, Operating Systems (Windows XP, 2000, 2003, Vista, 7),

Application Software (Email clients, Browsers, MS Office etc.) installation, operation, maintenance, removal etc.

Knowledge on Linux .

Website design (Html, php sql,joomla)

Corporate Office Network & hardware maintenance.

Practical Experience in the Field of Hardware and network (desktop and laptop),

Broadband Internet Service,

Anti-virus Management.

Security Management of IT System (cctv, irf ip camera, dvr controller)

Carry out repair works of various software/hardware related problems

Ensure that the computer and accessories are in a serviceable condition.

Supervise Management Information System (MIS).

Administration of LAN.

Enforces desktop standards and security,CCTV Maintanance.

Installation of PCs and desktop applications including upgrades as assigned.

Computer Typing Speed satisfactory.

Performing any other assignment assigned by the higher authority.

Printer and other hardware resources installation sharing.

Network printer configure and maintenance.

Wi-fi configuration and maintenance.

Finger tech software setup & maintenance.

Tally Software setup & maintenance.

Coeporate clients: Shanin Group, Shifa Group, Adib Group, Khb Securities, Western Securities, Mirpur Securities, Mah Securities, Azam Securities.System Architect and others.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc In Engineering	Computer Science & Engineering	Atish Dipankar University of Science and Technology	CGPA:3.1 out of 4	2015	3
CCNA Certification	Routing & Switching	CSLit	-	2013	3 years
Diploma in Engineering	Computer	ICST,Feni	CGPA:3.03 out of 4	2010	4 Years
SSC	Science	Dudmukha High School	CGPA:3.44 out of 5	2005	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Server Administration & Cloud	Server Administration & Cloud	BITM (SEIP Project)	Bangladesh	Dhaka	2016	96 Hours (3 Months)
CCNA	CCNA switching & routing	CSL IT	Bangladesh	Dhanmondi,Dhaka	2013	3 Months
Wireless Networking	Wireless Access Point Device Configure,Maintainance and Security management,Wireless Adapter install and connecting with router	NITA	Bangladesh	Mirpur-10	2010	3 Month
Industrial training	Computer Hardware and Networking	UCEP Bangladesh	Bangladesh	Mirpur-2.Dhaka	2008	3month

Professional Qualification:

Certification	Institute	Location	From	To
CCNA Switching & Routing(416320958774FSWJ)	CSL IT	Dhanmondi-27	December 15, 2013	December 15, 2016

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 30000
 Expected Salary : Tk. 12,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization : Banks, Telecommunication, College, Advertising Agency, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Shipping, Engineering Firms, Buying House, Airline

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • LAN/ WAN • Switches/ Routers • Linux • MS Exchange Server • Mac OS X • VMware • Windows Server 	<p>Maintaining an effective relationship with the liaison offices as well as the clients</p> <p>Â· Desktop pc assembling.</p> <p>Â· Good knowledge on Computer hardware, Networking, Operating Systems (Windows Server,Client,OSX,VMWare),</p> <p>Â· Application Software (Email clients, Browsers, MS Office etc.) installation, operation, maintenance, removal etc.</p> <p>Â· Knowledge on Linux .</p> <p>Â· Website design (Html, php sql,joomla)</p> <p>Â· Corporate Office Network & hardware maintenance.</p> <p>Â· Practical Experience in the Field of Hardware and network (desktop and laptop), Broadband Internet Service,</p> <p>Â· Anti-virus Management.</p> <p>Â· Security Management of IT System (cctv, irf ip camera, dvr controller)</p> <p>Â· Carry out repair works of various software/hardware related problems</p> <p>Â· Ensure that the computer and accessories are in a serviceable condition.</p> <p>Â· Supervise Management Information System (MIS).</p> <p>Â· Administration of LAN and LAN security maintenance.</p> <p>Â· Enforces desktop standards and security.</p> <p>Â· Installation of PCâs and desktop applications including upgrades as assigned.</p> <p>Â· Computer Typing Speed satisfactory.</p> <p>Â· Performing any other assignment assigned by the higher authority.</p> <p>Â· Printer and other hardware resources installation sharing.</p> <p>Coeporate clients: Sanin group, Shifa Group, Adib group, Khb securities, Western securities, Mirpur securities, Mah securities, Azam securities.System architect and others.</p>

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	High	Medium

Personal Details :

Father"s Name : Abdur Razzak
 Mother"s Name : Monoara Begum
 Date of Birth : January 1, 1989
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : P.O-Dudmukha,Dagonbhuiyan,Feni
 Current Location : Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Md.Rafiqul Islam	Khurshed Alam
Organization	: UNDP	BISR Consultants Ltd.
Designation	: ICT Manager	Managing Director
Address	: Dhaka	Dhaka
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01916100810	01711071053
Email	:	
Relation	: Professional	Professional

