

Last Updated : **October 31, 2018**

MD.SALAHUDDIN

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Career Objective:

To obtain a dynamic job in a reputed organization that provides a dynamic working environment and opportunity to grow up with the organization.

Special Qualification:

Professional course: A+ Certification (New Horizon), CCNA (AIUB), Oracle certified professional (OCP) 11g: DBA (IBCS-PRIMAX). SEO (BITM - SEIP). Member: Bangladesh Computer Society. Membership no: AM09376

Employment History:

Total Year of Experience : 9.8 Year(s)

1. Consultant (July 1, 2017 - Continuing)

Pubali Construction Company Ltd. (PCCL)

Company Location : Road-130, House-24, Level-2, Gulshan-1, Dhaka-1212
Department: MIS

2. Manager (August 19, 2015 - June 25, 2017)

Bangla Trac Miaki VAS Limited

Company Location : House-8, Block-E, Road-19A Banani, Dhaka-1213, Bangladesh

Department: ICT & Operation

Duties/Responsibilities:

- => Collaborate and communicate with client agencies, project managers and development disciplines.
- => Work closely with the development team to refine ideas and oversee them through completion.
- => Clearly communicate project requirements to the team, including the preparation of briefs.
- => Provide management and other stakeholders with regular updates on production status, issues and delivery dates.
- => Systems and Database Installation, Configuration and Maintenance.
- => Configuring and Optimizing SQL Server database for performance and security.
- => Evaluating the database server hardware, installing the Oracle software, Monitoring database performance, Database Migration.
- => Technical operation activities (Developing, Monitoring & Reporting)
- => Writing complex SQL query, stored procedure, trigger and function.
- => Support, maintain and document software functionality.
- => Provides specifications, using flowcharts and diagrams, into sequence of detailed instructions and logical steps for coding into programming language.
- => Obtain And Evaluate All Relevant Information To Handle Inquiries And Complaints.
- => Design and execute test plans on web applications.
- => Working with Asterisk server, VM-Ware, Linux and windows platform.
- => Deploy IVR services, Monitoring and Reporting.
- => Protects Operations by Keeping Information Confidential.
- => Communicate And Coordinate With Internal Departments.
- => Follow Up On Customer and in-house Interactions.
- => Manage Day to Day Operational All Activities and Operation Team.

3. Sr. System Engineer (February 3, 2013 - August 17, 2015)**Intech Online Ltd.**

Company Location : Dhaka

Department: Technical & Operation

Duties/Responsibilities:

- => Maintain all server related services.
- => Maintain technical equipment.
- => Deal Directly With Customers Either by Telephone, Electronically or Face To Face.
- => Respond Promptly To Customer Inquiries.
- => Handle And Resolve Customer Complaints.
- => Obtain And Evaluate All Relevant Information To Handle Inquiries And Complaints.
- => Perform Customer Verification.
- => Process support Log, Forms.
- => Direct Requests And Unresolved Issues To The Designated Resource.
- => Manage Customers` Accounts.
- => Record Details of Inquiries, Comments and Complaints.
- => Record Details of Actions Taken
- => Configure MikroTik, various types of router (Netgear, D-Link, TP-Link, etc), Wireless and DVR as Clint requirement.
- => Maintain & troubleshoot the server related problem, like software, hardware, os, etc.
- => Survey the operator end.
- => Deploy services.
- => Maintain the operational activities on daily basis.
- => Manage Administration.
- => Communicate And Coordinate With Internal Departments.
- => Follow Up On Customer Interactions.

4. Application Support Engineer (September 27, 2008 - November 30, 2012)

Systems Solutions & Development Technologies Ltd.

Company Location : Gulshan, Dhaka

Department: Operation & IT

Duties/Responsibilities:

- => Maintain all server related services.
- => Maintain VSDP and SMS based services.
- => Solve problems complained by customers.
- => Check and update database on daily basis.
- => Prepare report based on customer requirement.
- => Upload content on IVR and SMS services by URL & Panel.
- => Maintain and solve application related problem.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Computer Science & Engineering	Computer Science & Engineering	Atish Dipankar University of Science and Technology	CGPA:3.55 out of 4	2012	4 Years
Diploma Engineering	Computer Technology	Ahsanullah University of Science and Technology	CGPA:3.2 out of 4	2008	4 years
SSC	Science	Motijheel Model High School	CGPA:4.25 out of 5	2001	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Internship	GBL,CLR & FRD,IT & Server and etc	Social Islami Bank Ltd.(SIBL)	Bangladesh	F.ex Branch, Motijheel	2008	4 Months

Professional Qualification:

Certification	Institute	Location	From	To
Practical SEO	BITM	Kawranbazar, Dhaka	September 1, 2018	October 3, 2018
OCP 11g : DBA	IBCS-PRIMAX	Dhanmondi,Dhaka	May 6, 2016	December 30, 2016
CCNA	CEC - AIUB	Dhaka	February 4, 2012	July 24, 2012
A+ Certification	New Horizon	Dhanmondi,Dhaka	January 3, 2007	March 30, 2007

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 91000
 Expected Salary : Tk. 25,000
 Preferred Job Category : Bank/Non-Bank Fin. Institution, IT/Telecommunication,
 NGO/Development, Other Special Skilled Jobs
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : China, Italy, Japan, Austria, Canada, Denmark, Hong Kong,
 Kuwait, Singapore, United Arab Emirates
 Preferred Organization Types : Banks, University, Software Company, Govt./ Semi Govt./
 Autonomous body, NGO, Multinational Companies, Hospital,
 Hotel, Airline, Group of Companies, Cement Industry,
 Satellite TV

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • MS SQL Server • MySQL • PHP • Windows 2000/ 2003 Server(s) • Switches/ Routers • Asterisk • Linux • MS Visio • Oracle • Search Engine Optimization

Extra Curricular Activities:

1. Photography. 2. Collecting ancient instrument. 3. Enjoying some sports like cricket, playing card, swimming etc.

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	Medium	Medium	Medium
English	Medium	Medium	Medium

Personal Details :

Father"s Name : Md.Abdul Mannan
 Mother"s Name : Mrs.Shahanara Akhtar
 Date of Birth : December 28, 1986
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Rubel House,Bakultala,Bauphal,Patuakhali
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mahbubul Islam	Md. Golzare Nabi
Organization	: Local & Revenue Audit Directorate	Bangladesh Bank
Designation	: Audit & Accounts Officer	DGM
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Relation	: Relative	Relative
