Applied For: Wordpress Developer

Last Updated: January 8, 2017

# MD. JAKIR HUSSAN

Address: VILL-KHALOPER, PO-SADAR, PS DAKSHIN SURMA, SYLHET Office Phone :01916100717 Mobile : 01716831358 email:hjakir20@yahoo.com, hjakir143@gmail.com

## **Career Objective:**

To serve the organization where I will be employed to increase my professional skills in a competitive and challenging environment using my academic knowledge and practical experience for the achievement of the goal of that organization.

#### **Employment History:**

**Total Year of Experience :** 5.3 Year(s)

#### 1. Customer Care Representative (September 23, 2012 - Continuing)

**Banglalink** 

Company Location: Khairun Bhaban, Mirboxtula, Sylhet.

Department: Customer Care **Duties/Responsibilities:** 

**Customer Service** 

#### **Academic Qualification:**

| Exam Title | Concentration/Major | Institute                   | Result                            | Pas.Year | Duration |
|------------|---------------------|-----------------------------|-----------------------------------|----------|----------|
| МА         | Bengali             | National University         | Second<br>Class,<br>Marks<br>:45% | 2011     | 1Year    |
| BA Honors  | Bengali             | National University         | Third<br>Class,<br>Marks<br>:40%  | 2007     | 4 Years  |
| Alim       | Humanities          | Boroikandi Alim<br>Madrasha | CGPA:3.08<br>out of 5             | 2003     | 2 Years  |
| Dakhil     | Humanities          | Boroikandi Alim<br>Madrasha | CGPA:3.5<br>out of 5              | 2001     | -        |

# **Career and Application Information:**

Looking For : Entry Level Job
Available For : Full Time
Present Salary : Tk. 16000
Expected Salary : Tk. 18,000

Preferred Job Category : NGO/Development, Customer Support/Call Centre

Preferred District : Anywhere in Bangladesh.

Preferred Organization Types : NGO, Call Center

#### **Language Proficiency:**

| Language      | Reading | Writing | Speaking |
|---------------|---------|---------|----------|
| Bangla        | High    | High    | High     |
| English       | Medium  | Medium  | Medium   |
| Sing language | High    | High    | High     |

## **Personal Details:**

Father's Name : MD ROKIB ALI : SALEHA BEGUM Mother's Name Date of Birth : November 30, 1985

Gender : Male Marital Status : Unmarried Nationality : Bangladeshi Religion : ISLAM Permanent Address : DO Current Location : Sylhet

## Reference (s):

Name : Tawfiq Ahmed Chowdhury

Banglalink Digital Communication Ltd

Organization

Designation : Regional Customer Care Manager

. Khairun Bhaban, Mirboxtula, . Chouhatta, Sylhet Address

Phone (Off.) Phone (Res.)

Mobile : 01911310472

EMail : tawchowdhury@banglalinkgsm.com

Relation : Professional