Last Updated: April 3, 2018

# MD. JAKIR HUSSAN

Address: VILL-KHALOPER, PO-SADAR, PS DAKSHIN SURMA, SYLHET

Home Phone: 01911340402 Office Phone :01916100717 Mobile : 01716831358

email:hjakir20@yahoo.com, hjakir143@gmail.com



### **Career Objective:**

To serve the organization where I will be employed to increase my professional skills in a competitive and challenging environment using my academic knowledge and practical experience for the achievement of the goal of that organization.

#### **Employment History:**

**Total Year of Experience :** 6.2 Year(s)

1. <u>Customer Care Representative (September 23, 2012 - Continuing)</u>

**Banglalink** 

Company Location: Khairun Bhaban, Mirboxtula, Sylhet.

Department: Customer Care **Duties/Responsibilities:** 

**Customer Service** 

#### **Academic Qualification:**

| <b>Exam Title</b> | Concentration/Major | Institute                   | Result                         | Pas.Year | Duration |
|-------------------|---------------------|-----------------------------|--------------------------------|----------|----------|
| МА                | Bengali             | National University         | Second<br>Class, Marks<br>:45% | 2011     | 1Year    |
| BA Honors         | Bengali             | National University         | Third Class,<br>Marks :40%     | 2007     | 4 Years  |
| Alim              | Humanities          | Boroikandi Alim<br>Madrasha | CGPA:3.08<br>out of 5          | 2003     | 2 Years  |
| Dakhil            | Humanities          | Boroikandi Alim<br>Madrasha | CGPA:3.5<br>out of 5           | 2001     | -        |

#### **Career and Application Information:**

Looking For : Entry Level Job Available For : Full Time Present Salary : Tk. 16000 Expected Salary : Tk. 18,000

Preferred Job Category : NGO/Development, Customer Support/Call Centre

Preferred District : Anywhere in Bangladesh.

Preferred Organization : NGO, Call Center

Types

#### **Language Proficiency:**

| Language      | Reading | Writing | Speaking |
|---------------|---------|---------|----------|
| Bangla        | High    | High    | High     |
| English       | Medium  | Medium  | Medium   |
| Sing language | High    | High    | High     |

## **Personal Details:**

Father"s Name : MD ROKIB ALI Mother"s Name : SALEHA BEGUM Date of Birth : November 30, 1985

Gender : Male Marital Status : Unmarried : Bangladeshi Nationality : ISLAM Religion Permanent Address: DO **Current Location** : Sylhet

#### Reference (s):

: Tawfiq Ahmed Chowdhury Name

Banglalink Digital Communication Organization

Ltd

: Regional Customer Care Manager Designation Khairun Bhaban, Mirboxtula,

Address Chouhatta, Sylhet

Phone (Off.)

Phone (Res.)

Mobile : 01911310472

EMail : tawchowdhury@banglalinkgsm.com

Relation : Professional