# **MD. NURUL ISLAM**

Address: 20/1A, Jalalabad, Jalalabad, Sylhet Sadar, Sylhet 3107

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## **Career Objective:**

To encourage creativity and higher-order thinking in a way that increases student performance.

To make use of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experie nce.

### **Career Summary:**

Worked as an Office Assistant for 2 years.

Teaching English Language since January 2018.

Planned and prepared hands-on learning activities according to the student's educational needs. Assessed, recorded and reported on the development, progress and attainment of students by on-going observations. Offers extensive knowledge of English Langu age and its basic concepts.

Excellent communication skills, great observational skills, and significant ability to perform well in a team.

### **Employment History:**

**Total Year of Experience :** 3.9 Year(s)

### 1. Teacher ( January 6, 2019 - June 16, 2019)

#### Career.com Zindabazar

Company Location: 8th floor, Al-hamra Shopping City, Zindabazar, Sylhet

## **Duties/Responsibilities:**

Planned and prepared hands-on learning activities according to the student's educational needs. Assessed, recorded and reported on the development, progress and attainment of students by on-going observations. Offers extensive knowledge of English Language and its basic concepts.

### 2. Teacher ( January 3, 2018 - December 26, 2018)

### **RANK**

Company Location: 6th floor, Al-hamra Shopping City, Zindabazar, Sylhet

#### **Duties/Responsibilities:**

Planned and prepared hands-on learning activities according to the student's educational needs. Assessed, recorded and reported on the development, progress and attainment of students by on-going observations. Offers extensive knowledge of English Language and its basic concepts.

## 3. Office Assistant ( May 16, 2015 - December 29, 2017)

#### Immigration & Student Consultancy (ISC)

Company Location: 6th floor, Al-hamra Shopping City, Zindabazar, Sylhet

## Duties/Responsibilities:

My responsibilities in this role included providing face-to-face official talk. This position has given me key employ ability skills while also allowing me to experience working in a professional and fast-paced work environment.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Arts (BA)	English	Metropolitan University, Sylhet	CGPA:3.15 out of 4	2018	4
HSC	Business Studies	The Royal M.C. Academ y	CGPA:4.3 out of 5	2013	2
SSC	Science	Saraker Bazar High Scho ol	CGPA:3.69 out of 5	2011	2

## **Professional Qualification:**

Certification	Institute	Location	From	То
IELTS	IDP	Hamid Tower 4th Floor Level 5 Gulshan Dhaka 1212	August 2, 201 8	August 2, 202 0

# **Career and Application Information:**

Preferred Job Category : Education/Training, General Management/Admin, Customer Support/Call Centre

Preferred District : Sylhet

Preferred Organization Types : Banks, Insurance, College, Trading or Export/Import, Multinational Companies,

Immigration & Education Consultancy Service, Call Center, School

### **Specialization:**

# **Fields of Specialization**

- teaching
- Customer Support/ Client Service
- Customer Relation
- Management
- Secretary
- Office Manager
- Admin
- Administrative/ Executive

## **Extra Curricular Activities:**

- ¬ Member at Metropolitan University English Society
- $\neg$  Member at English Access Micro-scholarship Program-EHDS, Sylhet
- ¬ Member at American Corner Sylhet

# **Language Proficiency:**

Language	Reading	Writing	Speaking
English	Medium	High	High
Bengali	Medium	High	High

# **Personal Details:**

Father's Name : Md. Abdul Hafiz

Mother's Name : Asarun Begum

Date of Birth : November 10, 1995

Gender : Male

Marital Status : Unmarried
Nationality : Bangladeshi
National Id No. : 3270081882

Religion : Islam

Permanent Address : Damer Gram, Sharoker Bazar, Zakiganj, Sylhet

Current Location : Sylhet

# Reference (s):

# Reference: 01

Name : Anik Biswas

Organization : Metropolitan University, Sylhet
Designation : Assistant Professor & Head

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Phone (Res.)

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Relation : Academic

### Reference: 02

Muhammad Shamsul Islam Metropolitan University, Sylhet

Lecturer

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Academic