

Last Updated : **September 29, 2018**

## **MD. OBAIDUL ISLAM**

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### **Career Objective:**

To utilize my technical and management skills for achieving the target and developing the best performance in IT/ITES firm and Industrial Organization. I would like to implement my innovative ideas, skills and creativity for accomplishing the project

### **Employment History:**

**Total Year of Experience : 1.6 Year(s)**

#### **1. Associate Executive ( August 8, 2018 - Continuing)**

##### **SSL Wireless**

Company Location : 93 B New Eskaton Road, Dhaka- 1000, Bangladesh.

Department: Service Operation

##### **Duties/Responsibilities:**

- Must have coding in the pulse of blood.
- Assist to the development team from Requirement Analysis, Risk Analysis, Module development, UAT and Implementation.
- Manage infrastructure operations, operational process and procedures.
- Proactively monitor, evaluate, troubleshoot and mitigate malfunctions in software applications and services.
- Perform routine check of system platforms to identify performance issues and risks and mitigate them.
- Can complete any delegated new implementation and operational / deployment related activities on site or off site.
- Provide Tier 2 technical support and troubleshooting to external customers and Tier 1 Helpdesk.
- Technical correspondence with principles.
- Manage and review system logs.
- Always passionate to work as a member of team that operates 24/7 in roaster, on site or off site.

#### **2. Software Engineer & Support Engineer(Network) ( February 18, 2017 - July 31, 2018)**

## Agemark Technology Ltd

Company Location : Dhaka

Department: Software & Support

### **Duties/Responsibilities:**

- Maintaining Time attendance and Payroll and Enable Lan connection to handle ERP System

With proper role.

-Job Projects: POS System of CFC, Yummy, Fried King, Mr. Baker, Cooperâ€s

-Job Projects: ERP System of CFC, Impressive Garments, Civic Apparels, Tivoly Apparels Ltd.

-Job Projects: Time Attendance & Payroll with attendance device of Enterprise and Organizations.

-Fixing bugs of products reported by the users.

-QA testing of products.

-Researching and finding solutions of technical issues.

-Documenting troubleshooting and problem resolution steps.

### IT Support:

-Break/Fix Services Including Hardware Replacement

-Installation of New Devices, Routers, Switches, Access Points, Wireless LAN Controllers, Servers and NAS Devices

-Replacement of Cables

-Mounting Devices on Racks

-Troubleshooting of Network Devices when remote visibility is lost: Performing Built-in, Power-up, Product Diagnostics.

-Assist IP Settings on Laser Printers, Label Printers and RFID Scanners

-Assist to Configure Polycom Devices and conference phones

-Network Monitoring with Solarwinds Tools.

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Masters of Science (MSc) in Information Technology	Information Technology	Jahangirnagar University		2020	2
Bachelor of Science (BSc)	Computer Science & Engineering	Daffodil International University	CGPA:3.35 out of 4	2017	4
HSC	Science	Tejgaon College, Dhaka	CGPA:3.4 out of 5	2012	-
SSC	Science	Burigoalini Forest Secondary School, Satkhira	CGPA:4.81 out of 5	2008	-

### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Cisco Certified Network Associate	CCNA	Daffodil International University	Bangladesh	Dhaka	2017	4 months
Web Application Development with Codeigniter Framework	Codeigniter	Talha Training	Bangladesh	Dhaka	2017	4 months
Web Designing & Development	HTML, CSS, Javascript, Ajax, JQuery, PHP, Mysql Databases	RR Foundation	Bangladesh	Farmgate, Dhaka	2016	6 months

**Professional Qualification:**

Certification	Institute	Location	From	To
Google Analytics	<a href="https://analytics.google.com/analytics/academy/">https://analytics.google.com/analytics/academy/</a>	Google Academy	April 9, 2018	April 1, 2028
The Online Marketing Fundamentals	<a href="https://www.google.com/onlinechallenge/dmc/dmc-intro.html">https://www.google.com/onlinechallenge/dmc/dmc-intro.html</a>	Google Digital Garage	April 9, 2018	April 1, 2028
Cisco Certified Network Associate Routing & Switching #Cisco ID: CSC013252713#	Cisco Networking Academy, Vendor Certified by CISCO	San Francisco	March 5, 2018	March 5, 2021

**Career and Application Information:**

Looking For : Mid Level Job  
Available For : Full Time  
Present Salary : Tk. 20000  
Expected Salary : Tk. 25,000  
Preferred Job Category : IT/Telecommunication  
Preferred District : Bogura, Chattogram, Cumilla, Cox"s Bazar, Dhaka, Khulna,  
Narayanganj, Narsingdi, Rajshahi, Sylhet  
Preferred Organization :  
Types :

**Specialization:**

Fields of Specialization	Description
<ul style="list-style-type: none"> <li>• Web Developer</li> <li>• Web Design</li> <li>• Network Engineering</li> <li>• Online marketing</li> <li>• Google analytics</li> </ul>	<p>I have special skillset of followings:</p> <ul style="list-style-type: none"> <li>-Excellent knowledge in Visualization, Analyzing and designing logos, Web-sites, E-commerce, Mobile Apps and Software.</li> <li>-Sketch and wireframe new user interface to discuss with stakeholders.</li> <li>-Actively involve in projects, collaborating with team members to offer your own ideas, help shape the way forward and complete the project.</li> <li>-Design process for efficient UX/ UI development.</li> <li>-UX/ UI design for E-commerce new products, working closely with the product, engineering and commercial teams including Websites, E-Commerce, Software and Mobile Apps.</li> <li>-Deploy and manage internal and external Websites, E-Commerce, Apps and Software.</li> <li>-Extreme knowledge about PSD to XHTML by Div tag and CSS approach.</li> <li>-Can Co ordinate with Maps, GPS, Location based Services</li> <li>-Experienced and depth knowledge in Accounting, Point of Sales (POS), Inventory, MLM, E-Commerce, -Knowledge on Payment Gateway and Integrated package.</li> <li>-Understanding of Web Security and Performance Issues.</li> <li>-Doing with Blogs/CMS systems such as Drupal/ WordPress</li> <li>-Working with WHM &amp; Cpanel to comply with coding.</li> <li>-PHP, Codeigniter Framework</li> <li>-Developing and Implementing different third party APIs, Like Google API, Facebook API, Ajax Libraries APIs, SMS Integration, Jason APIs.</li> <li>-Coding/ Bug-Fixing/ Unit-testing</li> <li>-Database Design and Development.</li> <li>-Designing back-end of E-Commerce merchant.</li> <li>-Capable of Implementing Payment Gateway.</li> <li>-Strong time management skills, ability to manage multiple projects and deadlines.</li> </ul> <p>I have a clear understanding of:</p> <ul style="list-style-type: none"> <li>• Cisco Routers - 1700, 1800, 2621, 2821 and 3725 series.</li> <li>• Cisco Switches - 1900, 2900, 2960G, 3750 series.</li> <li>• Routing protocols: RIP, EIGRP, OSPF, Basic BGP, Static</li> <li>• LAN/WAN: IP Routing, Multi Layer Switching, WAN Equipment, TCP/IP</li> <li>• Switching : VLAN, STP, VTP, Etherchannel ,Span</li> <li>• Operating Systems: Cisco IOS, Windows</li> <li>• Other: DNS, DHCP, TCP/IP, NAT, PAT ,IPv6</li> </ul> <p>Key Skills: Routing, RIPV2, RIPV1, OSPF, EIGRP, Static Routing, Trunking, Access List, NAT, PAT, ACL, Frame-Relay, Spanning Tree, VLAN, Switching, RSTP, PVST, INTER VLAN ROUTING, Subnetting, IP Addressing, OSI Model, VTP, PRUNING, HSRP, VRRP</p> <ul style="list-style-type: none"> <li>• Can Develop Web Application With Client Requirements.</li> <li>• Capable to fix the bugs of Software and Application.</li> <li>• Capable to solve the problems and issues.</li> </ul>

**Extra Curricular Activities:**

Convener of DIU Computer Programming Club Daffodil International University

**Language Proficiency:**

Language	Reading	Writing	Speaking
English	High	High	Medium

**Personal Details :**

Father"s Name : Sheikh Masud Alam  
Mother"s Name : Farzana Akhter  
Date of Birth : September 2, 1993  
Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
Religion : Islam (Sunni)  
Permanent Address : Village: Uttar-Chandan, Post-Office: Gayeshpur, Police Station:  
Polash, District: Narsingdi  
Current Location : Dhaka

**Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: Dr. Sayed Akhter Hossain	Dr. SM Aminul Haque
Organization	: Daffodil International University	Daffodil International University
Designation	: Professor and Head	Assistant Professor & Associate
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Relation	: Academic	Academic

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