

Last Updated : **August 23, 2018****MD. TAWHID ZAMAN**

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**Career Objective:**

To pursue growth-oriented and challenging career in a reputed Organization with adequate learning scopes for future development and committed to serve the better service where I can explore myself to the highest level of contribution.

**Special Qualification:**

Computer Skills

• Application Software : MS Word, MS Excel, MS Access, MS Power Point.

• Programming Language : C Programing.

**Employment History:**

**Total Year of Experience : 0.3 Year(s)**

**1. Merchant Relationship Manager ( July 1, 2018 - Continuing)****NGAGE360**

Company Location : 27/1, New Eskaton Road, Standard Center, Dhaka-1000

**Duties/Responsibilities:**

• Manages and directs a sales force to achieve sales and profit goals within a region.

• Research and analyze market trends in order to develop commercially viable products that meet demands and improve offerings to all customers.

• Recommend product or service enhancements to improve customer satisfaction and sales potential.

• Ensure superior service level to all customers by effectively understanding the customer's need/query and responding to it in a professional and timely manner.

• Maintain proper documentation of complaint/request records.

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Bachelor of Science (BSc)	Computer Science & Engineering	Dhaka City College	CGPA:3.26 out of 4	2017	4 years
HSC	Science	Ispahani degree college	CGPA:4.2 out of 5	2012	2
SSC	Science	Rajabari high school	CGPA:4.38 out of 5	2010	-

**Career and Application Information:**

Looking For : Entry Level Job  
Available For : Full Time  
Expected Salary : Tk. 35,000  
IT/Telecommunication, Data Entry/Operator/BPO, Customer  
Preferred Job Category : Support/Call Centre, Data Entry/Computer Operator,  
Graphic Designer  
Preferred District : Dhaka  
Preferred Organization :  
Types

### **Specialization:**

Fields of Specialization
<ul style="list-style-type: none"><li>• MS Word/ Excel/ PowerPoint/ OneNote</li><li>• HTML</li><li>• CSS</li><li>• c programming</li></ul>

### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	Medium	Medium	Medium

### **Personal Details :**

Father"s Name : MD.NASIR UDDIN  
Mother"s Name : HASNA KHANAM  
Date of Birth : October 3, 1995  
Gender : Male  
Marital Status : Single  
Nationality : Bangladeshi  
Religion : Islam  
Permanent Address : Baghashur, Basta, Keranigonj, Dhaka-1310  
Current Location : Dhaka Division

### **Reference (s):**

Name : Engr. Mohammad Masum Ali  
Organization : Orange Sorter Machine (India)  
Designation : Sr. Engineer (Technical)  
Address :  
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Phone (Res.) :  
Mobile : 01715583048  
EMail : masum\_200@yahoo.com  
Relation : Others

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