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MD TAZUL ISLAM

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Career Objective:

Compouter Eng:8500

Career Summary:

Networking

Special Qualification:

Microsoft Office

Employment History:

Total Year of Experience : 4.1 Year(s)

1. System & Support Engineer (February 1, 2016 - Continuing)

Smart Technologies.(BD) Ltd.

Company Location : 271/A, Tejgaon Industrial Area, Dhaka-1208, Bangladesh

Department: Tender

Duties/Responsibilities:

1. Installing and configuring computer Hardware operating systems and applications.
2. Monitoring and maintaining computer systems and networks.
3. Troubleshooting system and network problems and diagnosing and solving hardware/software faults.
4. Dell Wyse Zero client / HP thin client setup and Configuration.
5. Providing client support.
6. Online and Offline UPS Installation and service.
- 7.Computer Hardware Assembling, Upgrading, Servicing, Maintenance and Troubleshooting, Installation OS Windows XP, Windows 2007/8.1/10, Windows Server 2008/2012 R2, Windows Multipoint Server, Windows Administration, MS Word/Excel/PowerPoint, Internet, web Search, Networking: LAN Configuration, Office networking Configuration & Maintenance, Remote PC.
- 8.Manage the Client and handle work.

2. Data Analyst (November 29, 2014 - January 1, 2016)

Intelligent Image Management Limited (IIML)

Company Location : House 200, Road 2, D.O.H.S, Baridhara, Dhaka, Bangladesh

Department: : Data Analyst (Computer Operator)

Duties/Responsibilities:

Description of Work:

• Deal directly with Customer by mobile phone. Email, Skype or face to face.

• Handle and Resolve Client Information Entry.

• Record Details of inquiries ,Comments & Complaints.

• Communicate and Coordinate with internal Departments.

• Follow up on Customer Complaints.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
BSC In Science Engineering	BSC IN Computer Science Engineering	Bangladesh University	CGPA:3.14 out of 4	2017	4 Yer	-
Diploma Engineer	Computer	Bogra polytechnic institute Bogra	CGPA:2.98 out of 4	2013	4 year	-
SSC	science	Teliwara mohiuddin alim madrasah ,Bogra	CGPA:5 out of 5	2008	2 year	Pass

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
MS office program	Ms word,ms Excel,Ms power point, Ms access.	Apache IT Nawdapara ,Rajshahi	Bangladesh	Nawdapara Bazar ,Rajshahi	2011	3 month

Career and Application Information:

Looking For : Entry Level Job
Available For : Full Time
Present Salary : Tk. 10000
Expected Salary : Tk. 20,000
Preferred Job Category : IT/Telecommunication, Data Entry/Operator/BPO, Mechanic/Technician
Preferred District : Anywhere in Bangladesh.
Preferred Organization : IT Enabled Service Types

Specialization:

Fields of Specialization
<ul style="list-style-type: none">• Adobe Photoshop/ Illustrator• Data Entry Supervisor• Data Conversion• Data Entry Operator (Bengali)• Data Entry Operator (Both English & Bengali)• Data Entry Operator (English)• Accounting Data Entry

Personal Details :

Father"s Name : Md: Khaibar Ali
Mother"s Name : Mst: Lavli Begum
Date of Birth : January 25, 1993
Gender : Male
Marital Status : Single
Nationality : Bangladash
Religion : Islam
Current Location : Dhaka
