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MD KHAWZA MOHIUDDIN

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Career Objective:

Plan, design and execution of Charging and Recharge applications through regular capacity planning, demand/requirement analysis, solution design, end to end project planning to rollout and continuously apply digital enhancement/transformation.

Career Summary:

An analytical Electrical Engineer seeking for a position in a developing organization where my knowledge and skills can be used in a best utilized manner. My core area of interest is in IT, communication, electronics and mobile communication. Wanted to work in a challenging environment and reach to my goals.

Special Qualification:

AIESEC IN BRAC UNIVERSITY
Senior Manager
Department of incoming exchange
June 2008-May2009

Employment History:

Total Year of Experience : 6.8 Year(s)

1. **Manager,IRCM Planning (June 16, 2017 - Continuing)**

Robi Axiata Limited

Company Location : Gulshan-1,Uday Tower

Department: Implementation

Duties/Responsibilities:

1. Analyse business expectations for Robi charging and recharge applications including all kinds of Online-offline-interconnect-roaming charging/Billing, Subscriber-Service provisioning, CDR me-diation, pin/pin-less recharge process and Data Policy controls & rules management.
2. Manage data and integration architecture for Robi charging and recharge applications
3. Manage the API layer for the charging and recharge applications
4. Plan and manage capacity planning for all charging and recharge related application
5. Plan and manage charging and recharge applications transformation projects
6. Plan and manages change management projects for charging and recharge applications
7. Support operation team to ensure the availability of all charging and recharge applications
8. Support the team to Ensure IT financial objectives by improving process and services related to all kinds of charging and recharge solutions.
9. Manage services roll out for the regular charging and recharge solutions related projects with optimum timelines
10. Manage and Supports service fulfilment and acquisition support through on-time service order management and new customer activation
11. Ensure network and service usage data availability to the business for customer analytics and business insights.
12. Ensures external and internal stakeholder relationships and technical liaison to ensure Robi business goal.
13. Ensure high quality service and customer experiences through maintaining service availability, accessibility and quality of services
14. Build and maintain formalized repository for deliverables, methodologies, and business develop-ment documents
15. Ensures active support to business critical and BAU project activity

2. Specialist,CNR (March 1, 2015 - June 15, 2017)

Robi Axiata Limited

Company Location : 53 Gulshan South Avenue Gulshan 1

Department: VAS Charging Roll-out

Duties/Responsibilities:

- # To maintain, coordinate, control & monitor in planning, design, development and implementation phases of various assigned Projects to ensure optimum success.
- # Responsible for providing technical, administrative, and operational leadership to assigned projects and tasks. At this level, the position is typically responsible for managing multiple projects and tasks.
- # Provides technical, administrative, and operational management of assigned projects, including contract and subcontractor management.
- # Develops technical project plans, proposals, reports, and task order and administrative reporting.
- # Interacts with vendors, other agencies, and other client staff on behalf of the client.
- # Coordinates development of deliverable and products
- Maintain communication with various stockholders of the project.
- # Ensures quality assurance of project deliverables through ensuring the quality of the UAT and deployment process.
- # Ensure all required approval of the project on time
- Escalate the project obstacle to respective higher management on time,
- # Identifying and evaluating risk, issues and change requests to a Project.
- # Documenting decisions and tracking action items and thus provides the administrative support needed for effective decision making.
- # Identifying project level milestones and integrating them into an overall program level plan.
- # Maintains current knowledge of relevant technology as assigned.
- # Supervises assigned staff, including subordinate managers.
- # May also perform high level technical services on assigned tasks.
- # Conducts planning and provides recommendations to client on task workload.
- # Investigates specific performance issues and communicates early warning signs of troubled projects.

3. IN-VAS Junior Engineer (June 19, 2013 - February 28, 2015)

Orascom Telecom Bangladesh Ltd. (Banglalink)

Company Location : Gulshan -1, Tigers` s Den

Department: Operations and Maintenance

Duties/Responsibilities:

Perform System Health check, Performance Analysis & Corrective Action for Fault Management.

Service level & System level Log Analysis, Report Generation & System Monitoring.

Fault Management, alarm resolution & system monitoring & open ticket to concern vendor.

Project assistance of various IN-VAS service Implementation, Up gradation, Expansion work (Ericsson IN, USSD(Unstructured Supplementary Service Data), Charging Rating /GPRS).

Regular Maintenance and Performance Monitoring of all IN.

Provide level-1 Support for IN & VAS Services.

Coordinated with Customer Care department and all concerned parties to resolve subscribers.

Providing technical reports to identify cause of service problems, Ensure Quality of Service (QoS) to avoid re-occurrence.

Solve subscriber problems raised by CCD within SLA timeline.

Participate on phases of a project delivery from planning to UAT.

Worked at Banglalink with Ericsson IN/ VAS nodes including...

#SDP(ServiceDataPoint),

#CC(ChargingControlNode),

#AIR(AccountInformationandRefill)

#VS(VoucherServer)and

#EricssonMultiMediation7-Onlinemediation

MINSAT (Mobile Intelligent Network System Administration Tool) on different System Releases that are Ericsson Charging System CS 5.0 .

Work in LINUX, Oracle DB, SQL, Networking & handling issue in VAS service O&M.

#VAS Node O&M, Rollout, Expansion & Integration.

#Application Troubleshooting, Configuration & Administration

#Service level & system level Log analysis, Report generation & system monitoring

#Automated system monitoring shell script development

#Alarm, Fault management (OSS-Navigator).

#Carry on-call 24/7 to answer query from NOC.

#Feasibility analysis for new campaign initiated from Commercial Unit.

#Database level daily health check.

End to End support during 3rd party integration with IN&VAS nodes.

#Centralized and consolidated existing solutions to address lack of standardization, reliability, and management of applications

#Configuring, operating and managing Charging Application, log analysis, backup configuration files

#Process automation (Script writing in UNIX): wrote several UNIX script to improve existing process.

4. Executive (July 22, 2012 - June 19, 2013)

Bangla Trac Communications Ltd.

Company Location : Bonani 11, Dhaka .

Department: IT

Duties/Responsibilities:

Responsible for the maintenance and installation of the server and other computer systems. Maintains the database system and is responsible for the integrity of the data and the efficient performance of the system. Performs routine maintenance such as changing backup tapes. Maintains network infrastructure such as, switches and routers (MikroTik) and diagnoses problems with these or with the behaviour of network-attached computers. Specialist in computer and network security, including the administration of security devices such as firewalls, as well as consulting on internal network security measures.

Technically involved in the maintenance and administration of desktop computers, printers, switches, firewalls, PABX phones, security updates and patches as well as additional technologies inclusive of both hardware and software.

5. IT Support Officer (January 21, 2012 - July 22, 2012)**BRAC UNIVERSITY**

Company Location : 66 Mohakhali C/A,Dhaka-1212

Department: IT, System

Duties/Responsibilities:

• Maintains system performance by performing system monitoring and analysis.

• Troubleshooting system hardware, software, networks and operating and system management systems.

• Manage and maintain Backups and Disaster Recovery processes for all servers and users data.

• Monitor and configure networks to optimize performance.

• Provide guidance to students in the use and maintenance of computer-based management information systems.

• Operation & Administration of the internal network.

• Investigate and trouble shoot related to network, hardware and software.

• Installation and configuration of computer hardware operating systems and applications, maintenance of Software and Hardware and user support, replacement of parts etc.

• Computer Hardware and Software Trouble shooting.

• Networking in LAN/WAN/MAN & its Trouble Shooting.

• Identifying problem and giving Solution to the Endpoint users.

• Upgrade network by developing, testing, evaluating, and installing enhancements.

• Establish network by evaluating network performance issues including availability, utilization, throughput and latency planning and executing the selection, installation, configuration, and testing of equipment defining network policies and procedures.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
EEE	Electrical & Electronic Engineering	BRAC University	CGPA:3 out of 4	2012	2008-2011
HSC	SCIENCE	ADAMJEE CANTONMENT COLLEGE	CGPA:4.3 out of 5	2007	2006-2007
SSC	SCIENCE	Dhanmondi Govt. Boys" High School	CGPA:4.88 out of 5	2005	1995-2005

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
LIC (Local induction conference) AIESEC in BRAC University	Facilitate Internship Facilities	AIESEC	BANGLADESH	Mohakhali.	2010	1 YEAR

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 50000
 Expected Salary : Tk. 18,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Dhaka
 Preferred Country : India, Malaysia, United States, Australia, Canada
 Preferred Organization Types : Banks, Telecommunication, IT Enabled Service

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Electrical/ Electronics • Telecommunication • Network Engineering • LAN/ WAN • Linux • MySQL • Oracle • Oracle Application Server • Windows 2000/ 2003 Server(s) • Windows Administration 	• Database :Oracle ,Mysql • Programming : Java, Matlab, • OS and applications :UNIX , Redhat Linux ,Susee,ubuntu,Exchange server ,AD , ERP

Extra Curricular Activities:

Member of BURDC (BRAC University Rural Development Forum).Responsible for event management
 Member of Oikos international BUEC (BRAC ELECTRICAL AND COMMUNICATION)

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	High	High	High
Hindi	High	High	High

Personal Details :

Father"s Name : MD Mohsen Akram Jahangir
 Mother"s Name : Most. Khujista Akhter
 Date of Birth : May 1, 1989
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Muslim
 Permanent Address : 17/11,Pallabi Mirpur 12, Dhaka-1216.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Dr. Belal Bhuya	Sunjib Singha
Organization	: BRAC UNIVERSITY	Bangladesh Telecommunication Regulatory Commission
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Relation	: Academic	Professional
