# Resume

## **MISBAH UDDIN**

Mailing Address:

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Mohammadpur, Dhaka-1207

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## **Career Objectives**

To use my skills in the best possible way by solving problems in a challenging position for achieving the organization's goal with honesty and dignity where I can use my interpersonal skills, creativity and above all my learning experience and where there is a scope to gather knowledge and contribute as well.

## **Employment History**

**Total year of Experience**: 3 Year(s)

1. Organization : Universal Textile Machinery (COLORJET India Ltd.)

Designation : Customer Support Executive(Technical)

Duration : January 1, 2019-Continuing
Department : Textile Printing Machine

Job Responsibilities:

➤ Visiting end customers regularly to ensure proper follow-up and Textile Printing Machine sales.

Plan and organize events, participate in sales fairs.

➤ Develop rapport, build trust, and create value in relationships with customers and channel partners.

> Generate market information and interpret information to ensure better sales performance.

Create new prospects for Textile Printing Machine sales

> Installation of machine to customer site and train up their operator for better way to operate the machine.

Regular Visit our customer for maintenance of machine.

> Provide 1st layer technical support to customer and consult the issue with factory engineers to solve problems.

Organization Designation
 Duration : Searchlite Communication Ltd.
 Radio Network Planning Engineer
 November 1, 2017-December 31, 2018

Department : Radio Service Management

# Job Responsibilities:

Perform Drive test as per business need and analyze by using Nemo.

- ➤ Customer Technical Complain Handling for both 2G & 3G Services, new BTS integration & preparing reports by using Actix.
- > During on air do frequency planning, fine tuning work order and integrate the site maintaining KPI.
- Making RFI and CDD for new 2G & 3G site.
- Analyze the 3G traffic & throughput and based on analysis provide cell spilit WO, cell plan.
- ➤ Hourly KPI monitoring for both Voice & Data service.
- Site survey, D4U making & sites planning.
- > Prepare Drive Test report using Nemo and analyzing Drive Test log files using MapInfo.
- Solving Customer Complain and optimization according to customer premises.

➤ IBS Walk Test, find out the problems and analysis log files to make proper reports.

Perform join visit with customer at problem areas, analyze the network parameters, find out the problems and give instant recommendation for better KPI and perform Post-DT.

➤ Perform Interference check by using Spectrum analyzer and Radiation measurement.

3. Organization : Satrlink Engineering Ltd.

Designation : System Engineer

Duration : October 1, 2016 – October 16, 2017

Department : Operation & Installation.

## **Job Responsibilities:**

> Supervising the installation of Antenna & BTS of Huawei, ZTE and Cutover as well.

- ➤ Commissioning and FE configuration of IPASOLINK.
- ➤ Co-ordinate PAT of BTS Swap, Antenna swap, power installation.

#### Skill

➤ Language Skills: Have fluency in Bengali and English both written and oral.

**≻Functional Skills:** 

**Professional Programs:** Nemo 6, Mapinfo Professional (10.5-16), Actix (4-5), C and C++

**Application Programs:** Operating system like Windows 10/Windows 8/Windows7/XP, Microsoft Office (Word, Excel, PowerPoint), MATLAB, Microwind, DSCH2, PSPice, Windows installation, Internet Browsing, E-mailing, Troubleshooting in computer.

➤ Other Skills: Reliable, trustworthy, Proactive and creative, an Active team player with strong coordinating skill and Have an ability to achieve target.

#### **Training**

#### **➤ Title: Cisco Certified Networking Associates (CCNA)**

Name of Institute: United International University (UIU) Duration: 6 Months (June 3, 2016 to December 9, 2016)

Location: Dhanmondi, Dhaka, Bangladesh.

## **Workshop and Seminar**

Participated in the Young Engineers SUMMIT (YES) Seminar titled "Young Leadership Context (Build Better World-Hello Young Engineer)" organized by The Institution of Engineers, Bangladesh (IEB)

Design and Hardware Implementation of Dot Matrix Display using 8051 Assembly Language.

# **Extra-Curricular Activities**

- Experienced with different Science Fair Project in University
- Experienced with inter-university Debate competition.
- Organizer Of many Seminars & Tech fest on Behalf of EEE club at University.
- Experienced with cultural activities as Former President of Cultural club.

## **Undergraduate Thesis**

"Communication process for determining the position of sinking vessels under water" Supervised by Prof. Dr. Kazi Mohiuddin Ahmed Professor, Dept. of EEE, UAP

#### **Academic Qualifications**

# **B.Sc.** in Electrical and Electronic Engineering

University of Asia Pacific (UAP)

CGPA-3.44 on a 4.00 Scale (2015 Passing year)

Credit Earned: 152.5

#### **Higher Secondary Certificate (HSC)**

Ideal College, Dhaka Board GPA- 3.10 on a 5.00 Scale

Group: Science (2009 Passing Year)

## Secondary School Certificate (SSC)

Lalmohan Secondary School, Barisal Board

GPA- 4.00 on a 5.00 Scale

Group: Science (2008 Passing Year)

#### **Personal Characteristics**

Enthusiastic, energetic, able to work independently or in-group, leading competence, self- confident & possess excellent interpersonal communication skill.

#### **Personal Details**

Father's Name: Mohammad Lokman

Father's Profession: Worker in abroad (KSA)

Mother's Name: Parvin Akter Mother's Profession: Housewife

Nationality: Bangladeshi

Date of Birth: February 15, 1992

Marital Status: Unmarried

Religion: Islam Sex: Male

Blood group: A+(Positive)

Parmanent Address: Hafej Mohol, House#1169/6, Road# Ukilpara Road, Lalmohan pourashava, Bhola.

## References

#### Dr. Kazi Mohiuddin Ahmed

Professor & Director in-charge IEERD, Dept. of Electrical & Electronic Engineering University of Asia Pacific – (UAP)

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# Md Iftekharul

Regional Manager,

Radio Service Management

Banglalink Digital Communications Ltd

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#### **Declaration**

I hereby declare that all statements contained in this application are true and correct. I understand that false or inaccurate information in the application will be the basis for disqualification.

# Signature



Misbah Uddin