

# SAIDUL REZA

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#### **PROFESSIONAL** SUMMARY

To work with a progressive organization and seek a challenging career which nourishes my passion to excel by grabbing the opportunities to learn new technologies, accept newer and higher responsibillites and thereby enhance and sharpen my creative and analytical skills for the benefit of the organization and even myself.

#### SKILLS

- Business analysis.
- Data collection and analysis.
- Customer service.
- Problem solving.
- Web Designing And Devoloping.

Metropolitan University, Sylhet. | SYLHET

- Can Operate Windows and Mac Opareting System.
- Excelant skill of Microsoft Office
- Communicate through Email and Other social media.
- Can detact computer hardware and software issues and solve
- them by my own experience. Adobe photoshop and elastrator.

# WORK HISTORY

### DATA ANALYST

01/2017 to 05/2018

- Developed data architecture design to enable analysts to perform
- targeted customer analysis. Ensured network, system and data availability and integrity through
- preventative maintenance and upgrades. Improved data collection through implementation of organizational subsystems.

#### VISA ADVISOR

01/2015 to 12/2016

Himachal Travels, Zindabazar, Sylhet | SYLHET PROCESS VISIT, STUDY, WORK OR SATTLEMENT VISA FOR CLIENT BY PROVIDING RIGHT INFORMATION AND DOCUMENTS.

#### OFFICE EXECUTIVE

01/2013 to 11/2015

2011

- A Social Agency [PGIC] Uposohor,Sylhet. | SYLHET Supported Chief Operating Officer with daily operational functions.
- Verified data integrity and accuracy.

Diploma In Marketing | COMMERCE

Sylhet Technical Training Center, SYLHET

- Answered calls, emails and faxes per day, addressing customer inquiries, solving problems and providing new product information.
- Researched and updated all required materials needed for firm and partners
- Responded to customer requests via telephone and email and effectively answered questions and inquiries.

# **EDUCATION**

### GCS (O LEVEL) | Accounting And Computer Science

The Sylhet Khajanchibari International School And College, Sylhet, Sylhet Division

Majored in [ENGLISH,BANGLA,MATHS,ACCOUNTING,ECONOMICS,COMPUTER]

GCSE(A-LEVEL) | Accounting And Computer Science British Council Bangladesh, SYLHET

Zaskin College, Greater London, England Diploma In Web Designing And Devoloping | Web Design 2012

Diploma In Professional Cook | Food Preparation And Hygiene 2017

Sylhet Technical Training Center, Exam Taken By City&Guilds., Sylhet