Last Updated: November 29, 2014

MAHBUBUL ALAM

Address: Apt-A3, House-43, Road-1/A, Sector-5, Uttora, Dhaka.

Mobile: 01819724747

email:rajib tagor@yahoo.com

Career Objective:

A challenging position in the esteemed organization which promises Professional & independent, where my knowledge and experience will be utilized fully for attaining the goals of the organization and in Return I would be benefited with self developme

Career Summary:

Excellent experience more than seven years as a technical support officer which certainly involves computer technology and internet service provider.

Employment History:

Total Year of Experience : 12.2 Year(s)

1. IT support officer (September 1, 2013 - Continuing)

Ali raj oversees

Company Location : Banani

Department: IT

Duties/Responsibilities:

- 1. Computer desktop and laptop hardware support.
- 2. Software support and maintenance.
- 3. Other peripheral device support.
- 4. Local area network support.
- 5. Work together a team.

2. **Support officer (March 3, 2012 - August 31, 2013)**

Standard Chartered Bank.

Company Location : Gulsan-1 Department: Auto and mortgage

Duties/Responsibilities:

- 1. Support as a personal assistant to head of mortgage.
- 3. support mail and MIS system to head of mortgage.
- 2. Report directly head of mortgage to multiple loan status.
- 4. Check applications for completeness and accuracy.
- 5. Verify employment and income history.

3. IT support officer (July 1, 2009 - February 28, 2012)



Advance Data Network System Ltd.

Company Location: Mohakhali

Department: Network **Duties/Responsibilities:**

- 1. Design a new network area.
- 2. Optical fiber layout supervision.
- 3. Create new network connection.
- 4. Physically network support.
- 5. Router configuration.

4. IT support officer (December 1, 2008 - June 30, 2009)

Antorongo dot com.

Company Location : Santinagor

Department: Network **Duties/Responsibilities:**

- 1. Support computer hardware.
- 2. Support customer network.

5. IT support officer (November 1, 2006 - November 7, 2008)

Starlink BD

Company Location: Dhanmondi

Department: Network **Duties/Responsibilities:**

1. Customer hardware and network support.

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration |
|------------------------------|---------------------|--|-----------------------------------|----------|----------|
| Telecommunication engineer | Telecommunication | University of Information Technology & Science | CGPA:2.66 out of 4 | 2012 | 4 |
| Diploma in computer engineer | Computer | Uttora polytechnic institute | CGPA:2.48 out of 4 | 2007 | 4 |
| SSC | Science | Khulna newsprint school | Second Division, Marks :48% | 2000 | 10 |

Career and Application Information:

Looking For : Mid Level Job Available For : Full Time Present Salary : Tk. 20000 Expected Salary : Tk. 20,000

Preferred Job Category : IT/Telecommunication Preferred District : Anywhere in Bangladesh.

Preferred Organization

Types

Specialization:

| | Fields of Specialization |
|-------|--------------------------|
| • CSS | |

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| English | Medium | Medium | Medium |

Personal Details:

Father"s Name : Monjur Alam Mother"s Name : Sahanara Khatun Date of Birth : December 1, 1985

Gender : Male Marital Status : Single Nationality : Bangladeshi

: Islam Religion

Permanent Address: House-NB/2, Road-16, Housing New Colony, Khalishpur, Khulna-9000

Current Location : Dhaka

Reference (s):

: Md Mahbubur Rahman Name Organization : Standard chartered bank Officer telephony and country Designation

technology.

Address : 52 Gulshan avenue, Gulshan-1.

Phone (Off.) Phone (Res.)

Mobile : 01841 010 526

EMail

Relation : Professional