

Last Updated : **July 8, 2017**

MAHEDI HASSAN

Address: 63/1/B, Sojon villa, sonalibagh, Chanbakery goli, Boro
Moghbar, Dhaka - 1217.
Home Phone: 01844160018
Mobile : 01986887975.
email:mahedit@gmail.com



Career Objective:

To exercise my knowledge and energy to their fullest extend in my field of study and to work in such an environment which will give me scope too enrich myself with new challenges and opportunities, where I can prove my skills, ability & activities.

Career Summary:

A communication Engineer with practical experience in VSAT(C & Ku band), Wireless Radio and Optical fiber installation, operation and maintenance. In depth knowledge in commissioning and troubleshooting of Wimax, 2G and 3G BSS equipment, PDH and SDH and IP based transmission.

Employment History:

Total Year of Experience : 5.1 Year(s)

- 1. Support Engineer (November 1, 2016 - Continuing)**

Triangle Services Limited.

Company Location : Wakil Tower (7th Floor), Ta-131 Badda Link Road, Gulshan-1, Dhaka 1212, Bangladesh.

Department: Support.

Duties/Responsibilities:

1. Responsible for managing day to day operational support of the Cisco, H3C, 3Com, MikroTik, environment.
02. Performance to new server builds (MikroTik, Windows)
03. Perform system, network, capacity and End user monitoring of production and lab system.
04. Responsible to the implementation of support tools and resources to enhance the local and remote Support capabilities.
05. Responsible to implement and maintain system documents and operational procedure.
06. Coordinate with other department to ensure quick service for any trouble.
07. New Ticket creation from phone, email or other any source and distribute to concern department.
08. End user switch /router configuration through remotely /physically.
09. Troubleshoot technical related any issue to end user.
10. Monitoring Network, Maintenance and Troubleshooting
11. Provide IT supports to user end for their Desktops, Laptops, Wireless Router, Scanners, Fax, and Printers.
12. Setup and maintain company's computer network which includes, Fiber optics, Radio link, LAN and WAN network.
13. Knowledge Active directory, Microsoft Outlook, CCTV.
14. MikroTik Router, DHCP Server, Bandwidth Management, Bandwidth Control by Day-Night Package, Standard User and Admin user Create, Tunnel, Hotspot, website block system & Web Proxy Configuration.

2. System Engineer (Vsat & Wimax) (February 1, 2015 - September 17, 2016)**IPTEC**

Company Location : Plot:83,Block:3-K, South DDR Avenue Juba Na Bari, Juba, South Sudan
Department: Technical

Duties/Responsibilities:

Installation, commission, maintenance and troubleshooting (C & Ku-band) of SCPC/SCPC & point to multi-point SCPC VSAT link.

Pre-installation site survey, installation, commissioning and acceptance test.

Implementation of satcom upgrades; frequency/transponder related changes; relocation of existing sites; modification; interfacing of multiplex and video conference applications.

Responsible for installation Maintenance of equipment's VSAT, WiMAX CPE, Wireless Radio, Wireless Router, Routers and firewall Installation, configuration of server based applications.

Deal Directly with Customers Either by Telephone, Electronically or Face to Face.

Respond Promptly to Customer Inquiries and Resolve Customer Complaints

Obtain and Evaluate All Relevant Information to Handle Inquiries and Complaints

Managing all aspects of system monitoring and reporting (including 24/7 support for critical services)

3. Engineer (September 28, 2013 - January 1, 2015)

ADN Telecom

Company Location : RCC Tower (7th floor) 17, Mohakhali, Dhaka-1212.

Department: NMC

Duties/Responsibilities:

1. SOHO and corporate support for all kinds of problem.
2. Corporate LAN maintaining & client monitoring.
3. Have to check every ticket and make sure that the problem is on the way to solve
4. Given daily report for all executive and Line man.
5. Monitoring Network, Maintenance and Troubleshooting & Monitoring Network backbone.
6. Access client pc by different type desktop sharing software such as Team viewer, VNC Remote control
7. Installation and configuration Linksys, Balkin, Netgear, D-link, TP-link MicroTik Router,
8. Provide IT supports to user end for their Desktops, Laptops, Wireless Router, Scanners, Fax, Printers and other IT Equipment.
9. Setup and Maintain Fiber optics, Radio link, LAN and WAN network
10. Installing, supporting and maintaining new server hardware and software infrastructure;
11. Knowledge Active directory, Microsoft Outlook, Reservation Software, Nice Software, CCTV & Fire Alarm PLC software.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc in Electrical and Electronics Engineer	Electrical & Electronic Engineering	Eastern University	CGPA:3 out of 4	2009	4
Diploma in Electronic Engineer	Electronics	Tangail Polytechnic Institute	Second Division, Marks :52%	2002	3
Secondary School Certificate	Science	Imampur Pallimongal high school	First Division, Marks :60%	1997	10

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Hardware Engineer	Hardware Maintenance & Troubleshooting, MS Word & MS Excel	International angel association (Voluntary organization of Japan)	Bangladesh	Konabari, Gazipur	2001	2 Month

Professional Qualification:

Certification	Institute	Location	From	To
CCNA(Cisco Certified Network Associate)	New Horizon	Dhanmondi	September 1, 2012	December 30, 2012

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 20000
 Expected Salary : Tk. 18,000
 Preferred Job Category : Engineer/Architect
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : American Samoa, Argentina, Australia, Belgium, Bolivia,
 : Brazil, British Virgin Islands, Canada, Colombia
 Preferred Organization : Banks, Telecommunication, ISP, Computer
 Types : Hardware/Network Companies, Multinational Companies,
 Engineering Firms, Audit Firms /Tax Consultant, Hotel,
 Airline, Electronic Equipment/Home Appliances

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Network Engineering • Telecommunication • Electrical/ Electronics

Extra Curricular Activities:

Traveled: England France Spain Germany and Portugal

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
French	Low	Low	Medium

Personal Details :

Father"s Name : Md. Mozzammal Hoque
 Mother"s Name : Mrs.Fatema Haque
 Date of Birth : October 25, 1982
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Vill. Imampur P/O. Kalipur Bazar, Motlob, Chandpur
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Mufti Mamun Khan	Kulsum Sultana
Organization	: Square Informatix Ltd	Viqarunnoon nesa Scholl ans College
Designation	: Manager	Sr. Teacher
Address	: 48, Square Center, Mohakhali, Dhaka	Baily Road
Phone (Off.)	:	
Phone (Res.)	:	
Mobile	: 01713067180	01916826769
EMail	: mufti@squaregroup.com	sultanakulsum@yahoo.com
Relation	: Professional	Relative

