

Last Updated : **September 4, 2018**

## **MAIN UDDIN SHAWON**

Address: House No: 40 (1st Floor), Road: 17, Nikunja-2, Dhaka-1229.  
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### **Career Objective:**

To obtain a responsible, challenging and rewarding position in the field of Computer Technology in an organization where my skills, abilities and technical expertise can be utilized to build a career.

### **Career Summary:**

- A results-oriented IT Professional with over 3 years of experience in IT Management and Technical Support.
- Strong background in Computer Systems with a Bachelor and a Diploma Degree.
- Proven skills in Computer Hardware and Network troubleshooting.
- Demonstrated ability to provide client support on-site or via phone or email.
- Showed problem solving attitude with professional communication skills in English.

### **Special Qualification:**

Can work under pressure as an individual or part of a team  
Responsible, Polite, Respectful and Courteous manners  
Ability to work in a fast-paced, intense environment smoothly  
Ability to elicit confidence and Talented in problem solving.

### **Employment History:**

**Total Year of Experience : 3.5 Year(s)**

#### **1. Technical Assistant ( November 5, 2017 - April 30, 2018)**

##### **IDLC Finance Limited**

Company Location : Dhaka, Bangladesh

Department: Information Technology

##### **Duties/Responsibilities:**

- Providing user end support to all branch users from central IT Center.
- Providing remote support to all branch users (Domain Users).
- Monitoring DC & DR sites and troubleshooting issues with the Network Team.
- Performing routine checkup, Data backup and Disaster recovery operations on Data Center & Data Recovery Sites.
- Close monitoring on Bandwidth and Network graph of Internet Service Providers.
- IT inventory & Disposal maintenances for all branches.

#### **2. IT Executive ( March 2, 2015 - October 31, 2017)**

**Oriental Group**

Company Location : Dhaka, Bangladesh

Department: Information Technology

**Duties/Responsibilities:**

- Monitor, maintain & ensuring the mail server and other technical services running correctly.

- Install, maintain and troubleshooting all kind of computer network, hardware & software related issues.

- Providing remote support to all branch users.

- Setting up local area networks and implement network traffic.

- Performing routine checkup, data backup and disaster recovery operations on server.

- Keeping liaison with ISP and monitor bandwidth issues.

**3. Assistant Systems Engineer ( July 1, 2014 - November 30, 2014)****Flora Limited**

Company Location : Dhaka, Bangladesh

Department: EPSON Inkjet-Customer Support Division

**Duties/Responsibilities:**

- Inkjet Printer troubleshooting and motherboard repairing.

- Providing customer support for EPSON printer & projector users through the country.

- Maintaining RMA reports and ensure all spares claim on time.

- Update & store service documents/file/manual/installation software/user guide etc.

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor of Science (BSc)	Computer Science and Engineering	Dhaka International University	CGPA:3.57 out of 4	2015	4	Bachelor of Science in Computer Science and Engineering
Diploma in Engineering	Computer Technology	Comilla Polytechnic Institute	CGPA:2.9 out of 4	2011	4	Diploma in Computer Engineering
SSC	Science	Comilla Housing Estate School and College	CGPA:4 out of 5	2004	-	Secondary School Certificate

**Career and Application Information:**

Looking For : Mid Level Job  
 Available For : Full Time  
 Present Salary : Tk. 25000  
 Expected Salary : Tk. 30,000  
 Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre, Hospitality/ Travel/ Tourism  
 Preferred District : Anywhere in Bangladesh.  
 Preferred Country : Germany, Sweden, Canada, France, Spain  
 Preferred Organization : Telecommunication, Software Company, IT Enabled Service, Computer Hardware/Network Companies, Logistic/Courier/Air Express Companies, Multinational Companies, Hotel, Airline, Call Center, Technical Infrastructure

**Language Proficiency:**

Language	Reading	Writing	Speaking
English	High	High	Medium
Bengali	High	High	High

**Personal Details :**

Father"s Name : Abdul Momin  
Mother"s Name : Khorshida Akter  
Date of Birth : November 12, 1989  
Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
Religion : Islam  
Permanent Address : House No: 74, Road No: 03, Sec: 03, Housing Estate, Comilla-3500.  
Current Location : Dhaka Division

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