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MANOBENDRA DAS

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Career Objective:

For the last few years in Computer IT, Garments & Shipping field I am looking for a challenging position in a reputed organization that offers diverse job responsibility to prove myself as a fittest employee for the honorable post.

Career Summary:

Because of young, energetic and active, I want to be a perfect working hand of your organization according to my qualification due to build up your organization very much strong and for the welfare of human being of our country and for to build up my career. My Goal is to obtain a rewarding and challenging long-term career with a reputable company. Also i am seeking a position where my extensive experience will be further developed and utilized.

Employment History:

Total Year of Experience : 11.2 Year(s)

1. **IT Support Engineer (October 1, 2013 - Continuing)**

AT Computer Solution Limited

Company Location : Mirpur

Department: IT

Duties/Responsibilities:

1. SEO, Facebook Marketing, Email Communication, University Campaign.
2. Internet Promotions and Online marketing, Graphics Design, Office Operation.
3. Good Knowledge of IT, Smart & Energetic, Able to work under stress.
4. Actively approach for potential clients by using email, phone, and internet.
5. Learning about company market and the enterprise sales process.
6. Ability to work with remote team members via tools such as IM, Email and phone.
- Ability to communicate in English with different regional clients and other colleagues.
- Preparing weekly work plan, daily client visit report, daily movement register and submit it.
7. Planned IT network infrastructure with clients to ensure that the systems are tailored and comply with their requirements and needs. Implemented IT network projects: Installed, configured and maintained network services, hardware systems and peripheral equipment/devices. Monitored network/software security - Controlled access to the IT network and updated security programs as a part of the security procedure. Support and maintains Mikrotik, Cisco, Wireless Router.
8. Troubleshooting and problem detect office network. Monitored the network performance regularly to improve performance and functionality.
- Support and configure DNS, Web , Ftp , SSH, mail server.
9. Monitoring Linux server OS fault, kernel panic, and ensure good support to clients.
- Monitoring Remote server, Application server, Web Server, problem solving. Hardware Troubleshooting (Desktop & Laptop).
10. Installation, Configuration and Maintenance, Different types of Server Windows and Linux based, Database Server, File Server, and Proxy server, Web Server, DNS Server, DHCP Server and Git Server etc. Have experience on Windows Server 2008/2012.
11. Good knowledge on Windows Active Directory, TCP/IP, Firewalls, Security, Domain registration & hosting. Configuration and troubleshooting of Linksys Router, Pfsense router and Cisco Switches. Communicate in a clear and effective manner, verbally and in writing.
12. Installation & Troubleshooting Hardware and Network related problems including Windows, Linux, Anti virus, Out look Express, LAN and Printers etc. To solve connectivity problems in the network infrastructure, including cabling and switches. Provide support to all users for networking, internet facility and smooth working of desktop, laptop, printer, scanning and e-mail.
13. Installing and configuring computer hardware operating systems and applications. Troubleshooting system and network problems and diagnosing and solving hardware or software faults. Understanding LAN/ MAN/ WAN equipment"s like Router, Switched and Server for proper Installation, Maintenance & Troubleshooting. Monitor Networking System, IP Camera & Server.
14. Monitoring and ensure day to day IT operation is running smoothly. Company user"s mail configure in Microsoft outlook, Windows Live mail.
- User & Bandwidth Management on Router.
15. Understanding of Computer power and UPS, Suitable system of power, online and offline UPS. Identifying and monitoring recurring requirements for all computer/laptop users, and formulating and implementing desired solutions for them accordingly.
16. Overseeing all technical support and troubleshooting activities related to Network printers, LaserJet printers, photocopying machines, scanners, CCTV cameras, Access Control Devices, Multimedia Projectors, etc. Ensuring troubleshooting support for all types of Mail (SMTP, POP3) problems in Thunderbird, Outlook Express, Office Outlook (2003, 2007, 2010), Live mail etc.

2. Assistant IT Manager. (May 1, 2011 - September 30, 2013)

Youth Group, Comfit Composite Kint Ltd.

Company Location : Gorai, Mirzapur under the District of Tangail.

Department: IT, Sample & CAD

Duties/Responsibilities:

1. Make patterns on pattern paper based on style specification sheet, computer aided design (CAD) systems, draft manual pattern into CAD system, and develop patterns on computer. Supervising the making up of sample garments. Planning and developing ranges and adapting existing designs for mass production. Researching latest fashion & design directions & trends in the market and competitor activities.
2. Experience to work with CAD software will be given high preference. To prepare pattern as per the requirement given by the buyer through merchandiser and ensure timely delivery of pattern. Strong Knowledge of pattern grading, CAD marker, fabrics construction, fabrics quality, tests, seams strength & shrinkage performance etc.
3. Should be able to create new pattern, grading, marker, sampling, consumption, production. Grading, marking and cutting pattern as per buyer requirements. Independently review product package/Buyer comments, according to product package & comments rectify pattern. Deal with submitting correct consumption for costing, fabrics booking & production.
4. Have experience & Strong knowledge with Microsoft operating system, Microsoft Office program & Outlook also. Any task as and when entrusted by management.
5. Independently configure and strong knowledge about windows Active Directory, File server, DNS.
6. Manage LAN and WAN, able to configure VLAN. Backup, archiving and execute disaster recovery.
7. Train employee about potential uses of existing technology. PC troubleshoots and user support as required.
8. Technical support, planning and scheduling project work. Learn and adopt good practices from the organization regarding development. Collaborate with user-relevant documentation including requirements analysis.
9. Installing & maintaining Operating systems (Windows XP, Windows 7). Installation and Configuration of Hardware, Assembling and troubleshooting of Hardware.
10. Software installation, Maintenance & Basic Electronics and basic repairing. Troubleshooting and configuring office hardware including PCs, Network Printer, Scanner, replacing Parts as required. Pc image etc.
11. Configure and maintain server based network (DNS, SMTP, POP3, Q-MAIL, WEB, PROXY, SAMBA, and DHCP) system in Linux platform where clients are both Linux and Windows. Configure Cisco router and switch. Configure various types of Modems.
12. Configure and Maintain Win2003 Server. Install and configure Antivirus, MacAfee, kaspersky, Norton etc.
13. Capable to configure windows Base LAN. Maintain total mail system using own mail server, print server.
14. Troubleshooting (server, Hardware and software, Internet). Configure and maintain wireless networking, Operating System Setup (Linux and widows).
15. Ensure IT Security Compliance in application & Manage data consistency at the alternative disaster site.
16. PC set-up and troubleshooting and working in a LAN/WAN environment with exposure to server support and maintenance issues. Looking after the day to day network operation.
17. Knowledge of Routing Architecture and Network design, Foundry Core Router and DNS, IP Sub-Netting, TCP/IP, routing protocols (BGP, OSFP, RIP, and EIGRP). Have strong knowledge on LAN/TCP/IP Network, depth of knowledge on Windows server 2008 with Active directory, DNS, Proxy, Firewall, FTP, Web Server etc.
18. Have to design & develop Web pages with PHP/ HTML, MYSQL, CSS and java script for real time on- line reporting procedure of the various units of the group. Development of Software for web based customized solution according to Company requirement. PRACTICAL EXPERIENCE IN PHP, MySQL, JQUERY/AJAX Excellent capability of writing complex SQL queries and objects.
19. Communicates with concerned organization and companies through e-mail, fax, telephone, etc. Maintain communication with partner organizations and links between different branches of companies.
20. Preparation of the reports, Project Proposal and Action plans.

3. IT Executive (October 1, 2007 - April 30, 2011)

Fortune Shipping Line, Chittagong

Company Location : Jahan Chamber, Agrabad, Chittagong, Bangladesh.

Department: Technical

Duties/Responsibilities:

1. All type of communications with Vessel owners, Master, shipping agencies, brokers and monitoring of Company Port Operations in Chittagong.
2. Chartering of vessels, fixture notes & clauses, taking care of berthing on time and discharge of vessels, coordination for BL and other Govt documents, solve demurrage problems.
3. Configure and maintain server based network (DNS, SMTP, POP3, Q-MAIL, WEB, PROXY, SAMBA, and DHCP) system in Linux platform where clients are both Linux and Windows.
3. Configure Cisco router and switch. Configure various types of Modems. Configure and Maintain Win2003 Server.
4. Maintain total mail system using own mail server, print server. Troubleshooting (server, Hardware and software, Internet).
5. Support access control and PABX control software. Configure and maintain wireless networking, Operating System Setup (Linux and widows).
6. Ensure IT Security Compliance in application & Manage data consistency at the alternative disaster site.
7. Manage IT Expenditure within Application domain, Manage & Optimize critical IT resources, i.e. applications & information, Manage Backup & recovery processes in application & systems domain, Manage PC set-up and troubleshooting and working in a LAN/WAN environment with exposure to server support and maintenance issues.
8. Knowledge of Routing Architecture and Network design, Foundry Core Router and DNS, IP Sub-Netting, TCP/IP, routing protocols (BGP, OSFP, RIP, and EIGRP).
9. Have strong knowledge on LAN/TCP/IP Network, depth of knowledge on Windows server 2008 with Active directory, DNS, Proxy, Firewall, FTP, Web Server etc.
10. Have to design & develop Web pages with PHP/ HTML, MYSQL, CSS and java script for real time on-line reporting procedure of the various units of the group.
11. Preparation of the reports, Project Proposal and Action plans. Looking after the day to day network operation.
12. Installation and Configuration of Hardware, Assembling and troubleshooting of Hardware. Software installation, Maintenance & Basic Electronics and basic repairing.
13. Communicates with concerned organization and companies through e-mail, fax, telephone, etc. Maintain communication with partner organizations and links between different branches of companies.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B.Sc in Computer Science & Engineering	Computer Engineering	Queens University	CGPA:3.25 out of 4	2004	4	N/A
HSC	Science	Govt. Sundarban College	First Division, Marks :70%	2000	2	N/A
SSC	Science	Betaga United High School	First Division, Marks :70%	1997	2	N/A

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
MTCNA	MikroTik Certified Network Associate	Cslit	Bangladesh	Dhanmondi	2016	3 Months
Web design and development	(HTML, CSS, PHP, JavaScript, Ajax, JQuery & MySql)	IT Nest Technology	Bangladesh	Santipur, Dhaka	2013	2 months
Web design and development with PHP	(OOP, MVC Pattern & PHP with CodeIgniter Framework)	BASIS (Bangladesh Association of Software and Information Services)	Bangladesh	Kawran Bazar, Dhaka	2013	3 months
MCITP Enterprise Administrator on Windows Server 2003, 2008	Windows Server 2003, 2008	BBIT	Bangladesh	Elephant Road	2011	6
Call Center Agent	Tele Marketing, Call Centre Training, Customer Support through Phone	Megabyte Trade (Pvt.) Ltd	Bangladesh	House-9, Sukrabad (7th floor), Mohammadpur, Dhaka	2011	4 months
CCNA	Cisco Certified System Engineer	CSLit	Bangladesh	Gulshan-1	2011	6 Months
RHCE	Administration Linux 5.4 Enterprise Server	Triangle Services	Bangladesh	Gulshan-1	2011	3 Month
Graphics Design	Photoshop, Illustrator, Quark Express	Rkitech Institute of IT	Bangladesh	Motijheel	2011	3 months

Professional Qualification:

Certification	Institute	Location	From	To
CCNA-Cisco Certified Network Associate	Cslit	Dhanmondi	June 1, 2016	August 30, 2016
MTCNA-Mikrotik Certified Network Associate	Cslit	dhanmondi	January 1, 2016	October 30, 2016
RHCSA- Red Hat Certified System Associate	AT Computer Solution Limited	Mirpur	October 1, 2013	December 26, 2013
RHCE- Red Hat Certified Engineer	AT Computer Solution Limited	Mirpur	October 1, 2013	December 27, 2013
MCSA-Microsoft Certified System Associate	bbit	elephant road	January 1, 2011	December 1, 2012

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Expected Salary : Tk. 15,000
Preferred Job Category : Bank/Non-Bank Fin. Institution
Preferred District : Anywhere in Bangladesh.
Preferred Organization Types : Banks, ISP, Computer Hardware/Network Companies,
Shipping, Buying House, Airline, Call Center

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	High	High	High
Other	Low	Low	Low

Personal Details :

Father"s Name : Amar Krishna Das
Mother"s Name : Shova Rani Das
Date of Birth : January 1, 1983
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
Religion : Hindu
Permanent Address : Khulna
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Sheikh Karimuzzaman	Shirshendu Das
Organization	: Queens University	Servic Engine Limited
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Relation	: Academic	Professional
