

Last Updated : **August 17, 2013****MD.AMIRUL ISLAM**

Address: Citycell customer care point , Mirza Telecom, Shiraz Plaza,
Shahjadpur, Sirajgonj
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**Career Objective:**

It professional

Career Summary:

It executive for 1 year In Hamida traders LTD.& Customer care representative in Citycell for 4.5 years.

Special Qualification:

CCNA 4 month course

Employment History:

Total Year of Experience : 12.1 Year(s)

1. **Customer Care Representative (December 17, 2007 - Continuing)**

Pacific Bangladesh Telecom Ltd(Citycell).

Company Location : 14 Mohakhali C/A , Dhaka-1212

Department: Customer Care

Duties/Responsibilities:

Customer Service, Reporting

2. **IT Executive (February 15, 2007 - December 15, 2007)**

Hamida traders Ltd

Company Location : Dhaka

Department: Computer

Duties/Responsibilities:

Documentation, IT support

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
B.SC in computer Science & engineering	Computer Engineering	Northern University Bangladesh	First Class, Marks :70%	2007	4 years
HSC	Business management	Ullapara merchant pilot high school & technical college	First Division, Marks :70%	2001	2 years
SSC	Science	Barahar high school	Second Division, Marks :56%	1996	2

Career and Application Information:

Looking For	: Mid Level Job
Available For	: Full Time
Present Salary	: Tk. 13000
Expected Salary	: Tk. 25,000
Preferred Job Category	: IT/Telecommunication, Customer Support/Call Centre
Preferred District	: Bogura, Dhaka, Rajshahi, Sirajganj
Preferred Country	: Malaysia, Australia, Cambodia, Canada, France, Mexico
Preferred Organization	: Banks, IT Enabled Service, ISP, Computer
Types	Hardware/Network Companies, NGO, Engineering Firms, Airline

Personal Details :

Father"s Name	: Late Akber Ali Akonda
Mother"s Name	: Jibon nesa
Date of Birth	: February 20, 1981
Gender	: Male
Marital Status	: Married
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Vill:Maitra Barahar P.O:Barahar P.S:Ullapara Dist:Sirajgonj
Current Location	: Sirajganj
