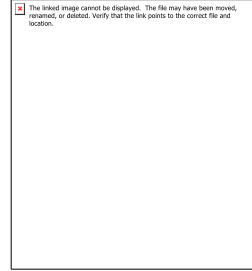


Applied For: **IT Executive (BSc/ Dip in CSE)**

Last Updated : **February 4, 2018**

MD.GOLAM SAROWAR MIRAJ

Address: Banasree, Rampura .Dhaka-1219
Home Phone: 01912952039
Office Phone :01612952039
Mobile : 01912952039
email:mgsmiraj@gmail.com



Career Objective:

Building up career in a challenging and rewarding position at a winning organization where creativity sincerity, skill and performance are the criteria for one's appraisal and recognition.

Career Summary:

Experience :2.4 Years.

1. System Resource Limited (SRL).

Junior Software Engineer.

From 18 April 2012 To 6 December 2013.

2. Service One

IT Executive

From 12 January 2014 to 7 November 2014.

Special Qualification:

Installing and configuring computer hardware operating systems and applications monitoring and maintaining computer systems and networks troubleshooting system and network problems and diagnosing and solving hardware or software faults.

Employment History:

Total Year of Experience : 3.1 Year(s)

1. Assistant Network Engineer (January 15, 2018 - Continuing)

Amber IT Ltd

Company Location : Navana Tower (7th Floor) 45 Gulshan South C/A, Circle-1

Department: FON

Duties/Responsibilities:

- Layer2/ Layer 3/MPLS/VPLS/SDH network Troubleshooting, escalation and reporting.
- Network Health monitoring for core, distribution and access level.
- Fault correlation, transfer, escalation.
- Network fault / incident analysis, reporting and management notification.
- Client complaints and resolution analysis on monthly basis.
- Network related software/hardware upgrade and update.
- System health check and providing support during maintenance and planned work execution.
- Monitor Time duration of Trouble Ticket as per set standards and inform respective Clients on the

status of their TTs (Trouble Ticket)

- Ensure that TTs are resolved or reported as per SOP(Standard Operating Procedure).
- Ensure NOC/NMC regular activity by being a Network engineer.
- Soft & calm during work pressure.

2. **IT Executive (January 12, 2014 - November 7, 2014)**

Service One

Company Location : 2 North Road, Vhuter Goli, Green Road, Dhanmondi. Dhaka-1205

Department: Sales and Marketing

Duties/Responsibilities:

I have sound knowledge in Computer Hardware and Networking.

I have sound knowledge in Operating Systems (Windows XP, 7, 8,10,Windows Server 2008,2012,2012) installation & maintenance.

I have sound knowledge in Microsoft Office (Word, Excel, Power point).

I have Basic knowledge in language such as CSS, HTML, SQL.

I have troubleshooting on LAN and Wi-Fi Router, CCTV, Printers and Scanners.

I have knowledge in operating & Maintenance of CCTV & Attendance software.

3. **Junior Software Engineer (April 18, 2012 - December 6, 2013)**

System Resource Limited (SRL)

Company Location : 4 Chamelibagh, Santinagar

Department: Software

Duties/Responsibilities:

Bangladesh Power development Board

(Tongi Store and Fauzdar-Hat Store and Khulna Power station) Project Power station Store Module, Inventory Module, Item stock and Issue Module in Oracle Database software support and (SMS Software) Store management Software.

Rural Power Company Limited(RPCL)Project Power station Store Module, Inventory Module, Item stock and Issue Module in Oracle Base software support.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor of science and Engineering	Computer Science & Engineering	Green University of Bangladesh	CGPA:3 out of 4	2015	4 Year	Good
Diploma in Engineering	Department of Computer	Patuakhali polytechnic institute	CGPA:3.12 out of 4	2011	4th year	Good
SSC	Business studies	keorabuna High School	CGPA:3.56 out of 5	2007	2 year	Good

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Electrical House Wiring	Electrical House Wiring	Peace and Right Development of Society, Dhaka.	Bangladesh	Bangladesh technical Education Board (BTEB).	2015	Six Months
Hardware and Networking	Hardware, Networking with	Computer Solutions &	Bangladesh	Manashi Plaza(1st	2010	3 Month

	Windows server 2003, Web Development	Training Center (CSTC)		floor),19,Indira Road, Farmgate,		
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Career and Application Information:

Looking For	: Mid Level Job
Available For	: Full Time
Expected Salary	: Tk. 18,000
Preferred Job Category	: Engineer/Architect, HR/Org. Development, Mechanic/Technician
Preferred District	: Barguna, Dhaka, Patuakhali
Preferred Country	: Italy, United States, Spain, Switzerland, United Arab Emirates
Preferred Organization Types	: Telecommunication, Software Company, Computer Hardware/Network Companies, Engineering Firms

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Computer Engineering • Software • Hardware & Networking • LAN/ WAN • MS Word/ Excel/ PowerPoint/ OneNote • IT • MIS 	<p>I Have Fair Knowledge & concept / Experience on Store Management Software (SMS) And Set Up.</p> <p>I Have Also Fair Knowledge On SQL and Oracle Database.</p> <p>Data security and Data backup.</p> <p>Installing and configuring computer Experience on LAN, WAN, Wi-Fi, SQL database server and Configuration.</p> <p>Good Knowledge of Web Server, Domain Server, Email accounts Setup and Configuration in windows.</p> <p>Good knowledge of Router/ Switch Configuration. Resolves connectivity problems in the network infrastructure, including cabling, crimping/ clamping, Router, switches, etc.</p> <p>Providing technical support and resolving the hardware/ software problems (PC, Laptop, Printer, UPS/IPS, etc).</p> <p>Repair & maintenance all kinds of IT Equipment.</p> <p>Able to learn new technologies, tools, and techniques quickly and with minimal supervision.</p> <p>Perform day to day responsibilities to run, maintain, update and keep secure overall Network System and other related software.</p> <p>Configure & maintain Network Printers.CCTV/DVR/ Access Control/ Biometric devices setup and Maintenance.</p>

Extra Curricular Activities:

I have also Expert SMS Software Maintenance, Training, Implementation And Requirement Analysis, SQL Database Maintenance , Query, Backup And Restore.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father's Name	: Abdur Rahim Master
Mother's Name	: Mst. Sakina Begum
Date of Birth	: December 10, 1992

Gender : Male
Marital Status : Single
Nationality : Bangladeshi
Religion : Islam
Permanent Address : Vill: Keorabuna, Post: Ashakhali, Thana: Barguna, Dis: Barguna
Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Saiful Islam	Md.Siddiquir Rahaman
Organization	: Green University of Bangladesh	Comilla Polli Biduyt Samity-1
Designation	: Register	assistant junior engineer
Address	: 220/D Rokeya Sharani,Dhaka-1207	Chandina,Comilla
Phone (Off.)	: 9014725	
Phone (Res.)	: 8031031	
Mobile	: 01712629556	01914785802
EMail	: deputy.reg@green.edu.bd	
Relation	: Academic	Others