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MD.JASIM UDDIN

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Career Objective:

To build up a challenging and rewarding career in an organization that provides structured career advancement within the extent of competitive and dynamic business environment and face challenging opportunities with sincerity, punctuality, commitment

Career Summary:

I am heard worker, motivated, dutifully, obedient, Self confidence, Quick Decision making, organizing Co-operative. Good command liner, Optimistic,Energetic, sincere. confident and friendly as a person.

Employment History:

Total Year of Experience : 6.8 Year(s)

1. **System Support Engineer (November 1, 2017 - Continuing)**

   Stargate Communication Ltd.
   Company Location : 52/1,Hasan Holdings(3rd Floor),New Eskaton Road,Banglamotor,Dhaka-1000
   Department: Network Operation Center
   Duties/Responsibilities:
   i Monitoring the total Network System for smooth and uninterrupted service.
   i Analyzing system logs and identifying potential issues with computer systems.
   i Remotely solve the customerâs problem.
   i Technical kinds of technical writing including manual and quotation.
   i Configure with LAN Internet Environment (TCP/IP Knowledge-IP address, subnet mask, default getway etc.
   i Maintenance & Client Support to the Fiber optic Network.
   i Finding and Troubleshooting Optical network problems.
   i Scheduling work for Network Department, taking report at the end of the day and summaries report for Management.

2. **Assistance Support Engineer (July 1, 2014 - October 31, 2017)**

The Net Heads
Company Location : Madrasah Market,Kazi Para, Kafrul, Dhaka-1216
Department: Admin
Duties/Responsibilities:
#.To support Hardware & Software as requirement & Monitoring all PC
#.To check all LAN & WAN, WiFi problem & solve them.
#. Configure & troubleshoot Office Outlook, Outlook Express, and Webmail.
#. To give assistance to take regular backup the data & OS.
#. To monitoring all computers & protect from Virus by Anti Virus Software (Updated).
#. Upgrading Operating Systems as needed to improve efficiency and consistency.
#. Upgrading Hardware Equipment as needed to improve reliability efficiency.
#. Manage IT Helpdesk as the single point of contact for IT end-users.
#. To organized people of subordinate & communicate with Broadband & Network
provider & arrangement connectivity as company required & support with them.
#. CCTV installing, 24 hours monitoring and troubleshooting.
#. Make Requisition and All IT Equipment Procurement.
#.To provide support services and necessary training to all staff in their computer
processing works
#.Worked on Corporate Internet & Data connectivity with both of fiber optic & wireless
Technology.
. All administrative support as required.
. Internal Network System Management.
. Network printer shearing and maintenance.
. Technical kinds of technical writing including manual and quotation.
. Remotely solve the customers problem.
. Monitoring system for smooth and uninterrupted service.
. Configure and maintenance any wifi router.
. Configuring with LAN Internet Environment (TCP/IP Knowledge-IP address, Subnet
mask, default gateway etc).
. Hardware troubleshooting and support any kind of laptop/ desktop pc.
. Reporting to CTO.

3. **Executive IT & MIS (March 22, 2014 - June 30, 2014)**

   Jeans Care Limited
   Company Location : 348/B,Tejgaon Industrial Area,Dhaka_1208
   Department: Admin
   Duties/Responsibilities:
   # . IT Support & CC TV Maintenance .
   # . Outlook e-mail configure and maintenance .
   # . Internal all user,s PC troubleshoot and maintenance .
   # . Any anti-virus install .

4. **Assistance Executive IT & MIS (February 22, 2012 - March 20, 2014)**

   Knit Asia Limited
   Company Location : East Narshinghapur,Ashulia-Dhaka
   Department: Admin
   Duties/Responsibilities:
   # . ERP (Enterprise Resource Planning) Software data update for Production Module .
   # . Hardware troubleshooting and support any kind of laptop/ desktop PC.
   # . Internal Network System Management.
   # . Network printer sharing and maintenance.
   # . Remotely solve the user,s problem.
   # . User requirements Understanding and IT Product Recognition .

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor of Science (BSc)	Computer Science & Engineering	Bangladesh University of Business and Technology	CGPA:3.18 out of 4	2017	Four Years	Pass
Diploma in Computer Engineering .	Computer	Kushtia Polytechnic Institute.	CGPA:3.44 out of 4	2011	Four Year	Pass
SSC	Science	Botiapara Shialmari High School, Chuadanga	CGPA:4 out of 5	2006	Two Year	Pass

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
National ICT Internship Programme (Batch-13)	Networking & Server Administrator	Bangladesh Computer Council	Bangladesh	BCC Bhaban, Agrargaon, Sher-e-Bangla Nagar, Dhaka	2014	6 (six) Months
Industrial Training	Hardware & Networking	SR Foundation	Bangladesh	Wireless gate, Mohakhali, Dhaka.	2011	Three Months

Career and Application Information:

Looking For : Entry Level Job
Available For : Full Time
Present Salary : Tk. 18000
Expected Salary : Tk. 20,000
Preferred Job Category : IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Country : Germany, Italy, New Zealand, Qatar, Austria, Canada, France, Kuwait
Preferred Organization Types : Telecommunication, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Group of Companies, Call Center

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	High	High	High

Personal Details :

Father"s Name : Md.Mofiz Uddin
Mother"s Name : Mst.Suria Khatun
Date of Birth : July 25, 1990
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi
Religion : Islam(Sunni)
Permanent Address : Village: Hazrahati, Post: Taltala, Thana:Chuadanga, District:Chuadanga
Current Location : Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Md. Abdul Bari	Md. Mamun-ur-Rashid
Organization	: Advanced Software Development	Kushtia Polytechnic Institute
Designation	: System Support Engineer	Instructor
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Relation	: Relative	Academic