# Applied For: Virtual Assistant (for our Sylhet Office so You must be living in Sylhet)

Last Updated: December 24, 2013

# Md, Kamrul Huda

Address: Akota-41, Shisu Sadon Road, Bagbari, Sylhet.-3100

Home Phone: 0821-713722 Office Phone: 0821711321 Mobile: 01711736023

email:m.kamrul79@yahoo.com, joynul88@yahoo.com

# **Career Objective:**

To run a responsible position where I could utilize my potentiality, creativity and above all practical experience in order to contribute successfully in the organization through developing my career.

#### **Employment History:**

**Total Year of Experience :** 15.4 Year(s)

# 1. Customer Care Representative (September 25, 2007 - Continuing)

#### **Banglalink**

Company Location: Gulshan-2,Dhaka Department: Customer Care Department

#### **Duties/Responsibilities:**

To solve all kinds of customer sim related problem. To maintain office documents.

#### 2. Officer Grade-1 ( January 1, 2002 - December 15, 2006)

# Jubo Karmoshangstan Society(Jubok)

Company Location: Baitul Abed, Purana Polton, Dhaka

Department: Administration <a href="Duties/Responsibilities:">Duties/Responsibilities:</a>

To maintain all kinds of office work. To solve all kinds of customer problem.

#### **Academic Qualification:**

<b>Exam Title</b>	Concentration/Major	Institute	Result	Pas.Year	Duration
MBA	Human Resource Management	Metropolitan University, Sylhet	CGPA:3.35 out of 4	2009	20 Months
B.Com(Pass)	Commerce	National University	Second Class, Marks :46%	2002	2 Years
HSC	Science	M.C College, Sylhet.	Second Division, Marks :47%	1997	2 Years

SSC Science	Police Line High School, Sylhet	First Division, Marks :76%	1995	2 Years
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# **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Customer Support		Banglalink	Bangladesh	Khourun Bhobon,Sylhet.	2007	7 Days

#### **Career and Application Information:**

Looking For : Entry Level Job
Available For : Full Time
Present Salary : Tk. 16000
Expected Salary : Tk. 15,000

Preferred Job Category : Bank/Non-Bank Fin. Institution, HR/Org. Development

Preferred District : Dhaka, Sylhet

Preferred Organization Types : Banks, Multinational Companies, Public Relation Companies, Tea

Garden, Group of Companies

# **Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium
Hindi	Low	Low	Medium

#### **Personal Details:**

Father's Name : Abdul Musawwir Mother's Name : Late Rabeya Begum Date of Birth : December 21, 1979

Gender : Male
Marital Status : Married
Nationality : Bangladeshi

Religion : Islam

Permanent Address : Akota-41,Shisu Sadon Road, Bagbari, Sylhet.-3100

Current Location : Sylhet

# Reference (s):

	Reference: 01	Reference: 02
Name	: Nahian Bin Foysal	Nurul Huda
Organization	: Banglalink	EPCT
Designation	: Customer Care Incharge	Engineer
Address	: Khourun Bhobon, Mirboxtula, Sylhet	16/A,Jalalabad R/A,Sylhet.

Phone (Off.) : 01912311361

Phone (Res.) :

Mobile : 01912311361 01712242841

EMail : joynul88@yahoo.com

Relation : Professional Relative