

Last Updated : **May 6, 2012****MD.MAHBUB ALAM SIDDIKEE**

Address: 44/9,2nd floor ,Panthapath-1205  
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**Career Objective:**

I would like to provide my success in allover situation.And i also want to do hard work at any possition.

**Employment History:**

**Total Year of Experience : 9.3 Year(s)**

**1. Executive Software sales ( August 1, 2011 - Continuing)**

**IPvision Canada Inc**

Company Location : 44/9,2nd floor,Panthapath,Dhaka -1205

Department: Technical software Sales (24Dialer)

**Duties/Responsibilities:**

I listening to customer requirements and presenting appropriately to make a sale,maintaining and developing relationships with existing customers in person and via telephone calls and emails.Gathering market,customer information.

**2. Network Support Engineer ( September 11, 2009 - July 31, 2011)**

**IPvision Canada Inc**

Company Location : 44/9,2nd floor,Panthapath,Dhaka -1205

Department: NOC

**Duties/Responsibilities:**

Configuring and maintenance of wireless & wire LAN, wireless router & hub.  
 Trouble shooting Network related problems.

To support client's internet connection related problems.

PC Assembling, Trouble shooting Hardware & Software related problems and maintenance.

To provide remote support of VoIP calls using Internet. My responsibility is to assure quality of VoIP calls by monitoring Average Call Duration (ACD), Average Success Rate (ASR), and Post Dial Delay (PDD) of AX/DX Gateways, E1, T1 and VoIP switches such as MVTs, MVTs PRO, VOS and VPS.

Configuring new Gateways and edit the configurations of the existing ones as required.

**Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
Computer Diploma	Computer	Sylhet Polytechnic Institute	CGPA:3.42 out of 4	2008	4 years
SSC	Scince	Golapgonj Jamia Islamia High School	CGPA:3.44 out of 5	2004	-

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Industrial Attachment	Visual Basic,Networking,Hardware and web design	Bangladesh Atomic Energy Commission	Bangladesh	Saver,Dhaka	2007	3 months

### **Professional Qualification:**

Certification	Institute	Location	From	To
English Spoken	Mentors	Dhaka	February 7, 2010	May 2, 2010

### **Career and Application Information:**

Looking For : Top Level Job  
 Available For : Full Time  
 Present Salary : Tk. 18000  
 Expected Salary : Tk. 22,000  
 Preferred Job Category : IT/Telecommunication, Marketing/Sales  
 Preferred District : Dhaka, Sylhet  
 Preferred Country : Italy, New Zealand, Canada, Denmark  
 Preferred Organization : Investment/Merchant Banking, Telecommunication, IT  
 Types Enabled Service, ISP, Computer Hardware/Network  
 Companies

### **Specialization:**

Fields of Specialization
<ul style="list-style-type: none"> <li>• Linux</li> <li>• LAN/ WAN</li> <li>• FrontPage</li> <li>• MS Access</li> <li>• VOIP Solutions</li> <li>• Windows XP/ 2000/ ME/ 98</li> <li>• XHTML</li> </ul>

### **Language Proficiency:**

Language	Reading	Writing	Speaking
English	High	Medium	High
Bangla	High	High	High

### **Personal Details :**

Father"s Name : Md.Shafiqur Rahman  
 Mother"s Name : Mrs.Ayesha Rahman  
 Date of Birth : September 21, 1987  
 Gender : Male  
 Marital Status : Unmarried  
 Nationality : Bangladeshi  
 Religion : Islam  
 Permanent Address : Village:Dampal,Post office:Amnia Bazar,Thana:Golapgonj,Dist.Sylhet  
 Current Location : Dhaka

**Reference (s):**

	<b><u>Reference: 01</u></b>	<b><u>Reference: 02</u></b>
Name	: Md. Shihab Uddin	Md. Anwar Hossain
Organization	: IPvision Ltd.	Sylhet Polytechnic Institute
Designation	: Routing Manager	Instructor(Computer
Address	: Panthapath	Sylhet Polytechnic Institute, Sylhet
Phone (Off.)	: 01712643593	
Phone (Res.)	:	
Mobile	: 01712643593	881710904099
EMail	: shihab@ipvision-inc.com	anw_bd@yahoo.com
Relation	: Professional	Academic

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