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MD.MONIR HOSSAIN

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Career Objective:

Seeking a position to utilize my technical and management skills and abilities and achieve professional growth while being resourceful, innovative and flexible. To add valuable assets to your esteemed organization as an active member.

Career Summary:

Energetic System engineer with 6+ years experience developing robust System for high-volume businesses. Increased efficiency & higher productivity of Various Platform of Organization. An enthusiastic team player and deep creative thinker.

Special Qualification:

1. Information Security Management Systems (ISMS) ISO 27001:2013 Auditor / Lead Auditor.
2. Sun Oracle Data Center Manage and Maintain.
3. Firewall Protection Fortinet 30D Hardware with Network Security Appliance NSA 2650 License.

Employment History:

Total Year of Experience : 6.3 Year(s)

1. **Assistant Manager IT (February 1, 2018 - Continuing)**

ISC Services Ltd.

Company Location : Sark Building (2nd floor) 56/A, Road No-132, Gulshan-1, Dhaka-1212
Department: Information Technology

Duties/Responsibilities:

- Manage and Configuration of Server Power Edge R-730(Latest 13 Gen) and collaboration with vendor.
- Configure RAID 5 in Server Power Edge R-730
- Depth knowledge about MS Exchange mail server 2013 configuration.
- International Standard Oracle EBS System (Purchases Requisition, Purchases Order, Receipt order, Purchases order inspection, Move Order & Sales Order Management).
- Active Directory & Domain Server Windows server 2003/R2, 2008/R2, 2012/R2, 2016).
- Manage and maintain of Sun ORACLE Data Center (solid state drive - SSD rack & Oracle Server X5-4 packs).
- Emerson Network Power large-scale cooling system for data centers.
- To install, configure, maintain and repair computer networks (including Router, Switch, Hub, Access Point, Network data backup, Network Printers etc.)
- Manage and maintain large number of user troubleshooting .
- Continuous communicate with client to identify Internet & Data related problem.
- Practical Depth knowledge on IP routing, IP submitting and protocols (RIP, OSFP, STP, VLAN etc).
- Knowledge on DNS, Proxy, DHCP, Web Servers, FTP Server, MRTG and Mail Servers.
- Strong knowledge to configure Cisco & Mikrotik Router/switch.
- Inhouse Management software system installation and configuration on server.
- Immigration Security Clarence (ISC) & QMS system (Installation & Configuration) management.
- Server 2016 (CAL) licenses Management.
- SQL Server 2008 & (CAL) Management.
- 42U Server Rack Management (CISCO PoE Managed Switch, Cable management, Patch Panel, Punching & Cable dressing.)
- Firewall Protection Fortinet & SONICWALL Hardware with Network Security Appliance NSA 2650 License.
- CCTV Solution (Security Surveillance) manage and maintain such as IP Bullet & Dome Camera, DVR/NVR, OptiPlex with Cisco PoE Switch.
- IP PBX System: (Keyphone system, IP Keyphone, DSS Key Extension Panel with Cisco PoE Switch).
- Security Door Access & Time attendance System Setup for Data Center & server room.
- Apollo & APC Back-UPS 10 TO 60 KVA, 230V, AVR Online UPS system management for Uninterrupted power backup for Server & Data center.
- 100% International Security Appliance manage and maintain.
- Cooperation with vendor (Smart Technology, Global Brand, Flora Ltd, Computer village, Ryans Computer & others)
- Antivirus Endpoint Threat Protection system.

2. Senior Principal officer (January 2, 2016 - January 31, 2018)

Walton Hi-Tech Industries Ltd.

Company Location : Chandra, Kaliakoir, Gazipur

Department: Information Technology

Duties/Responsibilities:

- Depth knowledge about MS Exchange mail server 2013 configuration.
- International Standard Oracle EBS System (Purchases Requisition, Purchases Order, Receipt order, Purchases order inspection, Move Order & Sales Order Management).
- Active Directory & Domain Server Windows server 2003/R2, 2008/R2, 2012/R2, 2016).
- Manage and maintain of Sun ORACLE Data Center (solid state drive - SSD rack & Oracle Server X5-4 packs).
- Emerson Network Power large-scale cooling system for data centers.
- To install, configure, maintain and repair computer networks (including Router, Switch, Hub, Access Point, Network data backup, Network Printers etc.)
- Manage and maintain large number of user troubleshooting of Walton Group.
- Continuous communicate with client to identify Internet & Data related problem.
- Practical Depth knowledge on IP routing, IP submitting and protocols (RIP, OSFP, STP, VLAN etc).
- Knowledge on DNS, Proxy, DHCP, Web Servers, FTP Server, MRTG and Mail Servers.
- Strong knowledge to configure Cisco & Mikrotik Router/switch.
- Using WhatsUp gold for network monitoring Tools (Ping Tools).
- Knowledge on NVR & DVR system (IP Camera, IP TV, CC camera).
- Strengthening the IT infrastructure through to implementing new technologies.
- To evaluate, test, advise, train and support IT related projects.
- Skills of Microsoft Windows 7,8,10 and MS Office programs (2010, 2013, 2016).
- Self-Motivated, Skill on team Management, Communication Skill
- Ability to understand the network diagram
- Customer problem investigation and provides customer support.
- Strong knowledge about E-commercial, planning and budgeting skills.
- Consumer Durable - Sales & Marketing (Laptop) at Walton Group.
- Manage and maintain online sales of Walton laptop and accessories.
- Controlling more than 300 Walton Plaza & 600 Exclusive showrooms receiving orders, calling/verifying customers, packing and shipping orders and reconciling payments and inventory.

3. Sr. IT officer (August 18, 2012 - December 31, 2015)

Zong Sine Textile Industries. Ltd.

Company Location : Plot no.-202-218,DEPZ, Savar, Dhaka.

Department: Management

Duties/Responsibilities:

Manage a large number of user supports and application troubleshooting.

I have good knowledge in MS Exchange server and mail configuration, DVR, IP camera, LAN, MAN, WAN configuration and troubleshooting, VC operation, IP telephone.

Configuration and troubleshooting internet communication system.

I have good knowledge and ability to resolve the issues in DHCP server, Mail server, Proxy server, FTP server, DNS server, Active Directory server, Print server & web server. Monitor and analyze server, cloud service.

I have good knowledge in FashionApparel business applications, ERP software, Order tracking system etc.

I have good knowledge in Google apps (g+, YouTube channel manage and Microsoft 365 service.

Identify and analyze hardware & software problems and take necessary steps for immediate solution.

Depth knowledge in IT management applications and employee management applications (HRAdmin)

I have good knowledge in backup systemserver.

Good Knowledge in Microsoft reporting service & crystal report design.

Strong knowledge about HTML5, CSS3, MySQL, SQL server 2008 R2, VB.NET, C#.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
M.Sc. in IT	Information Technology	Jahangirnagar University	CGPA:3.22 out of 4	2015	1 Year
B.Sc.in CSE	Computer Science & Engineering	World University of Bangladesh	CGPA:3.41 out of 4	2013	4 Years
Diploma in Eng.	Computer Technology	National Polytechnic Institute	CGPA:3.7 out of 4	2009	4 Years
SSC	Business Study	Dhamrai Hardinge high School	CGPA:2.94 out of 5	2005	2004-2005

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Information Security Management Systems (ISMS)	ISO 27001:2013 Auditor/Lead Auditor	Bangladesh Computer Society	Bangladesh	Dhaka	2016	16 Hours
CCNA	Router Configuration & Networking	New Horizons	Bangladesh	Dhaka	2009	80 hours

Professional Qualification:

Certification	Institute	Location	From	To
Information Security Management Systems (ISMS)	Bangladesh Computer Society	Dhaka	August 19, 2016	August 20, 2016
CCNA	New Horizons	Dhaka	January 1, 2009	July 20, 2009

Career and Application Information:

Looking For : Top Level Job
 Available For : Full Time
 Present Salary : Tk. 35000
 Expected Salary : Tk. 20,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Cox"s Bazar, Dhaka, Faridpur, Gazipur
 Preferred Country : American Samoa, New Zealand, United States, Australia,
 Canada, Swaziland
 Preferred Organization Types : Banks, Software Company, IT Enabled Service, ISP,
 Computer Hardware/Network Companies, Garments, Textile,
 Food (Packaged)/Beverage, Real Estate

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • MySQL • edraw • Hardware & Networking • Data Center • Sun Oracle • security surveillance • Cisco Certified and network administrator • Information Security Management (ISMS) ISO 27001:2013 Auditor / Lead Auditor. • Microsoft server (Domain Control and Active directory) 2003/08/12/16 Management • MS Exchange Server 2013/16 	System Plan, analysis & design Using specific development tools for higher productivity.

Extra Curricular Activities:

1. Achieved Testimonial of 11th National Vaccination Day 2003. 2. Successfully handle Foreign VISA Processing such as (Recommendation letter, Lending permit or Visit Visa, Work permit, Security Clarence, Police Verification, E VISA & FE VISA application and document processing).

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Chinese	Low	Low	Medium

Personal Details :

Father"s Name : Md.Eshaque
 Mother"s Name : Yeasmin Akter
 Date of Birth : February 1, 1989
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : islam
 Permanent Address : #H.N.B-102, Islampur, Dhamrai, Dhaka-1350
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Eng. Shamsur Rahman Chowdhury	Md. Khairuzzaman
Organization	: Dutch Bangla Bank Limited	DBL Group
Designation	: E.V.P (Executive Vice President) IT Division	Merchandiser
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Relation	: Academic	Relative
