

Last Updated : **July 8, 2017**

MD.OMAR ALI

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Career Objective:

To build up my professional career in a challenging sector. To offer maximum effort and efficiency to work as an individual and as a group member to maximize the organizational goal.

Career Summary:

I have been working for last 2 years as an IN/VAS engineer in the world top telecommunication equipment & service provider LM Ericsson BD Ltd. Started my career with Huawei Technologies Bd Ltd & spent more than 4 years in there. I have 6 months IT Support experience as an internee at Aktel (Robi-axiata). I have received many technical training like CCNA, Windows Server Administration, RHCSA and many more. All these are dreaming me to do much better in technical area.

Special Qualification:

Telecommunication (NOC), Computer networking (CCNA), Hardware & troubleshooting

Employment History:

Total Year of Experience : 8.8 Year(s)

1. Engineer (IN/ VAS) (October 1, 2015 - Continuing)

LM Ericsson BD Ltd

Company Location : Dhaka

Department: NOC

Duties/Responsibilities:

1. Ensure timely health check & delivery of content through IN(Charging) & VAS solutions from Linux/Sun server.
2. Operation and Maintenance of IN/ VAS nodes (CCN, AIR, SDP, SUNMC, MINSAT, CRS, EMM, EMA, MIO, SMSC, MCA, ADC etc
3. Check for CPU utilization, Traffic utilization of Switch, Firewall, Router, (BGNSR) and Charging nodes.
4. Monitoring of all IIG connected to operator & GGC (Google global cache) traffic utilization.
5. Emergency support for CC, airtel IT & third party VAS solution.
6. Ensure timely backups for all the important data in the IN/VAS nodes.
7. Create, handle & finalize the TT (Trouble ticket) of every fault.

2. Engineer (Shift Leader) (October 10, 2010 - September 30, 2015)

Huawei Technologies(BD) Limited

Company Location : Dhaka

Department: Huawei NOC (Airtel)

Duties/Responsibilities:

- 1.To Monitor the network for alarms & analyze problems(2G & 3G)
- 2.Perform troubleshooting & Communicate with site ENGINEERS and other NOCs
- 3.Track problems through resolution
- 4.If necessary, escalate the problems to the appropriate personnel
- 5.Monitoring network elements and services (BTS, BSC and Transmission) and to prepare various report sheets to analyze the network performance.
- 6.Fault identification and in time escalation to concerned group through SMS & voice call,
- 7.To notify the top level management of MSD and customer,
- 8.First level health check and troubleshoot of the network elements(TN, MDRS, RTN)
- 9.To collect network performance data(TCH, SDCCH congestion,Erl,HSPA Data Volume,R99 volume etc) from M2000
10. Support BO engineers to Configure E1, Rerouting, RTN software & version up-gradation, A-ter, X-pic link protection check etc.
11. Prepare various reports to analyze the network performance (2G & 3G Network Availability, Total traffic, Total Data volume, Network risks, Network Drop rate report etc.)

3. Sub Assistant Engineer (June 1, 2010 - October 9, 2010)**UNIVERSAL ENGINEERING & TECHNOLOGY Co. LTD**

Company Location : Dhaka

Department: NOC (OTB project of Huawei)

Duties/Responsibilities:

1. To Monitor the network for alarms & analyze problems
2. Perform troubleshooting & Communicate with site ENGINEERS and other NOCs
3. Track problems through resolution
4. If necessary, escalate the problems to the appropriate personnel.
5. Create TT to field Team, maintain & take updates.

4. IT Support - Intern. (June 1, 2009 - September 30, 2009)**Aktel- A TMI Company. (robi-axiata)**

Company Location : Gulshan-Dhaka.

Department: IT- Support.

Duties/Responsibilities:

1. Installing and configuring computer hardware, software, systems, networks, printers and scanners.
2. Diagnosing and solving hardware/software faults.
3. Repairing equipment and replacing parts.
4. Remote support for IT security (Anti-virus).
5. Add users to Domain, make power user, Admin user etc.
6. Take backup of data, mails & extract data from multiple sources.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSC in Engineering	Computer Science & Engineering	America Bangladesh University	CGPA:3.6 out of 4	2013	3 years
Diploma in Engineering	Computer	Dhaka Polytechnic Institute	CGPA:3.27 out of 4	2009	4 years
Dakhil/SSC	Science	Misbahul Ulum Kamil Madrasah	CGPA:4.25 out of 5	2003	2 years

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	Switching & Routing (Static, Dynamic)	CSLIT	Bangladesh	Dhaka	2015	3 Months
Windows Server Administration	RAID, ILO, MS Server settings (ADLS,DNS,DHCP,Exchange/mail,OWA)	Desktop IT bd ltd.	Bangladesh	Dhaka	2013	3 months

Professional Qualification:

Certification	Institute	Location	From	To
CCNA 200-125	Cisco ID: CSC013104220		June 13, 2017	June 13, 2020

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 25,000
 Preferred Job Category : IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Country : India, Malaysia, Qatar, Saudi Arabia, Sweden, United States,
 : Hong Kong, Singapore
 Preferred Organization : Telecommunication, ISP, Computer Hardware/Network
 Types Companies

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	High	High	High
Arabic	High	High	Low

Personal Details :

Father"s Name : Md.Shahjahan Sarkar
 Mother"s Name : Johra
 Date of Birth : September 10, 1988
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : 109 South Manda, kadam Ali road, Mugda, Dhaka-1214
 Current Location : Dhaka
