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MD:OMAR FARUK (CCNA,MCSA,EPMP)

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Career Objective:

Utilize my Data Communication skill, Wireless Communication System, networking expertise and personnel management skills to meet the challenges of the 21st century.Work in a dynamic environment to enhance my knowledge and produce timely and effective

Special Qualification:

Cisco, Firewall (barracuda, SOPHOS), Exchange mail server, Asterisk IP-PABX ,MikroTik Router,Wireless Router, Active Directory ,Windows server 2012 (R2) ,ITIL Foundation ,Linux, Zimbra Mail ,Squirrelmail,cpanel Administration.

Employment History:

Total Year of Experience : 5.3 Year(s)

1. **Asst. Manager IT (May 1, 2017 - Continuing)**

Milvik Bangladesh Limited (Partner Robi Axiata Ltd)
Company Location : Ambon Complex (12th Floor), 99, Bir Uttam AK Khandakar Road, Dhaka
Department: IT
Duties/Responsibilities:
1. Manage & Configure windows Server 2012 R2 Active Directory all policy create User ID Create and problem troubleshooting & ADDS, WSUS, DNS Server, hyper v configure & development.
2. Manage Email Server in Google Administration Web & Mail Server maintenance and comprehensive IT support to end users.
3.Configure firewall shopos and network filtering and web proxy server
4.Configure and manage NAS system for data back and share drive data archive.
5. maintain Sales ERP & and customer CMR software troubleshooting
6. Configuration & Maintenance Office Network LAN, Wifi & VLANS
7. Configure and Troubleshooting IT ticketing server & Asset inventory ERP
8.configure and troubleshooting CCTV NVR System and IP Camera
9.Configure & policy make Mikrotik router with Bandwidth control.
10. Work Day-to-day maintenance of Robi MIP & otrs system, as well as installing new upgrades, system configuration, data migration & integration.
11. Maintenance & Monitors system performance and usage to maintain security and reliability.
12. Regular Support maintenance & trouble shooting of office using Laptop/Printer/Server & network all IT Related Equipment
13.Network Monitoring and Issue Fixed
14. Contract with Vendor, ISP, IT Accessories Supplier.
15. Procurement IT Accessories for smooth IT Operation in office
16.Manage IT Team Member in Regular IT Work and troubleshooting
17. Ensure smooth running of all IT systems
18. Provide necessary support to maintain access control devices
19. Prepare Documnetation office 365 licensing by user
20. Troubleshooting and knowledge outlook, outlook Express and different type of email client software
21.Manage IT inventory of all IT related resources & IT Fixed Asset Management as per asset life cycle
22. Server system and database backup, archiving and disaster recovery.
23.Manage and configure Anti-virus Server in virus free Environment hole office
24.Management all IT operational activity
25.IP Network Manage In different VLAN
26.Maintain domain admin c panel & Maintain website and make necessary addition and deletion when necessary.
27.Any other task provided by Management time to time solved it
28. Take IT service Traning for new employee

2. **Senior Executive (Network & System) (September 12, 2015 - April 1, 2017)**

TVS Auto Bangladesh
Company Location : 304. Tejgaon I/A (3rd and 4th floor) , Dhaka Bangladesh
Department: IT
Duties/Responsibilities:
SAP BUSINESS One full ERP project Co-operation with Senior project manager and Requirement wise Server Hardware purchase implementation data center in SAP HANA Database .

TVS DMS &CRM ERP project Devlopment handel and coordinating Verious department collects data and input in ERP software.

1.Configuration and Maintenance, Different types of Server Windows based Server File Server, DHCP Server & Manage Active Directory Server in windows 2012 R2 All policy create & Virtualization Server Hyper-V Setup & Configuration with Maintenance. 3. Regular Backup Database Server & Insure data safety .4.Manage Firewall Barracuda & Network Management .
5.Manage Mikrotik Router in bandwidth control and VPN & VPLS . 6. Handle SAN File sever troubleshooting & server Data backup Day by Day
7.Handle Network Troubleshoot related Issue 8. manage & Troubleshooting VPN Data Connectivity factory location & showroom.
9.Hand experience & Knowledge and configure Cisco Telepresence SX20 and POLYCOm group300 video conferencing device for smooth work.
10. Hand experince & Knowledge Database Management- SQL with ERP and Payroll Server Bata backup .
11. Manage Time and Attendance Management System, Website maintenance & mail server Administration in LINUX system in Zimbra.
12. Manage Kaspersky end point security server Administrator. 13. CISCO Router configuration
14. Manage CCTV System in NVR Device and IP camera
15. Manage Design and implement LANWANIntranet connectivity for remote locations and design systems for those locations to maintain the entire internetintranet from a central point.
16. Perform routine check-up-s for different IT issues.
17. Manage, maintain and test the network security.
18. Plan, manage and maintain a virus-free IT environment.
19. Create, maintain and close the organizational email accounts (staff and group mail).
20. Manage the Local Office Network and the field office network for smooth, uninterrupted communication.
21. Research, evaluate, recommend and potentially implement new products, services and equipment to best support current and future needs.
22. Conduct feasibility, risk, regulatory compliance, and other analyses for proposed solutions.
23. Solve IT problems in a timely manner.
24. Provide technical input necessary for the Request for ProposalsRequest for information process for IT andor other electronic equipment.
25. Technically evaluate proposals by vendors for IT andor other electronic.Maintain good and effective relationships with all staff.
26. upgrade client PCs as per new requirement.
27. Troubleshooting of technical issues in conjunction with Engineering team andor vendorsclients.
28. Support all general activities in the department and take part in the installation of the equipment.
29. Setting up new users` accounts & profiles & dealing with password issues, user accounts, permissions, email, anti-virus, anti-spam.
30.Monitoring the network system through network monitoring tools and taking immediate steps in case of any alert or fault.
31. Maintain & Manage MISFIS Server & handle with error free operation.
32.Maintain domain admin panel & Maintain website and make necessary addition and deletion when necessary.
33.Any other task provided by Management time to time.

3. **Network Engineer (September 1, 2013 - August 31, 2015)**

Fareast Textile & Clothing (Fareast Group)
Company Location : house#445,Road#07 Baridhara DOHS,Dhaka
Department: IT
Duties/Responsibilities:
1.responsible all IT funtion and LAN WAN connection in the company.
2. configure maintenance Windows server and SQL data base with KORMEE & KANDAREE ERP .
3. Manage Internet connectivity head office ,factory and Samsung Showroom in dhaka city .
4. manage and monitoring VPN Connectivity in head office and other location.
5. configure NVR with IP camera in all location .
6. manage Mail system in zimbra
7.manage Payroll server in factory location
8. manage hardware fault and troubleshooting .
9.Hand Knowledge of LAN, WANs Internet connectivity products (Cisco Switch, Router, and Firewall, Mikrotik, PABX, Cisco Wi-Fi Solutions) Installation configuration & maintenance.
10. Office Network design and implementation as per the requirement.
11. Advance knowledge on multi-vendor security products.
12. Knowledge configure of Server / Storage/VM/Microsoft AD/LDAP etc.
13. Networking knowledge with practical skill
14. Configuring LAN,VPN & NVR CCTV
15. Troubleshooting Windows server Active directory , MikroTik Routers,Wireless Router,antivirus server,Zimbra web mail administrator, Thecus OS in NAS server.
16. Hand work of LAN, WANs Internet connectivity products (Cisco Switch, Router, and Firewall, Mikrotik, PABX, Cisco Wi-Fi Solutions) Installation configuration & maintenance. Handel employer PC network,Hardware Troubleshooting
17. Windows FTP server maintaining troubleshooting
18.To keep in touch with the Internet Service Provider (ISP) for maintaining the total bandwidth of the Company.
19.Diagnose, troubleshoot, assemble and handle computer / laptop related problems in terms of hardware and software.
20.Provide IT supports to user end for their Desktops, Laptops, Wireless Router, Scanners, Fax, Printers and other IT assets as per company IT policy
21. Responsible All Branch VPN Network monitoring and all IT related problem solve by phone.
22.handling & trouble Shooting of IP Camera, CCTV, Video Conferencing Equipment, Finger Attendances & Access control Device
23. To ensure hardware, software and network upgrades, installation, re-installation, changes and re-locations
24. To work as troubleshooter of all IT related equipments like computer, Internet, server, web based CC TV etc
25. Ensure technical & antivirus support to PC users
26. knowledge Active directory, file server,OS : Windows XP, 7, 8, server 2008, Linux
27.knowledge in Android base Mobile phone, iPhone, Mac Book pro.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
B. Sc.Engineering	Electronics and Telecommunication Engineering	Daffodil International University	CGPA:2.64 out of 4	2014	4 year	B.sc Engineer in ETE
HSC	Science	Nilphamari Gov. Technical School & College	CGPA:4.17 out of 5	2009	-	-
SSC	Science	Nilphamari Gov. Technical School & College	CGPA:3.85 out of 5	2007	-	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA Routing and switching Certification	CISCO ID: CSCO013265530	Daffodil International University	Bangladesh	Dhaka	2018	1
ePMP Certification Program 7.0	1.ePMP lastest Software and release Notes2. ePMP user manual 3. ePMP Installation Guide4. ePMP configuration frequency resued documentation.5. ePMP ABAB frequency Reused Deployment 6. ePMP Link Calculator Excel Spreadsheet and Documentation 7. Cambium CnMaestro Management of ePMP8. ePMP CLI Manual	Daffodil Online Limited	Bangladesh	Dhaka	2017	2 weeks
MCSA (MS 0617211679) Registration ID (329809384)	Installation and Configuration, Virtualization Server , File Server and DNS Server.,Active Directory Domain Controller Server 2012	IBCSPrimx software Ltd	Bangladesh	10A dhanmondi Dhaka	2017	3 month
ITIL Foundation	part 1,2,3 complete	ecademy Ltd	Bangladesh	House 71 I Road 27,Gulshan -1 Dhaka	2016	1 Day
Office IT Infrastructure Management	learn network ,hardware, network security ,TCP/IP,Developing and managing Widows server 2012 active directory FTP,DNS,DHCP ,and LINUX FTP,DNS,DHCP,Mail,configuring network service etc	bdjobs Training Ltd	Bangladesh	BDBL Building (Old BSRS), 12 Karwan Bazaar, Dhaka	2015	3 month
Asterisk IPTSP Network	IPTSP Network Design & server configuration	Daffodil International University	Bangladesh	Dhaka	2014	3 Month
Thesis	Performance Analysis between 60 GHz Analog and Digital Radio Over Optical Fiber (ROOF).	Daffodil International University	Bangladesh	Dhaka	2013	8 Months
CCNA	All Module complete in CISCO Routing and switching	Daffodil International University	Bangladesh	Dhaka	2012	1 year

Professional Qualification:

Certification	Institute	Location	From	To
Server & Cloud Operating System and Virtualization	Bangladesh Hi-Tech Park Authority	Dhaka, Bangladesh	July 13, 2018	August 25, 2018
EPMP	Daffodil International University	Dhaka, Bangladesh	April 1, 2018	April 27, 2018
MCSA	Daffodil International University	Dhaka, Bangladesh	February 11, 2018	March 1, 2018
CCNA	Daffodil International University	Dhaka, Bangladesh	January 8, 2018	January 28, 2018

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 39000
Expected Salary : Tk. 15,000
Preferred Job Category : Bank/Non-Bank Fin. Institution, Garments/Textile, IT/Telecommunication
Preferred District : Dhaka
Preferred Organization Types : Telecommunication, IT Enabled Service, Group of Companies

Extra Curricular Activities:

1. I participant 4th National Conference on âCommunication and Information Securityâ (NCCIS) 2012. 2. I am member of Daffodil International University Nature Study club (DIUNSC) 3. Member of Daffodil International University Debating club (DIUDC) 4. Member of Electronics and Telecommunication Club (ETC). 5. Member of Bangladesh Freedom Foundation (bff) 6. Internet Society Bangladesh Dhaka Chapter Registration # 493786

Language Proficiency:

Language	Reading	Writing	Speaking
1. Bengali	High	High	High
2. English	High	High	Medium

Personal Details :

Father"s Name	: Md. Rustam Ali
Mother"s Name	: Ajida Khaton
Date of Birth	: January 1, 1992
Gender	: Male
Marital Status	: Married
Nationality	: Bangladeshi
Religion	: Islam
Permanent Address	: Vill: Chouk Choubilla, Ullapara R.S, Ullahpara, Sirajganj 6761
Current Location	: Dhaka

Reference (s):

	Reference: 01	Reference: 02
Name	: Mr. Md. Nadir Bin Ali	Md. Mobarok Ali Bhuiya
Organization	: Daffodil International University	Metrocem Group
Designation	: Deputy Director, IT	GM sales & Marketing
Address	: Daffodil Tower 4/2, Sobhanbag, Mirpur Road, Dhanmondi, Dhaka-1207 E-mail: info@daffodilvarsity.edu.bd Phone: +88 48111639, 48111670, 9128705, 9132634 Fax: 88-02-9131947	Venture Tower (Level-8, 9 & 10) 3 Bir Uttam A.K. Khandakar Road Mohakhali C/A, Dhaka-1212 Phone : +88 02 55040543, +88 02 55040539 Fax : +88 02 55040544
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Relation	: Academic	Relative