

Last Updated : **January 15, 2019**

MD.SHAMSUZZAMAN

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Career Objective:

To be in a responsible position in any reputed organization Which requires analytical ability.utilization of opportunities and strong interpersonal communication skill to meet any challenging situation.

Career Summary:

Aiming for an employment where honesty, a strong sense of responsibility, willingness to learn, brotherly co-operation, and strong technical skill are valued characteristics.

Special Qualification:

Industrial Training in IBN SINA TRUST, Satmasjid road, Dhanmondi R/A,Dhaka-1207.

Employment History:

Total Year of Experience : 10.7 Year(s)

1. **Assistant Manager IT (July 31, 2018 - Continuing)**

United trasser Limited

Company Location : Asuliya,Dhaka

Department: IT

Duties/Responsibilities:

Maintaining & supporting CCTV IP based camera & NVR with live view. Maintain CCTV record. Working full implementation of payroll software & Attendance device.

Kept backup all documents of IT related. Such as data, mail backup etc.

Install new server, configure hardware & troubleshoot. Repair & testing computer hardware such as computer chips, circuit boards, computer systems, keyboards, modems, printers, and other related equipment. Troubleshooting and installation of Windows XP/2000/Vista, Windows 7, 8, 10 & Ubuntu Operating System. Troubleshooting, configuration and installation on laptops.

Knowledgeable about the different problems that might come into picture during installation and the ability to forestall them.

Handheld installation/troubleshooting/ configuration.

Installation & Servicing network printer, LaserJet printer, Inkjet printer, Zebra printer and Scanner.

Setup and maintenance of wireless & wired LAN, wireless router, WAN router, Manageable switches, MikroTik router & switch, Network security, Firewall & hub Etc.

Networking LAN, WAN, design & Server based working.

Local network maintenance by using (Windows 7, 2003 & 2008 Server.

Configuration Microsoft outlook & outlook express.

Maintaining & supporting all users.

Office Management and administration works.

To factory all IT Support maintenance.

Configuration & maintenance WIFI connection for User support. Maintenance Photocopy machine & PABX intercom land phone. PC installation, maintenance, troubleshooting,

Mirroring and data recovery.

2. Executive IT (June 24, 2016 - December 6, 2018)**Fair Group.**

Company Location : Head Office Khawaja Palace House:76/B(2nd&3rd Floor)Road:11,Banani,Dhaka.

Department: IT

Duties/Responsibilities:

Provided internal IT support to employees in Corporate office Fair Food & Lifestyle & EB Team & Samsung Outlet & Distributor FFL, DD, RO, RD. Helped to deploy new devices (Printer, scanner, ip phone etc.)

Samsung Mobile Knox Installation, Mikrotik, TPlink, Dlink Router Configuration. In office with appropriate software and driver support Able to handle multiple problems at once and prioritized issues based on users demand such functioning pc rather Email Configuration for RD CCTV, TV and Internet Camara online Dvr Setup all kind of IT related issue Samsung New FCL, FE Outlet opening and successfully Done Configuration part like as Mikrotik Router, Desktop PC, DVR, Camara, IP Phone, Printer Remotely Smooth and Monitoring Network printer setup. PC Peripherals, Computer Laptop hardware maintenance & Troubleshooting, LAN etc. Troubleshooting, configuration and installation on laptops Troubleshooting and installation of Windows 7, windows 8, windows 10, Operating System. Attendances & Access control Device setup ERP And SAP Software installation and maintenance.

3. IT&Lab In charge (December 24, 2012 - May 1, 2015)

University of Dhaka

Company Location : Faculty of Business studies.

Department: International Business,

Duties/Responsibilities:

Assemble, Installation, configuration & Maintaining servers.

Troubleshooting and installation of Windows XP/2000/Vista Windows 7 Windows 8, windows 10, Operating System. Troubleshooting, configuration and installation on laptops. Computer Lab Setup & Computer Lab Management. University student system Management Software Maintenance Install Network Printer.

Set-up and maintenance of wireless & wired LAN, wireless router, WAN Router, Manageable Switches, Network security, Firewall & hub etc. Networking LAN, WAN, Design & Server Based working.

Local Network maintenance by using (Windows 2003 Server and also Linux Debian-5.0 and Centos-5.4 Server).Implementation of TCP/IP & related services-DHCP/DNS.Install and managing/troubleshooting different type of servers (Active Directory, Web server, Mail Server, Proxy Server, FTP, Firewall including both Linux and Windows2003 Debian Linux, Centos Linux Server (Implemented Packages are LAN Configuration, SSH, VIM, NAT Configuration and properly potables control. Bandwidth management, Proxy Server Configure FTP, HTTP, VPN, DHCP, DNS Server Configuration Mail Server, Mail Scanner etc

4. IT Officer (February 15, 2009 - December 31, 2012)**The Peoples University of Bangladesh**

Company Location : 3/2, Asad Avenue (3rd Floor) Mohammad, Dhaka-1207

Department: Department of CSE & all university.

Duties/Responsibilities:

Computer Hardware maintenance, Trouble shooting, & Software installation.

Networking LAN, Design & Server Based working.PC Peripherals, Computer hardware maintenance & Troubleshooting, LAN etc.

Install Network Printer and scanner. Basic Telecommunication Lab Trainer Board, Microwave antenna Operate also AM Modulation, AM Demodulation, A/D Converter, D/A Converter, FSK, ASK and PSK/QPSK Operation.LAN Configuration, SSH, VIM, NAT Configuration and properly iptables control Bandwidth management, Proxy Server Configure FTP, HTTP, VPN, DHCP, DNS Server Configuration Mail Server.

5. system Engineer (February 1, 2007 - July 31, 2008)**CBNet**

Company Location : 2/1 Kolabagan (4th floor) Mirpur road Dhanmondi, Dhaka-1205

Department: IT

Duties/Responsibilities:

Computer Hardware maintenance, Trouble shooting, & Software installation.

Operating System such as Windows 98, ME, 2000, XP, Vista and Windows Server 2000, windows server 2003 installation and Troubleshooting.

PC installation, maintenance, troubleshooting, Mirroring and data recovery

And Internet customer support more than 600 PCs. Internet configuration such as Eudora, MS Outlook, Outlook Express etc. Norton Utilities, Mac fee Antivirus, Avast Anti-Virus, AVG Anti-Virus, ESET, Anti-Virus, PC tools, Virus Utilities, Solo Antivirus & etc

.Design Image, ID Card, and Visiting card Graphical image by using Adobe Photoshop CS & Adobe Illustrator CS .Knowledge in network printer troubleshooting. Management and administration works

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
EEE	Electrical & Electronic Engineering	Atish Dipankar University of Science and Technology	CGPA:3.66 out of 4	2011	4 years	Electrical Circuit-II [EEE-105] Electrical Machine-I [EEE-201] Electronics-II [EEE-203] Electrical
Diploma in Engineering	Diploma In Computer Engineer	Rabita politechnic Institute . Dhaka-1207	CGPA:3.33 out of 4	2006	4- years	Digital Electronic Electrical ,Programing , networking.
SSC	Science	Taragunia Secondary School, Kushtia	First Division, Marks :77%	1999	2-years	Bangla, English, Chamistry,physic, Biology, Hiermath.

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Industrial Attachment	Computer	IBN SINA Trust .Sathmoszid Road,Danmondi,Dhaka	Bangladesh	Sathmoszid Road,Danmondi,Dhaka	2006	3 month

Professional Qualification:

Certification	Institute	Location	From	To
System Administration, Networking and ISP Setup	The people`s University of Bangladesh.	3/2 Asad Avenu, Mohammadpur ,Dhaka-1207.	March 1, 2010	December 1, 2010
Windows 2003 Server	The people`s University of Bangladesh.	3/2 Asad Avenu, Mohammadpur ,Dhaka-1207	January 1, 2010	June 1, 2010
CCNA (Cisco Certified Network Associate)	New Horizons Computer Learning Centers of Dhaka.	Momtaz Plaza (3rd Floor),House#7,Road#4Dhanmondi .	June 1, 2008	January 1, 2009

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 30000
 Expected Salary : Tk. 30,000
 Preferred Job Category : Engineer/Architect, Garments/Textile
 Preferred District : Dhaka, Gazipur, Jashore, Khulna, Kushtia, Narayanganj
 Preferred Country : American Samoa, Germany, Italy, Malaysia, New Zealand, Australia, Canada, Denmark, Finland, France
 Preferred Organization Types : Banks, Investment/Merchant Banking, Telecommunication, Software Company, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, NGO, Engineering Firms, Immigration & Education Consultancy Service, Real Estate, Group of Companies

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • C# • Windows XP/ 2000/ ME/ 98 • HTML/ DHTML • LAN/ WAN • MS Access • Windows 2000/ 2003 Server(s) • MS Word/ Excel/ PowerPoint/ OneNote • OS/ 2 • Printer Servers • Visual Basic 6.0 	<p>• Assemble, Installation, configuration & Maintaining servers, VPN, database, gateway and other servers.</p> <p>• Troubleshooting and installation of Windows XP/2000/Vista Windows 7 Operating System.</p> <p>• Set-up and maintenance of wireless & wired LAN, wireless router, WAN Router, Manageable Switches, Network security, Firewall & hub Etc</p> <p>• Networking LAN, WAN, Design & Server Based working.</p> <p>• Local Network maintenance by using (Windows NT 4.0 & 2000 & 2003 Server .</p> <p>• Implementation of TCP/IP & related services-DHCP/DNS.</p> <p>• Install and managing/troubleshooting different type of servers (Active Directory, Web server, Mail Server , Proxy Server, FTP, Windows2003</p> <p>• FTP, HTTP, VPN, DHCP, DNS Server Configuration</p> <p>• Mail Server, Mail Scanner etc.</p>

Extra Curricular Activities:

Athletics, Organization Events, Raising fund, Playing Cricket Speech, Essay writing etc. ¼ Associate Member (AM_08500) Bangladesh computer society.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	Medium	High	Medium

Personal Details :

Father"s Name : Md.Azmot Ali
 Mother"s Name : Mst.Toslina Khatun
 Date of Birth : May 16, 1984
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Current Location : Dhaka

Reference (s):

Reference: 01		Reference: 02
Name	: Eng.Md.Yakub Ali	Engr. Md. Badrul Alam
Organization	: Kushtia Polytechnic Institute	Sumsudin spinning Mill limited
Designation	: Instructor (Electrical)	DGM
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Relation	: Professional	Family Friend