

Last Updated : **December 18, 2018**

MD.TAREQUL ISLAM

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Career Objective:

Eager to flourish my knowledge in the field of engineering as a successful engineer and to contribute in the advancement of Bangladesh.

Career Summary:

Dynamic Four-Years career in Client-focused IT Professional based on Internet Technology reflecting comprehensive Experience in Managing and Supporting Network Rollout with Driving new Technologies to increase Productivity.
• Exceptionally well organized with a track record that demonstrates Self-motivation, Initiative and Creativity
• Perform well under pressure individually or in a group and find pleasure in all creative works.

Special Qualification:

Major In Telecommunication.

Employment History:

Total Year of Experience : 5.6 Year(s)

1. Sr Executive (January 1, 2017 - Continuing)

Mazeda Networks Limited.

Company Location : Zaman Rose Garden, House # 123, Flat # 4B, Road # 13/A, West Dhanmondi, Dhaka-1209, Bangladesh

Department: NOC (Network Operation Center)

Duties/Responsibilities:

1. Understanding LAN/ MAN/ WAN equipment"s like Router, Switches for proper Installation, Maintenance & Troubleshooting.
- 2.Manage network operations, troubleshooting connectivity problems at Customer end, installing and maintaining WiFi networking products, Mikrotik, Routers.
- 3.Support Local & corporate client Network and Broadband Internet service.
- 4.Installing and troubleshooting Broadband and Dial-up Internet and Network client.
- 5.Support to solve verities kind of Internet and Network user problem on telephone line.
- 6.Help desk maintenance, client end support, corporate user maintenance and schedule tasking.
7. Website design (HTML,CSS,basic codeigniter)

2. Senior Officer-IT (January 1, 2015 - December 31, 2016)

Rural Services Foundation (an initiative of Rahimafroz)

Company Location : 116 Mancco House, Arjotpara Mohakhali, Dhaka-1213,

Department: Information Technology

Duties/Responsibilities:

1. Support from a central point to remote locations
2. Provide IT supports to Customer End & Ensure all the Equipments are functioning properly
3. Ensuring troubleshooting support for all types of Mail (SMTP, POP3) problems in Thunderbird, Outlook Express, Office Outlook (2003, 2007, 2010,2013,2016) etc
4. Monitor Time duration of Trouble Ticket as per set standards and inform respective Clients on the status of their TTs (Trouble Ticket)
5. Network fault / incident analysis, reporting and management notification
6. Willing to provide IT support after business hours or during holidays

3. Executive -IT (November 1, 2010 - April 30, 2012)**GMG Airlines.com**

Company Location : AAA Tower, Floor 1 & 3, Nikunja-2,Dhaka-1229

Department: Information technology

Duties/Responsibilities:

Responsibilities:

1. Computer Maintenance & Troubleshooting
2. Configures, tests and maintain LAN equipment`s and related services
3. To ensure hardware, software and network, upgrades, installation, changes and re-locations
4. Provide IT supports to user end for their Desktops, Laptops, Wireless Router, Scanners, Fax, Printers.
5. Monitoring MRTG(Multi Router Traffic Grapher).
6. Maintain CRM application, Ticketing, and Network Outage Report.
7. Ensuring Support to the Client over Phone or Physical presence and E-mail.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Bachelor in Engineering (BEngg)	Telecommunication	University of Liberal Arts Bangladesh	CGPA:2.59 out of 4	2010	4 year	Received 4 years 40% Scholarship from ULAB
HSC	Science	Major jenaral Mahmudul Hasan Ideal College,Tangail	CGPA:3.1 out of 5	2003	2 year	-
SSC	Science	Vibekanondo High school, Tangail	CGPA:3.63 out of 5	2001	2 year	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Red Hat Certified Engineer (RHCE)	DNS Server, Gateway, Sendmail, Dovecot, Postfix, Proxy, FTP, DHCP, Webmail, Web Server, Telnet, MRTG Server, Full NAT, IPTABLES.	IBCS-Primax Software(Bangladesh) Limited	Bangladesh	Dhaka	2013	90 hour(on Going)

Professional Qualification:

Certification	Institute	Location	From	To
CISCO Certified Network Associate (CCNA)	New Horizon Computer Learning center of Dhaka, Bangladesh	Dhaka	June 7, 2007	September 1, 2007

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 33000
 Expected Salary : Tk. 21,000
 Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre
 Preferred District : Bogura, Dhaka, Tangail
 Preferred Country : United Kingdom, South Korea, United Arab Emirates
 Preferred Organization : IT Enabled Service, Engineering Firms, Electronic
 Types : Equipment/Home Appliances

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • LAN/ WAN • Switches/ Routers • Linux

Language Proficiency:

Language	Reading	Writing	Speaking
Bengali	High	High	High
English	High	Medium	Medium
Hindi	Low	Low	High

Personal Details :

Father"s Name : Md.Mokadesh Ali
 Mother"s Name : Dolon Akter
 Date of Birth : November 10, 1985
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : House no-23, road no-Shahmakhdum Avenue,Sector-12., Uttara Model
 TwonTSO, Uttara, Dhaka 1230
 Current Location : Dhaka

Reference (s):

<u>Reference: 01</u>		<u>Reference: 02</u>	
Name	: Md.Masud Talukder	Tarique Saleh Mahmud	
Organization	: Mazeda Networks Limited.	GMG Airlines Ltd.	
Designation	: Director	Head of Information Technology	
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Relation	: Professional	Professional	