

Last Updated : **December 25, 2018**

MD. ABDUL KAIYUM

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Career Objective:

Seeking a challenging position in the arena of ISP/IT, Reputed Educational Institution & any Multinational Company where I can utilize my efficiency and prove my skill & merit. I am a quick learner and a highly energetic person.

Career Summary:

I consider myself as a very simple, adjusting, hardworking, sincere, friendly and flexible to do work in any environment.

Areas of Expertise:

• Network Troubleshooting & Solving Problem

• Wireless Router Setup & Connectivity Solutions

• Capable to work with Mikrotik Router

• Outlook mail configuration, & Troubleshooting

• Assemble & Troubleshooting Different kinds of computers and Printers

• Install and maintenance, CCTV cameras

• Install, Monitoring & support of Kaspersky anti-virus.

Special Qualification:

PROFESSIONAL CERTIFICATION:

Microsoft Certification of MCTS , MCP , MCSA

PROFESSIONAL TRAINING:

"Fast Track Future Leader"

IT Enable Service (ITES)

LICT Project, Bangladesh computer council.

Employment History:

Total Year of Experience : 6.3 Year(s)

1. Executive (October 1, 2016 - Continuing)

Pacific Jeans Ltd

Company Location : Plot #14-19, Sector #5, Chittagong Export Processing Zone (C.E.P.Z). Chittagong.

Department: ICT

Duties/Responsibilities:

Network Troubleshooting & Solving Problem

Monitoring Network Connectivity

Wireless Connectivity Solutions

Setup all kind of Printer & Troubleshooting

Outlook mail configuration, Backup & Troubleshooting

Support Remote Factory

Bar-code printer installation & technical support.

Install and maintenance CCTV cameras and DVR/MVR machines.

Install and support of Kaspersky anti-virus to every end-user workstation.

TA machine and TA machine data recovery support.

2. IT Officer (October 1, 2015 - September 30, 2016)**D-IT Intelligence Limited**

Company Location : house# 09, Road#03, Block-H, Mirpur-2, Dhaka-1216

Department: IT

Duties/Responsibilities:

Network & others IT related Support

3. "Executive, Digital Marketing" (October 1, 2014 - September 30, 2015)**Tech Enrage Ltd**

Company Location : House # 600, Road # 9, Adabar, Shyamoli, Dhaka-1207,

Duties/Responsibilities:

Working in SEO & SMM platform

4. Support Executive (Network Operation) (July 1, 2012 - May 31, 2014)**First n Fast Online Ltd**

Company Location : Mannan Bhaban(1st Floor),156,Jublee Road,Ctg.

Duties/Responsibilities:

Corporate Customer Support on behalf of ISP

Network Troubleshooting & Solving Problem

Monitoring Network Connectivity

Media Converters Troubleshooting

Wireless Connectivity Solutions

Network Troubleshoot & Management.

Customer Care Management.

24/7 Support Team Management

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year
Masters	Arabic	University of Chittagong	CGPA:3.19 out of 4	2011
Honors	Arabic	University of Chittagong	CGPA:3.34 out of 4	2010
Diploma	Networking Technology	The Computers Ltd under IDB-BISEW IT Scholarship Project		2012
Alim	General	Al-Amin Baria Fazil Madrasah	CGPA:4 out of 5	2005
Dakhil	General	Ajgor Ali Dakhil Madrasah	CGPA:4 out of 5	2002

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
FTFL Foundation Training Course	Soft Skills & Basic knowledge of Global IT Industries	Bangladesh Academy for Rural Development (BARD)	Bangladesh	Comilla	2014	One month
Fast Track Future Leader (FTFL)	IT Enable Service (ITES)	BITM Under Leveraging ICT Project of Bangladesh Computer Council.	Bangladesh	Dhaka	2014	Five months
IDB-BISEW Diploma in Networking Technologies	Networking	The Computers Ltd under IDB- BISEW IT Scholarship Project	Bangladesh	Chittagong	2011	1 year

Professional Qualification:

Certification	Institute	Location	From	To
Microsoft Certification of MCTS , MCP , MCSA	IDB-BISEW	IDB BHABAN,Begum Rokeya Sharani,Agargaon, Dhaka	June 5, 2011	February 8, 2012

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 20000
 Expected Salary : Tk. 20,000
 Preferred Job Category : Garments/Textile, IT/Telecommunication
 Preferred District : Brahmanbaria, Chattogram, Cumilla, Dhaka, Feni, Sylhet
 Preferred Country : India, Japan, Malaysia, United States, Canada, Egypt, Hong
 Preferred Organization : Banks, Telecommunication, IT Enabled Service, ISP,
 Types Computer Hardware/Network Companies, Govt./ Semi Govt./
 Autonomous body, Group of Companies

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> • Hardware & Networking • Engineering (Except Computer) • Adobe Photoshop/ Illustrator • Customer Support/ Client Service • Search Engine Optimization • Wireless Networking • Outlook mail • Printer Setup • Anti-virus • CCTV cameras and DVR/NVR machines 	<ul style="list-style-type: none"> • Network Troubleshooting & Solving Problem • Monitoring Network Connectivity • Wireless Router Setup & Connectivity Solutions • Corporate Customer Support on behalf of ISP • Outlook mail configuration, Backup & Troubleshooting • Assemble & Troubleshooting Different kinds of computer and Printer. • Media Converters Troubleshooting • Customer Care Management. • Excellent on building inter-personal Relationship • Challenging Attitude at Resolving Problems • Capable working with SEO & SMM • Capable working with Adobe Photoshop, Illustrator, Premiere • Barcode printer installation & technical support. • Install and maintenance CCTV cameras and DVR/NVR machines. • Install and support of Kaspersky anti-virus to every end-user workstation. • TA machine and TA machine data recovery support

Extra Curricular Activities:

• Solving Networking Problems. • Learning new feature in Networking. • Reading IT Magazines

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Arabic	High	Medium	Medium

Personal Details :

Father"s Name : Md. Farid Ahmed
 Mother"s Name : Jahenara Begum
 Date of Birth : October 5, 1986
 Gender : Male
 Marital Status : Single
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Kutu Porbo Para, Kasba, Kasba, Brahmanbaria 3460
 Current Location : Chattogram

Reference (s):

	Reference: 01	Reference: 02
Name	: Razib Shahriar Rubence	Ripon Kanti Dutta
Organization	: First n Fast IT Ltd	Pacific Jeans Ltd.
Designation	: Chif Technology Officer (CTO)	Manager (ICT Dept.)
Address	: Mannan Bhaban(1st floor), 156, Jubilee Road, Chittagong.	Plot #14-19, Sector #5, Chittagong Export Processing Zone (C.E.P.Z), Chittagong.
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Relation	: Professional	Professional