

Last Updated : **October 20, 2017****MD. AL AMIN**

Address: H-1580,kolmashor,Gazipur sador,Gazipur,1704

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**Career Objective:**

To seek a challenging and career oriented position in a dynamic organization to enhance my knowledge, skills and contribute towards the success of organization.

Employment History:

Total Year of Experience : 3.3 Year(s)

1. Support Engineer (May 15, 2017 - Continuing)

Link 3 Technologies Ltd.

Company Location : 40, Kemal Ataturk Avenue, Banani, Dhaka-1213

Department: Technical

Duties/Responsibilities:

Network Support and run time Troubleshooting to the client through Voice call, Email, Ticketing. Configure Router and LAN. Network monitoring

2. Jr. Executive (June 16, 2014 - February 29, 2016)

SynchronousICT

Company Location : House No: 403(2nd & 3rd floor), Road No: 06(Eastern side),

Baridhara D.O.H.S, Dhaka-1206, Bangladesh

Department: SyncCare

Duties/Responsibilities:

Software Support and run time troubleshooting to the client through IM, Email, Ticketing and phone. Training Customers about software products and services. Configure and maintenance Soft Switch and SBO (Synchronous Bandwidth Optimizer) and dialer service. Manage call routing for the Soft switch client. Configure SBO on Linux (Cent-OS 5) Platform. System health check and providing support for SBO.

Academic Qualification:

| Exam Title | Concentration/Major | Institute | Result | Pas.Year | Duration |
|------------|--------------------------------|---------------------------------------|--------------------|----------|----------|
| B.sc | Computer Science & Engineering | Southeast University | CGPA:2.93 out of 4 | 2014 | 4 |
| HSC | Science | Shahid Ramizuddin College | CGPA:4.1 out of 5 | 2009 | 2 |
| SSC | Science | Tongi Pilot School And Girl's College | CGPA:4.13 out of 5 | 2007 | 2 |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|-----------------------------------------|-----------------------------------------------------------|-------------|------------|------------------------------------------|------|----------|
| Troubleshooting and hardware management | Troubleshooting on different kinds of software & hardware | DDC Limited | Bangladesh | 47 Mohakhali C/A, Dhaka 1212, Bangladesh | 2014 | 4 months |

Professional Qualification:

| Certification | Institute | Location | From | To |
|----------------------------|-----------|----------------|----------------|----------------|
| CCNA Routing and Switching | AIUB | Banani, Dhaka. | March 19, 2017 | March 19, 2020 |

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 22000
 Expected Salary : Tk. 25,000
 Preferred Job Category : Engineer/Architect, IT/Telecommunication
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization : Banks, Software Company, ISP, Computer Hardware/Network Companies, Consulting Firms, Airline, Group of Companies

Specialization:

| Fields of Specialization | Description |
|----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> • Android • Cisco • SQLite • Java | I have successfully passed CCNA Routing & Switching vendor exam. My Cisco ID is CSC013135456 and my score 940. |

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| Bangla | High | High | High |
| English | Medium | Medium | Medium |

Personal Details :

Father"s Name : Md. Shahjahan
 Mother"s Name : Kamala Begum
 Date of Birth : December 10, 1991
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : H-1580,kolmashor,Gazipur sador,Gazipur,1704
 Current Location : Dhaka
