

Last Updated : **November 15, 2016**

## **MD. AL MAMUN**

Address: East Rajabazar 123/2, Farmgate, Dhaka, Bangladesh  
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### **Career Objective:**

To work in a position that utilizes my ability and my quality and efficiency

### **Career Summary:**

I have completed in Diploma Engineering in Computer Technology at the year 2014 form Naogaon Polytechnic Institute, Naogaon. work in : Operating system: Windows XP, Windows 7,8. Software app: Ms Office, Adobe Photoshop 7.0,8.0. Networking: CCNA, Windows Server 2003,2008 & Basic Networking & Hardware Maintenance .

### **Special Qualification:**

Hardware & Server management & CCNA , Microsoft Office

### **Employment History:**

**Total Year of Experience : 4.9 Year(s)**

1. **Officer,RMA&Component Service Engineer ( January 1, 2015 - Continuing)**

**Global Brand Pvt. Ltd**

Company Location : 65,West Panthapath, Dhanmondi,Dhaka 1205,Bangladesh  
Department: RMA & Component Service

**Duties/Responsibilities:**

1. Printer service
2. Customer support
3. Office support- Hardware, Network, etc
4. Network device test
5. Networking printer support & Installation.

2. **Support Engineer ( March 1, 2014 - December 28, 2014)**

**Gononet online solutions limited**

Company Location : Road 9A,dhanmondi,Dhaka . House:27  
Department: Software

**Duties/Responsibilities:**

1. Retail Management software test
2. Production Management software test
3. Distribution Management software test
4. ERP Base software test
5. customer support
6. customer Software Training
7. Hardware maintenance
8. Network maintenance

### **Academic Qualification:**

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Diploma in Engineering	Computer Technology	Naogaon Polytechnic Institute, Naogaon	CGPA:3.82 out of 4	2014	4 Years	Got Stipend in Naogaon Polytechnic Institute, Naogaon
SSC	Humanities	Mohadevpur sarbamongola pilot high school	CGPA:4.44 out of 5	2009	2 Years	-

#### **Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	BASIC NETWORKING, ACL , CDP , STP, NAT, VLAN, VTP, TFTP, WIRELESS CONCEPT,ENCAPSULATION, ROUTING, SWITCHING, LAN,WAN,MAN	US Software Ltd,	Bangladesh	69/B Panthapath (2nd Floor),Green Road, Dhaka-1205	2012	6 Month

#### **Career and Application Information:**

Looking For : Mid Level Job  
 Available For : Full Time  
 Present Salary : Tk. 14000  
 Expected Salary : Tk. 16,000  
 Preferred Job Category : IT/Telecommunication, Customer Support/Call Centre, Garments technician/Machine operator, Chef/Cook  
 Preferred District : Dhaka  
 Preferred Country : Canada  
 Preferred Organization Types : Banks, Telecommunication, Event Management, Software Company, IT Enabled Service, ISP, Computer Hardware/Network Companies, Multinational Companies, Engineering Firms, Security Service, Group of Companies, Call Center

#### **Specialization:**

Fields of Specialization	Description
<ul style="list-style-type: none"> <li>• Computer Operator</li> <li>• Token Ring Network Designing</li> <li>• MS Project Server</li> <li>• LAN/ WAN</li> <li>• ATM Network Designing</li> <li>• Cisco</li> </ul>	I have Excellent Knowledge on Hardware & Basic Networking also i know ADDS, DNS, DHCP, Web Server, Terminal Server, Remote Desktop Service Web Access.

#### **Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

#### **Personal Details :**

Father"s Name : Md. Alauddin  
 Mother"s Name : Asma Begum  
 Date of Birth : December 22, 1992  
 Gender : Male  
 Marital Status : Unmarried  
 Nationality : Bangladeshi  
 Religion : Islam  
 Permanent Address : Naogaon, Dhaka, Bangladesh  
 Current Location : Dhaka

**Reference (s):**

Name : Md.Aminul Islam  
Organization : Naogaon Polytechnic Institute  
Designation : Chief Instructor  
Address :  
Phone (Off.) :  
Phone (Res.) :  
Mobile : 01912729219  
EMail :  
Relation : Academic

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