

Last Updated : **March 3, 2018**

MD. ALAM HOSSAIN

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Career Objective:

To become a dynamic person who is capable of merging innovative ideas, technologies, knowledge and experience for positive contribution towards the system development in the rapidly changing scenario of information and communication technology.

Career Summary:

- 1.IT-Executive (November, 2016 to Till now)
Palmal Group of Industries
Responsible:Troubleshoot & Assemble Computer/Laptop related problems in terms of hardware & software.Configure IT devices, Router, LAN/WAN, CCTV,DVR, NVR, Attendance device etc.
2. Software Support Engineer (Implementation Consultant),March, 2014 to October, 2016(2 Years).
Spectrum Lanka Management Solutions Ltd.
Responsible:Maintain ERP system,provide training & give the technical support to implement ERP System

Special Qualification:

I have over 4 year experience in IT sector. ERP software Implementation, Completed CCNA ,Troubleshoot & Assemble Computer/Laptop related problems in terms of hardware & software.Configure IT devices, Router, LAN/WAN, CCTV, Attendance device etc.

Employment History:

Total Year of Experience : 4.9 Year(s)

1. **IT- Executive (November 1, 2016 - Continuing)**

Palmal Group of Industries

Company Location : 9/ Kha, Confidence Center Shahazadpur, Gulshan, Dhaka-1212

Department: IT

Duties/Responsibilities:

- Maintain ERP system, provide training & give the technical support to implement ERP System, including verification of input and output.
- Prepare daily attendance & absent report, prepare monthly salary Sheet, OT Sheet, Bonus Sheet, Salary Advice etc.
- Responsible for user support, technical support and maintenance for all computer system.
- To follow up all claims about ERP and forwarded to HOD.
- IT budget, updating inventory of all hardware and software and maintaining proper documentation
- Diagnosis, Troubleshoot & Assemble Computer/Laptop related problems in terms of hardware & software.
- Router Configuration (MikroTik, TP Link), Support LAN/WAN, CCTV, DVR, NVR, Attendance system, Printers & other related equipment.
- Adobe Program, Microsoft Office 2000, 2003, 2007, 2010, Outlook Express 6, 2007/10, Web mail setup & maintain.
- To check daily backups.

2. Software Support Engineer (March 3, 2014 - October 31, 2016)**Spectrum Lanka Management Solution Ltd.**

Company Location : House # 118, Road # 9, Niketan, Gulshan-1, Dhaka-1212.

Department: IT

Duties/Responsibilities:

- To provide training & give the technical support to implement ERP System for Garments Industry.
- Work with different departments to develop a thorough understanding of the business processes in order to facilitate the implementation of the ERP system.
- Perform application configuration and setup across multiple areas of the ERP system and other related applications.
- Research and resolve technical issues, provide prompt assistance with resolutions or a work-around for ERP Implementation.
- Record and manage customer specific implementation user guides for company application's user community.
- Work with software Engineer to improve ERP software to meet customer's business needs and follow best practices, standards and documentation.
- Checking the System when it is changed & raised problem. After checking the system it ensures to the Developers or Engineers.
- Discuss with the Developers & Management to solve all the issues & errors of all the projects to run the ERP software smoothly.

-Name of the Modules: Merchandising, Inventory (Merchant, Yarn & Local Purchase), Procurement, Asset Management & Maintenance, IE & Work Study, Planning, Production (Knitting, Cutting, Sewing, Finishing), Quality, Attendance & Payroll Management.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration
BSc in Electronics & Telecommunication Engineering (ETE)	Electronics and Telecommunication Engineering	Presidency University	CGPA:3.12 out of 4	2014	4 Years
Alim, (H.S.C)	Science	Namazgarh Gausul Azam Kamil Madrasah,Naogaon	CGPA:4.58 out of 5	2008	2 Years
Dakhil,(S.S.C)	Science	Adamdighi Admia Fazil Madrasah	CGPA:3.67 out of 5	2006	2 Years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
CCNA	Cisco Certified Network Associate (CCNA)	New Horizons CLC of Bangladesh	Bangladesh	Dhanmondi ,Dhaka.	2015	60 Hours (3 Month)
Enterprise Resource Planning (ERP) Software	Merchandising, Inventory, Production, IE, Planning, Quality, Payroll, Mechanical & Textile Module.	Spectrum Lanka Management Solutions Ltd.	Bangladesh	Gulshan-1, Dhaka.	2014	1 Month

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Expected Salary : Tk. 20,000
 Preferred Job Category : Garments/Textile, IT/Telecommunication, Other Special Skilled Jobs
 Preferred District : Anywhere in Bangladesh.
 Preferred Organization :
 Types

Specialization:

Fields of Specialization	Description
<ul style="list-style-type: none"> IT Support Service LAN/ WAN MS Word/ Excel/ PowerPoint/ OneNote Switches/ Routers Erp software CCTV Maintaining Hardware & Networking PABX Maintenance Cisco Payroll Software 	Experience in All Window x86 & 64 platform 9 (setup configuration), Microsoft Office suit (word, Excel, Power Point, Outlook Express). Networking:TCP/IP,IOSBasic,EIGRP,OSPF,STP,ACL,NAT,Wireless,Ipv4,Ipv6,WAN,VLN. System Disaster Recovery, Data Backup & troubleshoot. Internet & Intern at Security Utilities, Virus Prevention, system Integration Testing. Computer Hardware & software. Hard working and quick learner, good presentation and anchoring skills. Adaptability to new working environment. Ability to work under pressure.

Extra Curricular Activities:

Project Secretary of Presidency University ECE Club, Organizers of various Programmers.
 Project # 1: Design & Construction of GSM based switching system. Project # 2: IR Remote control switch for an electrical application. Pc troubleshooting, playing cricket, badminton, carom, reading novel, music, web surfing and different type of videos games.

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	Medium	Medium
Arabic	High	Medium	Low

Personal Details :

Father"s Name : Md. Altaf Hossain
 Mother"s Name : Parul Begum
 Date of Birth : December 9, 1991
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Village : Uzzalata, Post Office & Police Station : Adamdihai, District : Bogra.
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Dr. Tapan Kumar Chakraborty	Dr. M.M. Sahidul Hassan
Organization	: Presidency University	Bangladesh University of Engineering (BUET)
Designation	: Dean & Head Dept. of ECE Presidency University	Professor
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Relation	: Academic	Academic
