

Last Updated : **September 10, 2018**

MD. ANOWAR HOSSAIN

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Career Objective:

Building up a challenging and rewarding career, working sincerely and positively to achieve the organizational goals. Also facing a challenging movement in professional premises with sincerity and self-competency great devotion.

Career Summary:

Good Problem-Solving Skills.

Special Qualification:

Hardware & Network, Fiber optical Cable Splicing, Using Banking software.

Employment History:

Total Year of Experience : 10.5 Year(s)

1. **Executive IT (July 6, 2013 - Continuing)**

Fakir Apparels Ltd

Company Location : A-127,Hosiery Industrial Estate, Fatullah, N.gonj

Department: IT

Duties/Responsibilities:

- * To provide technical support to telephone and email requests from users for all PC hardware, software and associated peripherals.
- * To log support calls and document their outcome to facilitate the resolution of common queries.
- * To redirect or escalate support requests to the appropriate member of the IT Department.
- * To pro-actively provide information to users on the progress of outstanding support calls.
- * To contribute to ensuring that the Help-desk systems and software are kept up to date and messages are passed on and feedback received promptly.
- * To deploy PCs and associated peripherals including new installations and the redeployment of existing equipment.
- * To install and configure operating systems to agreed standards under the direction of the Manager-IT.
- * To install and configure software to agreed standards under the direction of the Manager-IT.
- * To maintain the existing PCs, LAN and peripherals to standards determined by the Manager- ICT, by performing upgrades, new installations and carrying out routine procedures.
- * To help the Support Assistants develop their skills and knowledge with respect to front-line support.
- * To assist in the compilation and maintenance of an accurate inventory of hardware and software.
- * To provide at all times a professional, courteous and rapid response to individual users.
- * To undertake such other work as may be assigned which is consistent with the nature of the job and its level of responsibility.
- * To develop and maintain active and progressive working relationships with all members of Fakir Apparels Ltd.

2. ASST.SUPPORT ENGINEER (January 1, 2011 - July 3, 2013)**SAJIDA FOUNDATION**

Company Location : House- 28, Road- 7, Block- C, Niketon Housing. Dh.

Department: IT

Duties/Responsibilities:

- * Problem solve computer Hardware and networking.
- * Communication with hire authority to solve software problem
- * Repairs and maintain computer and printer

3. CUSTOMER SUPPORT EXECUTIVE (January 1, 2010 - December 30, 2010)**NREACH NET (PVT.) LTD.(A Sister Concern of NITOL NILOY GROUP)**

Company Location : Sylhet Millennium(7th) Zindabazar, Sylhet.

Department: IT

Duties/Responsibilities:

Customer Support.

I have been work since 01.01.2010 to 30.12.2010

4. Asst. Hardware & Software Engineer (May 1, 2009 - December 30, 2009)

SHARAH INFORMATION TECHNOLOGY

Company Location : House # 42 (2nd floor), Road no # 2/A, Dhanmondi

Department: IT

Duties/Responsibilities:

I have been work since 01.05.2009 to 30.12.2009

5. **Asst. Hardware & Software Engineer (August 1, 2008 - April 30, 2009)**

M. Brothers & Communication Co. Ltd

Company Location : House# A-33(4th floor),Block # A, Road # 01,Nikato

Department: IT

Duties/Responsibilities:

I have been work since 1.08.2008 to 30.04.2009

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Diploma in Engineering	Computer Technology	Kushtia Polytechnic Institute Kushtia, Bangladesh.	CGPA:2.65 out of 4	2008	2003 held in 2007	Bangladesh Technical Education Board
SSC	Building Maintains	Amlabari High School, Khoksha, Kushtia.	CGPA:4.18 out of 5	2002	2000 hold in 2001	Bangladesh Technical Education Board

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Industrial Attachment	Hardware & Network	Daffodil Institute Of IT (DIIT)	Bangladesh	Dhaka, Bangladesh	2006	06 to 07 (6th Mont)

Professional Qualification:

Certification	Institute	Location	From	To
Redhat Certified Engineer(RHCE)	IT Bangla Limited	Dhaka,	February 14, 2014	June 27, 2014
Cisco Certified Network Associate (CCNA)	IT Bangla Limited	Dhaka	January 17, 2014	June 27, 2014

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 31000
Expected Salary : Tk. 20,000
Preferred Job Category : Garments/Textile, IT/Telecommunication
Preferred District : Anywhere in Bangladesh.
Preferred Country : United Kingdom, United States, Canada
Preferred Organization : Telecommunication, Training Institutes, Software Company,
Types IT Enabled Service, ISP, Computer Hardware/Network Companies, Govt./ Semi Govt./ Autonomous body, Engineering Firms, Hospital

Extra Curricular Activities:

Fiber Optic Cable Splicing

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Personal Details :

Father"s Name : Md. Ayub Ali
 Mother"s Name : Mst. Fathema Begum
 Date of Birth : October 3, 1986
 Gender : Male
 Marital Status : Unmarried
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Vill- Joyentihazra, Post- Uttor Shampur, P.S.- Khoksha, District- Kushtia.
 Current Location : Narayanganj

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Akter Hossain	Dilip Chandra Nandi
Organization	: Fakir Apparels Ltd	Fakir Apparels Ltd
Designation	: Manager-ICT and Chief ERP Coordinator	Asst. Manager-ICT
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Relation	: Professional	Professional