

Last Updated : **October 17, 2018**

MD. ANWAR HOSSAIN

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Career Objective:

To excel in the field of Information Technology and to be a part of Hospitality industry which uses the enhanced technologies where my abilities in Information Technology & Operations and Project Management knowledge will be optimally utilized.

Career Summary:

IT Professional with 7 years of experience in overseeing IT operations and projects, directing end user support, and ensuring on-time delivery of business solutions. Providing & HANDS ON support. Related skills in planning and installations of applications support to end users, coordinating with Project Management Teams and IT Business Partner during roll-outs of applications, hardware upgrades, Cyber-Security etc.

Special Qualification:

- ** Project management
- ** IT management
- ** Project Delivery
- ** PMS Implementation
- ** Integration
- ** Budget Management

Employment History:

Total Year of Experience : 7.7 Year(s)

1. MIS Administrator (May 9, 2016 - Continuing)

Hotel Sarina Dhaka

Company Location : Plot #27, Road #17, Banani C/A, Dhaka 1213

Department: IT

Duties/Responsibilities:

- Responsible for the day to day IT requirements of the company such as user management, trouble shooting, help and advise. Maintaining desktop applications, local area networks, IT security and telecommunications.
- IT Infrastructure Renovation assignment for 201 room five star Boutique Hotel Sarina.
- Implementation of Property Management System & Destiny Hotel Management.
- Manage the IT budgets and expenditure on hardware and software.
- Developing & maintaining the company IT systems, software and databases.
- Reporting to the General Manager & Finance Director.

2. IT Manager (December 7, 2013 - May 4, 2016)

Royal Tulip Sea Pearl Beach Resort & Spa - Louvre Hotel Group

Company Location : Inani Coss Bazaar Bangladesh.

Department: IT

Duties/Responsibilities:

• IT Infrastructure Pre-opening assignment for 493 room five star beach resort of Royal Tulip.

• Managing the internal & hosted network infrastructure including: firewalls, servers, switches and telephony.

• Procurement of IT hardware, software and maintenance products & services.

• Implementation of Property Management System - IDS Fortune Next.

• Reporting to the Chief Executive Officer.

3. System Administrator- IT (March 1, 2011 - November 30, 2013)**Rio Fashion Wear Ltd. (100% export oriented Garments Industry)**

Company Location : Industrial Plot No. 03, Section- 7, Mirpur Dhaka.

Department: IT

Duties/Responsibilities:

• Responsible for smooth operations of the entire IT.

• Addressing problems and troubleshooting

• Management of server software and associated backup routines.

• Reporting to the Managing Director.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Post Graduate Diploma (PGD)	Information Technology	Jahangirnagar University	CGPA:3.5 out of 4	2017	1 Year(s)	PGDIT
Master of Business Administration (MBA)	Finance & Banking	Manarat International University	CGPA:2.75 out of 4	2015	1 Year(s) 4 Month	MBA
Bachelor of Business Administration (BBA) Program	Finance	Atish Dipankar University of Science and Technology	CGPA:3.55 out of 4	2013	3 Year(s) 4 Month	BBA
Higher Secondary Certificate (HSC)	Business Studies	Abujar Gifari University College	CGPA:3.1 out of 5	2010	2 Year(s)	HSC
School Secondary Certificate (SSC)	Business Studies	Mohakhali Model High School	CGPA:3.19 out of 5	2008	2 Year(s)	SSC

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Destinity Hotel Management (PMS)	Front Office & Reservations Module, Restaurant Management Module, Inventory Control Module, Accounting Module, Banquet Management Module	Scienter Technologies Pte Ltd	Bangladesh	Hotel Sarina Dhaka	2018	2 Month
Introduction to Cyber Security	Introduction to Cyber-Security	APNIC ACADEMY	Australia	Online Course	2017	42 Days
IDS PMS	** IDS PMS Implementation ** Telephones Management & Call Accounting ** Maintenance Module ** EPABX, Door Lock, Attendance Interface ** Front Desk Operations ** Back Office Operations ** In House Operations	IDS Next Business Solutions Pvt Ltd	India	India	2015	10 Dyas
eZee PMS	** Front Desk Operations ** Back Office Operations ** In House Operations	eZee Technologies Pvt. Ltd	India	India	2014	7 Days
ISP Setup Advance Linux Server	Advance Linux Server Configuration	CSL IT	Bangladesh	Dhaka	2011	3 Month
CCNA	Routing & Switching	CSL IT	Bangladesh	Dhaka	2010	3 Month
Microsoft Certified System Administrator (MCSA)	MS Windows Server 2008	CSL IT	Bangladesh	Dhaka	2009	1 Month

Professional Qualification:

Certification	Institute	Location	From	To
Information Technology Engineers Examination (ITEE)	ICT Ministry Bangladesh Government	Dhaka Bangladesh	January 1, 2017	December 31, 2050
Rosenberger HDCS® Certified System Engineer	Rosenberger Asia Pacific Inc	Dhaka Bangladesh	December 1, 2013	December 7, 2017

Career and Application Information:

Looking For : Mid Level Job
 Available For : Full Time
 Present Salary : Tk. 45000
 Expected Salary : Tk. 35,000
 Preferred Job Category : IT/Telecommunication, Hospitality/ Travel/ Tourism
 Preferred District : Dhaka
 Italy, Malaysia, New Zealand, Thailand, United Kingdom,
 Preferred Country : United States, Australia, Canada, Singapore, United Arab
 Emirates
 Preferred Organization : Banks, Garments, Textile, Hospital, Pharmaceuticals, Hotel,
 Types Airline

Specialization:

Fields of Specialization
<ul style="list-style-type: none"> • Network Engineering • MS Word/ Excel/ PowerPoint/ OneNote • AutoCAD • Cisco • Mikrotik • Engenius WiFi • Radio link connectivity • zimbra mail server

Language Proficiency:

Language	Reading	Writing	Speaking
¾ Fluent in Bengali	High	High	High
¾ Fluent in English	High	High	Medium

Personal Details :

Father"s Name : Md. Delwar Hossain
 Mother"s Name : Late Fatema Begum
 Date of Birth : December 12, 1990
 Gender : Male
 Marital Status : Married
 Nationality : Bangladeshi
 Religion : Islam
 Permanent Address : Village - Uttor Kabalnagor, Post- Goyghar, Post Code: 8010 Police
 Station -Jajira, District ং Shariatpur
 Current Location : Dhaka

Reference (s):

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	Brig Gen. AHM Mokbul Hossain (Retd.)	Ekramul Haque
Organization	Chief Executive Officer	Rose View Hotel
Designation	Roayl Tulip Sea Pearl Beach Resort & Spa	General Manager
Address	Cox`s Bazar Bangladesh	House-21,Road-22,Block-D, Shahjalal Upashahar Main Rd, Sylhet 3100
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Relation	: Professional	Professional

